

LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
210001	MERITUS MEDICAL CENTER	11116 MEDICAL CAMPUS ROAD
210005	FREDERICK MEMORIAL HOSPITAL	400 WEST SEVENTH ST
210057	SHADY GROVE ADVENTIST HOSPITAL	9901 MEDICAL CTR DR
210027	WESTERN MARYLAND REGIONAL MEDICAL CENTER	12500 WILLOWBROOK ROAD
210060	FORT WASHINGTON HOSPITAL	11711 LIVINGSTON ROAD
210028	SAINT MARY'S HOSPITAL	PO BOX 527
210055	LAUREL REGIONAL MEDICAL CENTER	7300 VAN DUSEN ROAD
210017	GARRETT COUNTY MEMORIAL HOSPITAL	251 N FOURTH ST
210051	DOCTORS' COMMUNITY HOSPITAL	8118 GOOD LUCK ROAD
210035	CIVISTA MEDICAL CENTER	5 GARRETT AVENUE
210003	PRINCE GEORGES HOSPITAL CENTER	3001 HOSPITAL DRIVE
210025	MEMORIAL HOSPITAL & MEDICAL CENTER OF CUMBERLAND	600 MEMORIAL AVE
210004	HOLY CROSS HOSPITAL	1500 FOREST GLEN ROAD
210018	MONTGOMERY GENERAL HOSPITAL	18101 PRINCE PHILIP DRIVE

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Address 2	Address 3	City	State
		HAGERSTOWN	MD
		FREDERICK	MD
		ROCKVILLE	MD
		CUMBERLAND	MD
		FORT WASHINGTON	MD
		LEONARDTOWN	MD
		LAUREL	MD
		OAKLAND	MD
		LANHAM	MD
		LA PLATA	MD
		CHEVERLY	MD
		CUMBERLAND	MD
		SILVER SPRING	MD
		OLNEY	MD

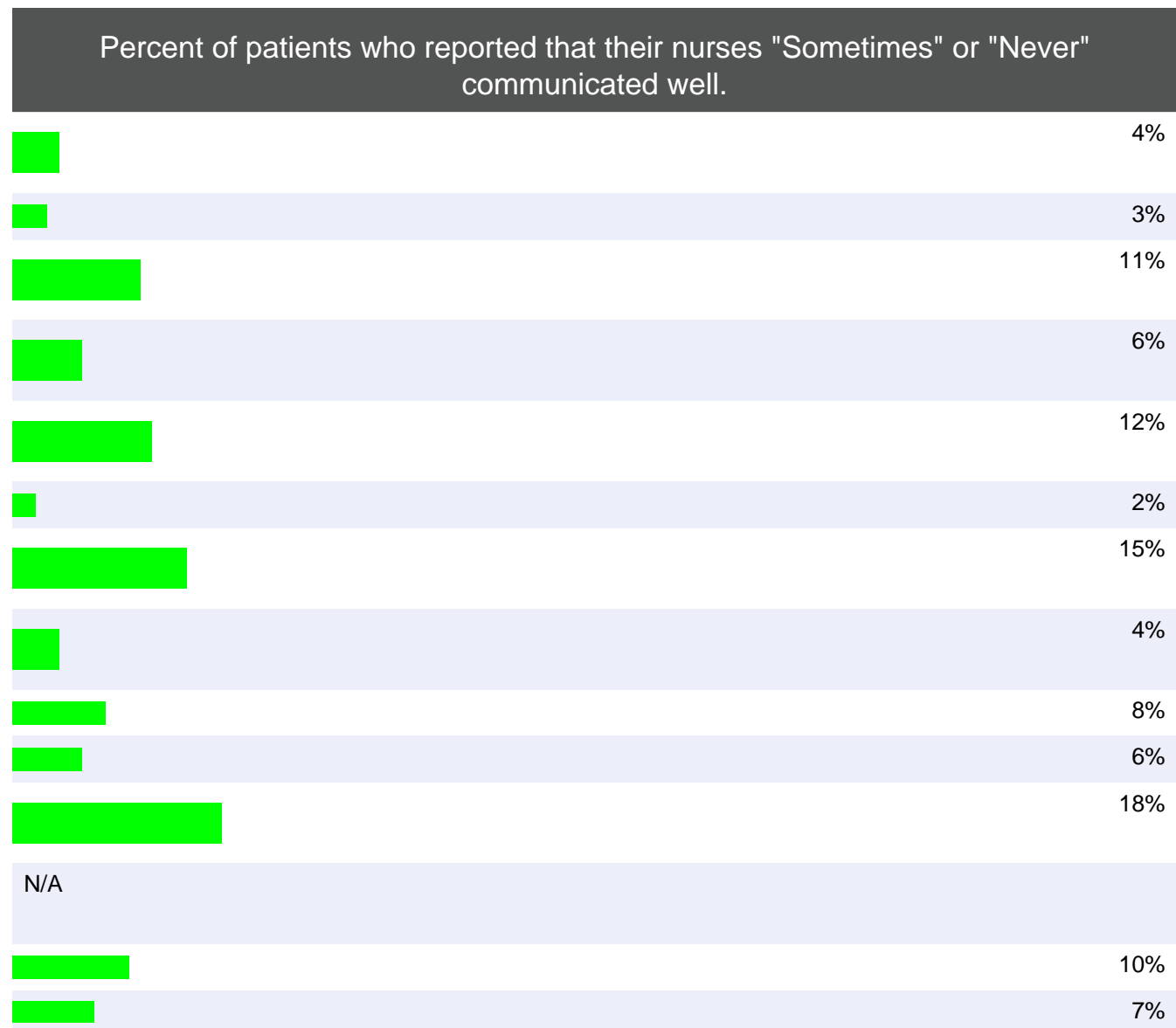
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number
21742	WASHINGTON	2403139500
21701	FREDERICK	2405663300
20850	MONTGOMERY	2408266472
21502	ALLEGANY	2409648001
20744	PRINCE GEORGES	3012927000
20650	SAINT MARYS	3014756001
20707	PRINCE GEORGES	3014977953
21550	GARRETT	3015334173
20706	PRINCE GEORGES	3015528085
20646	CHARLES	3016094265
20785	PRINCE GEORGES	3016182000
21502	ALLEGANY	3017234000
20910	MONTGOMERY	3017547010
20832	MONTGOMERY	3017748771

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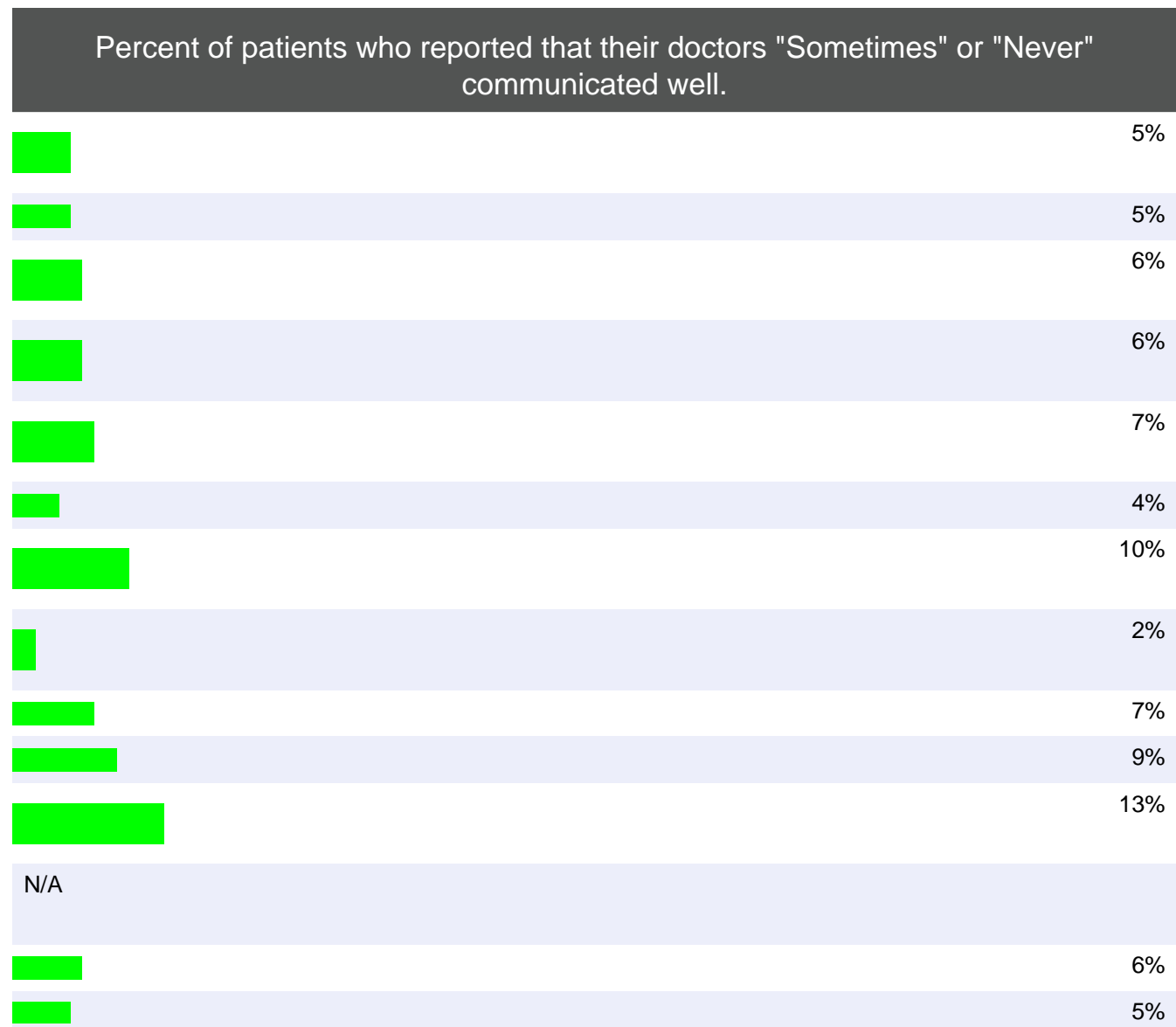
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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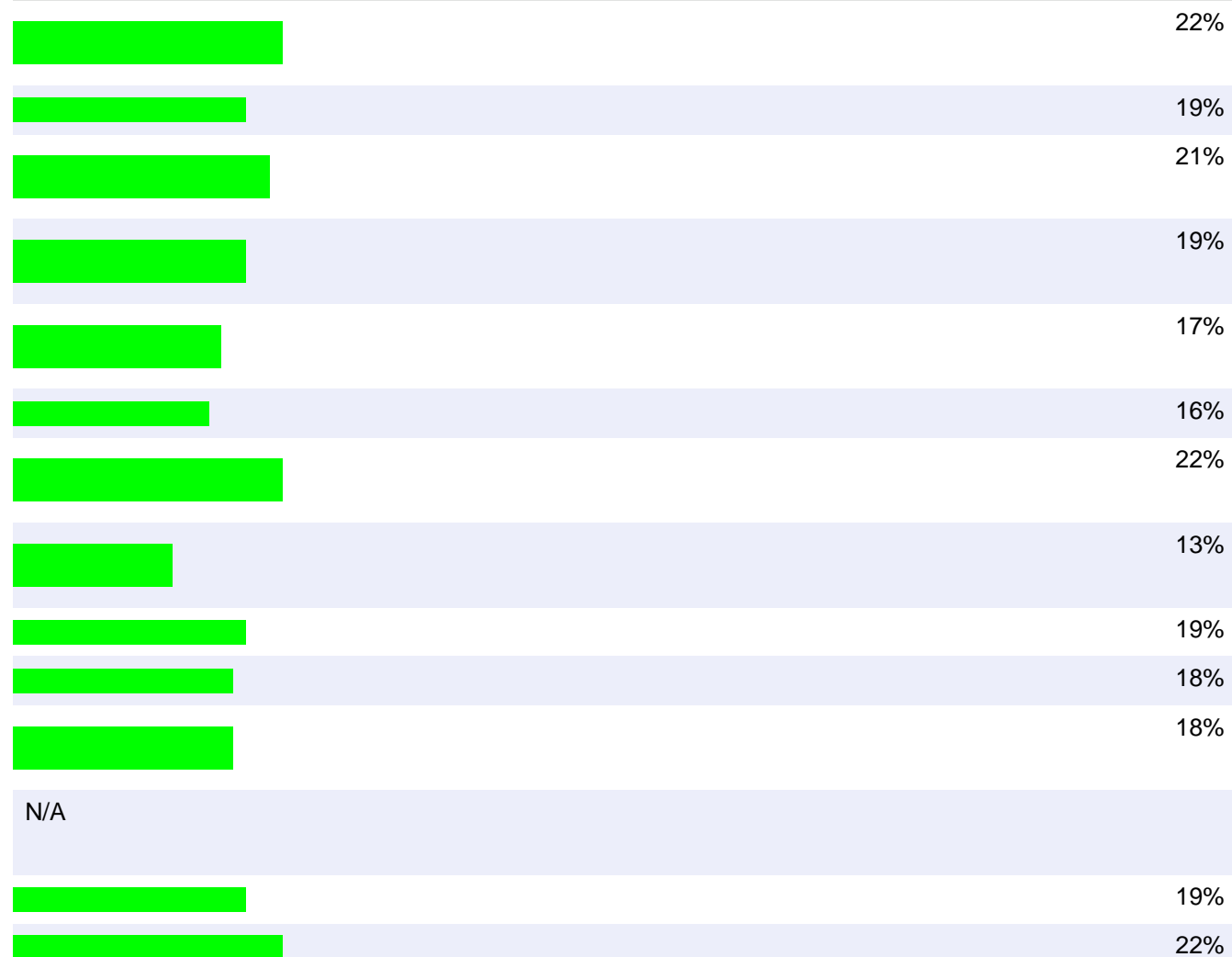
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

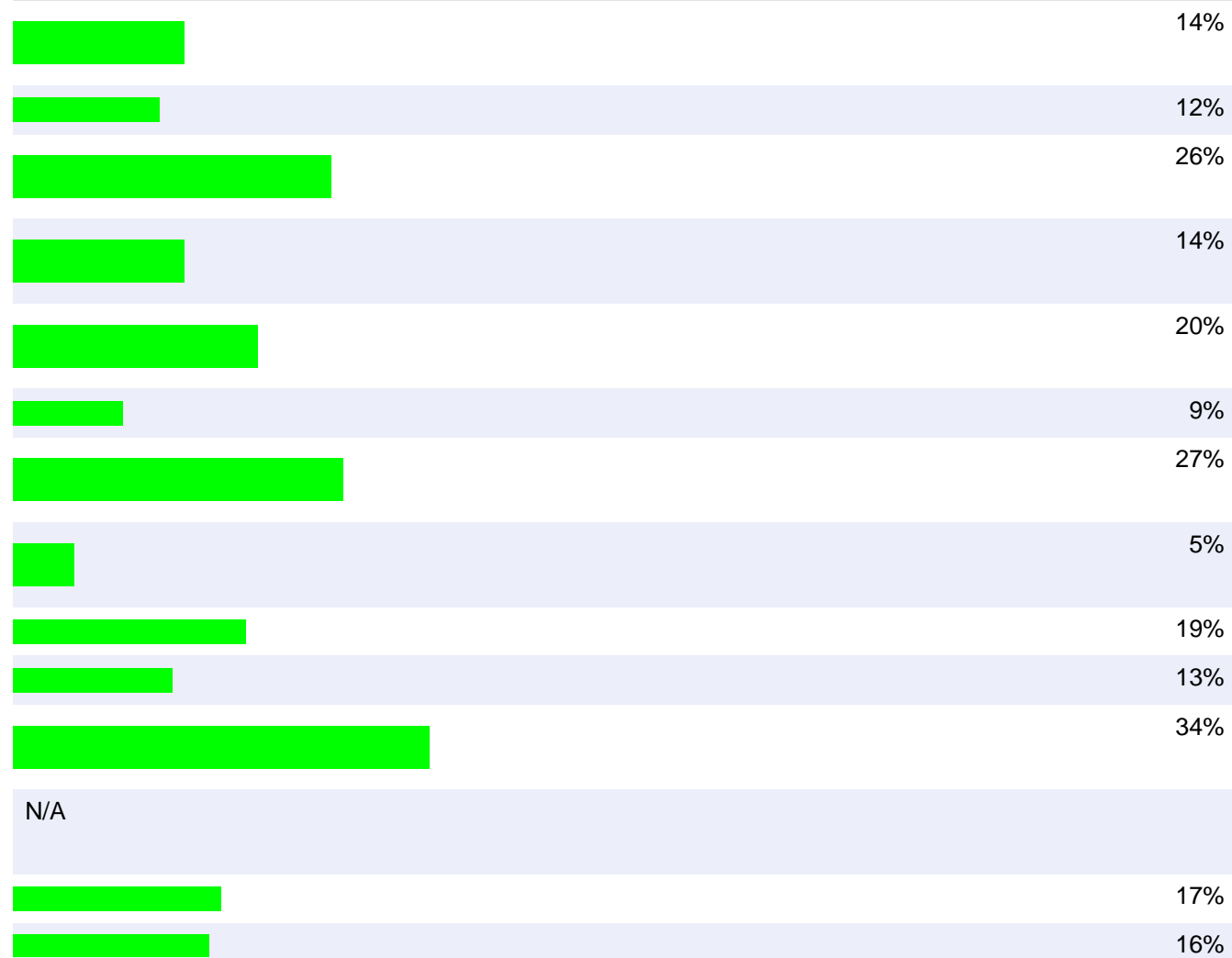
Percent of patients who reported that their doctors "Always" communicated well.



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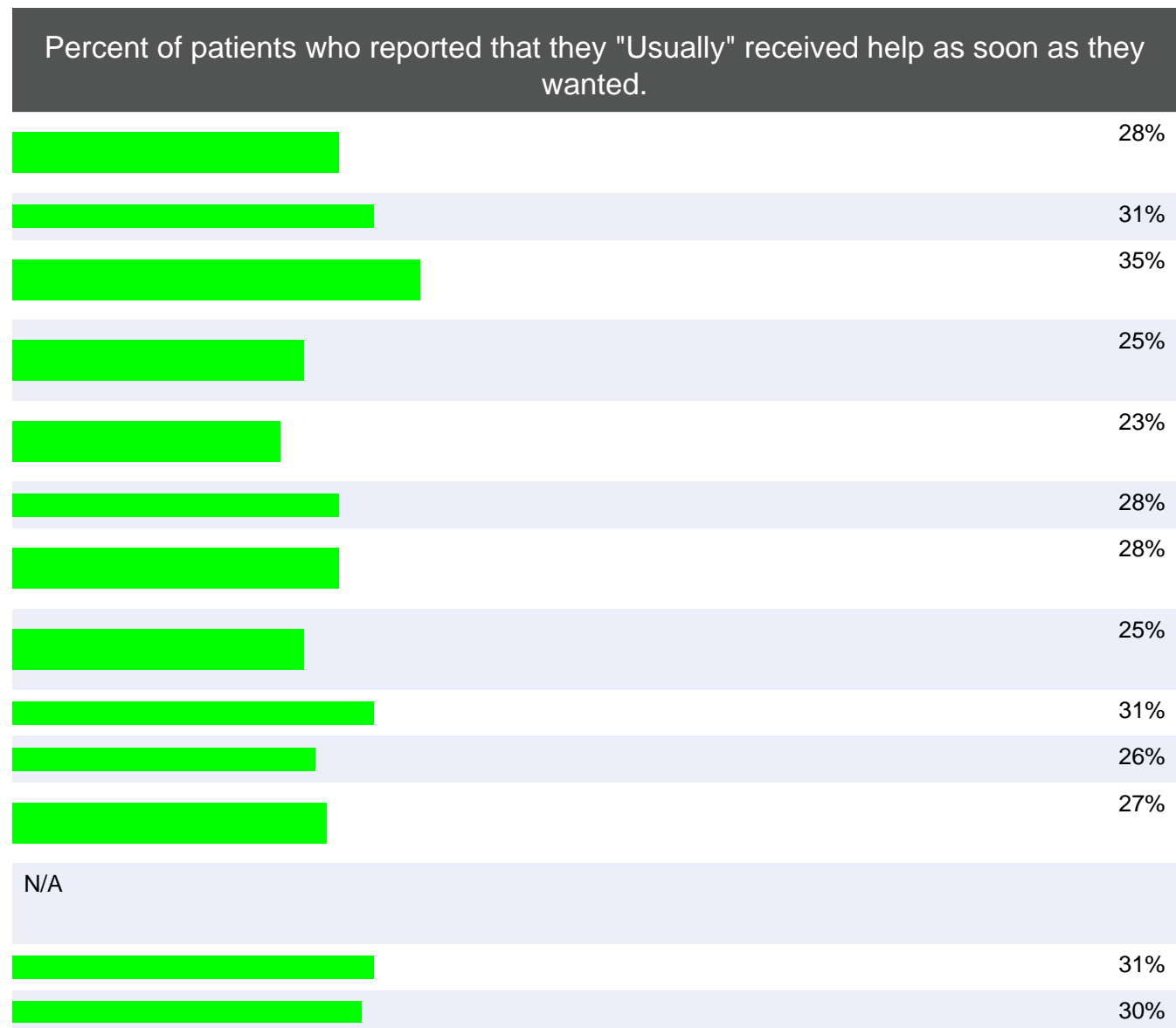
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

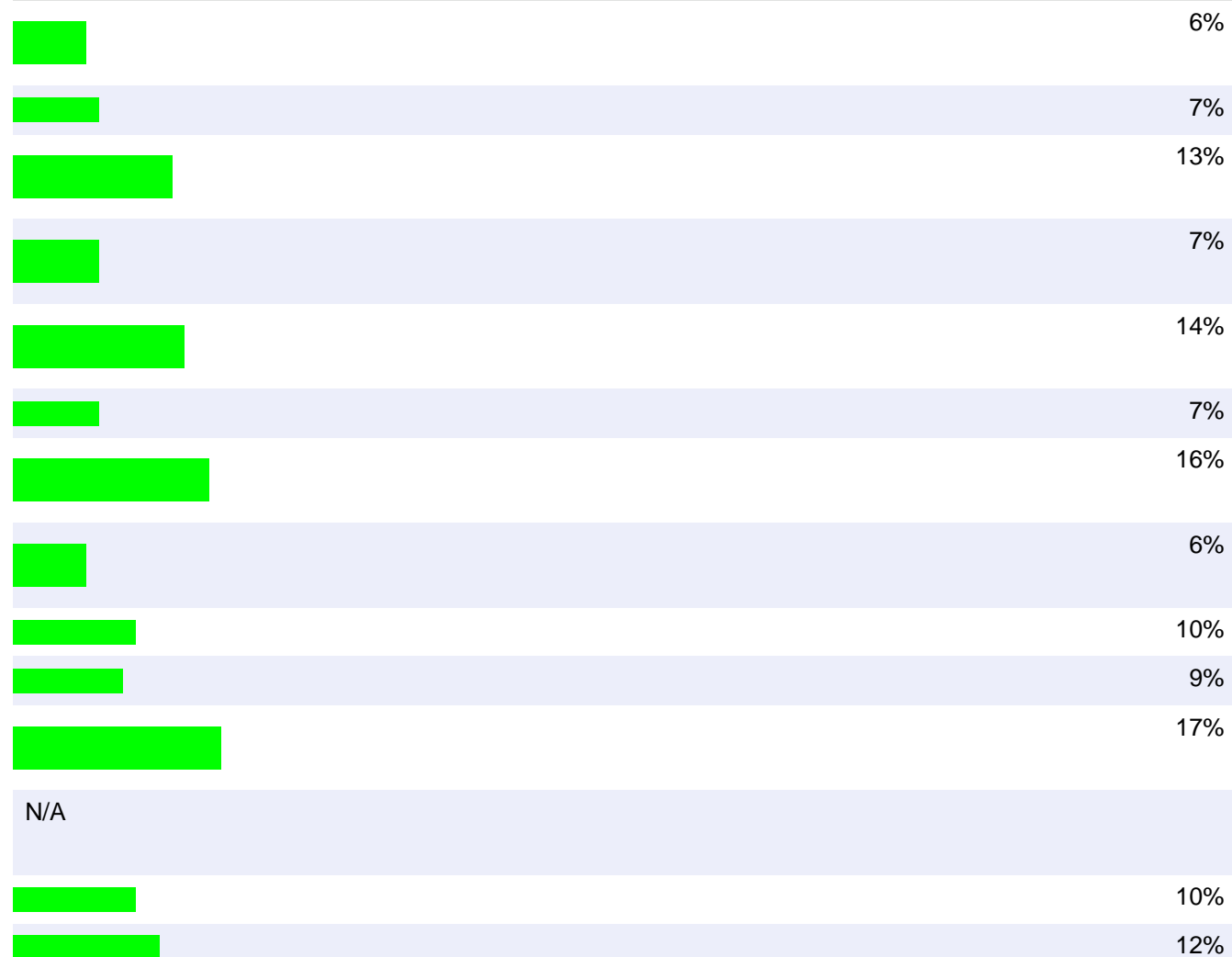
Percent of patients who reported that they "Always" received help as soon as they wanted.



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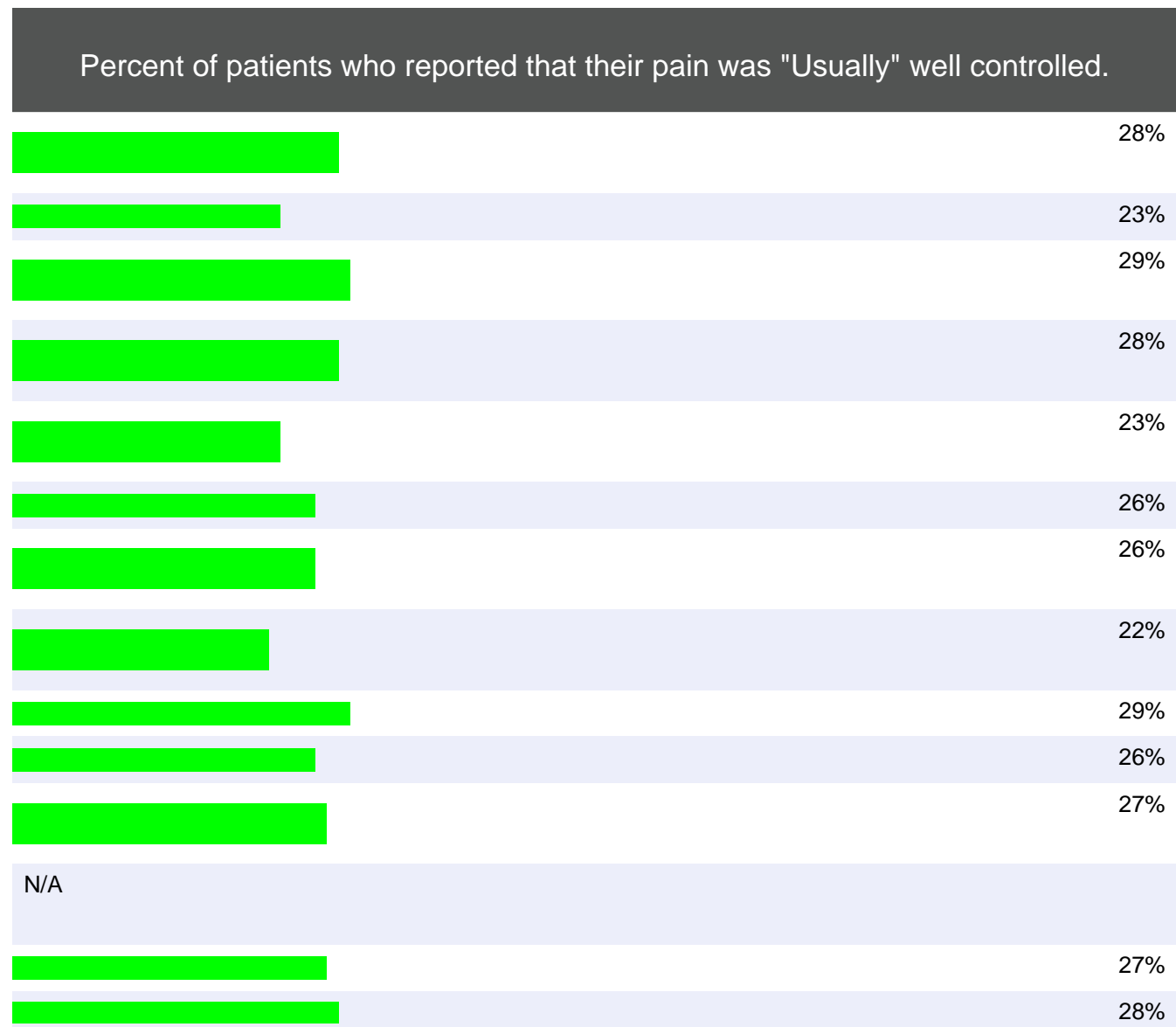
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



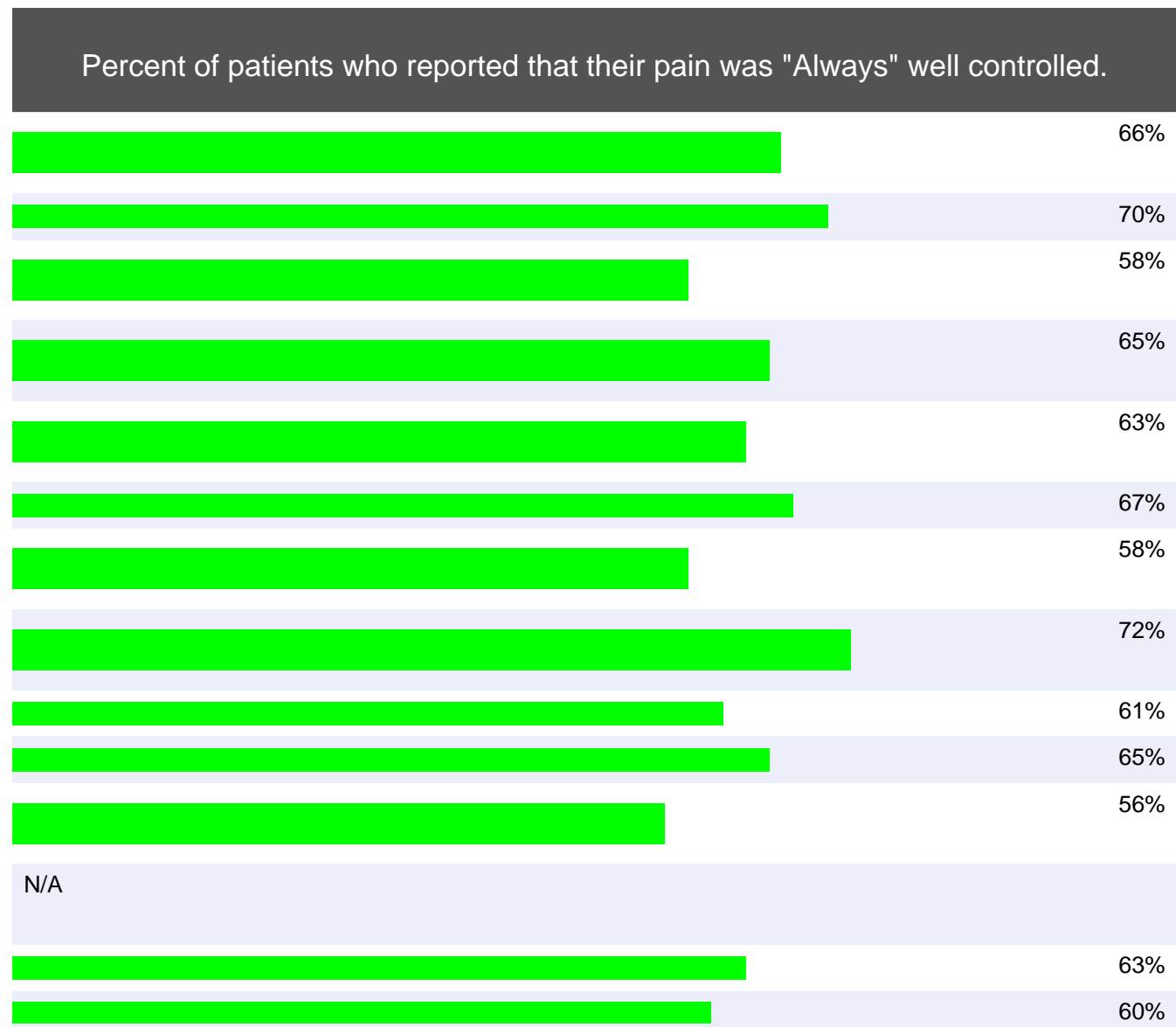
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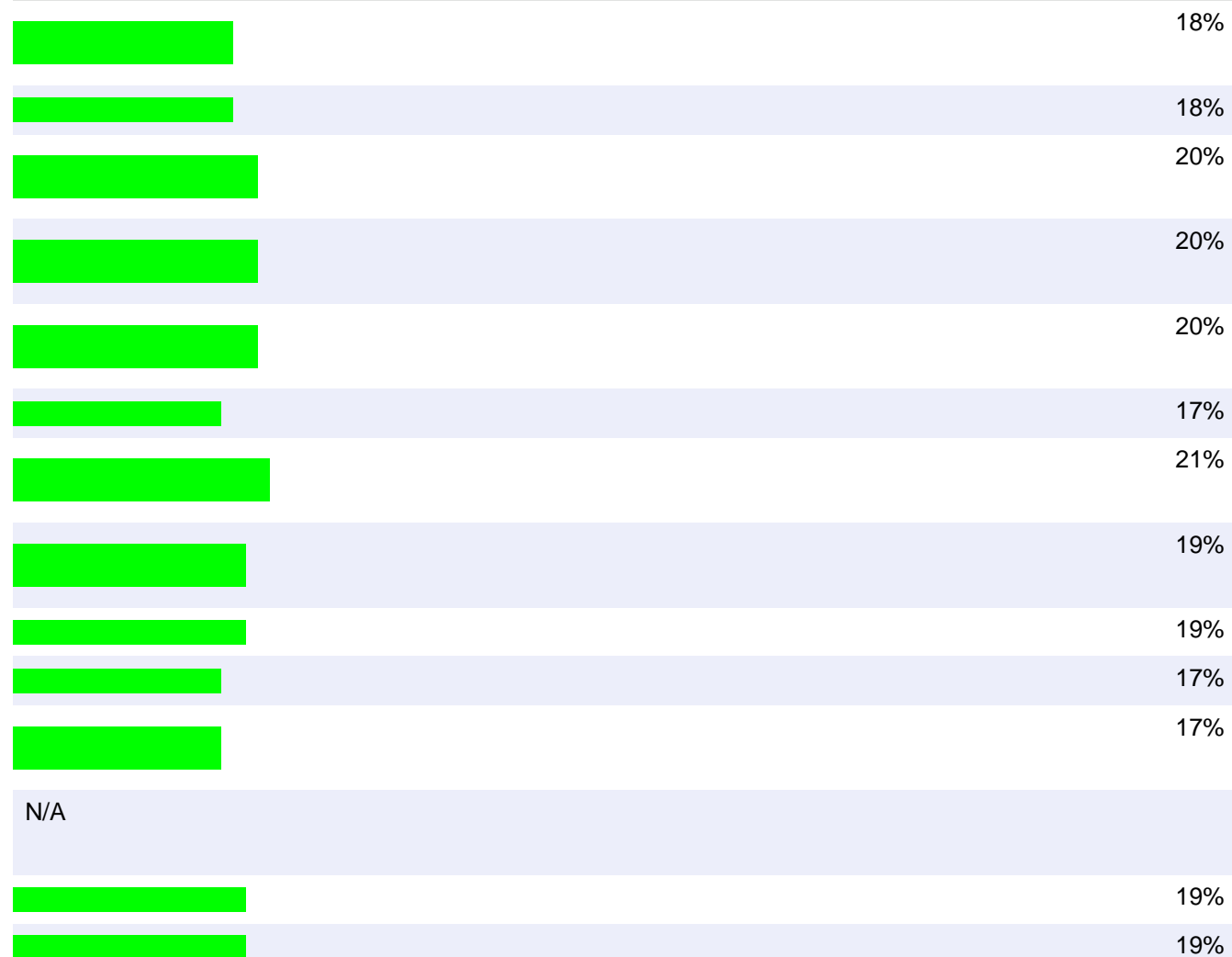
Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

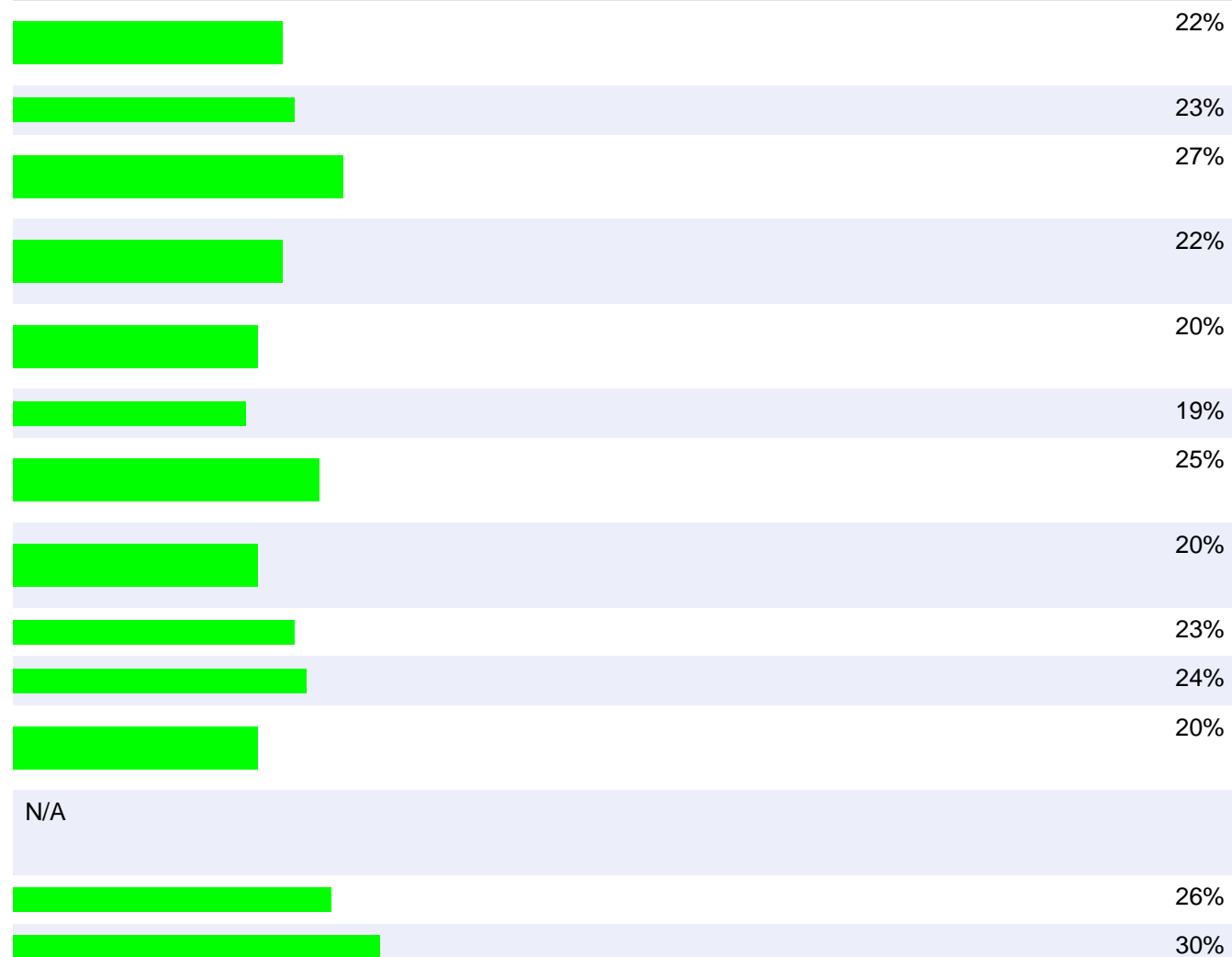
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Usually" clean.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

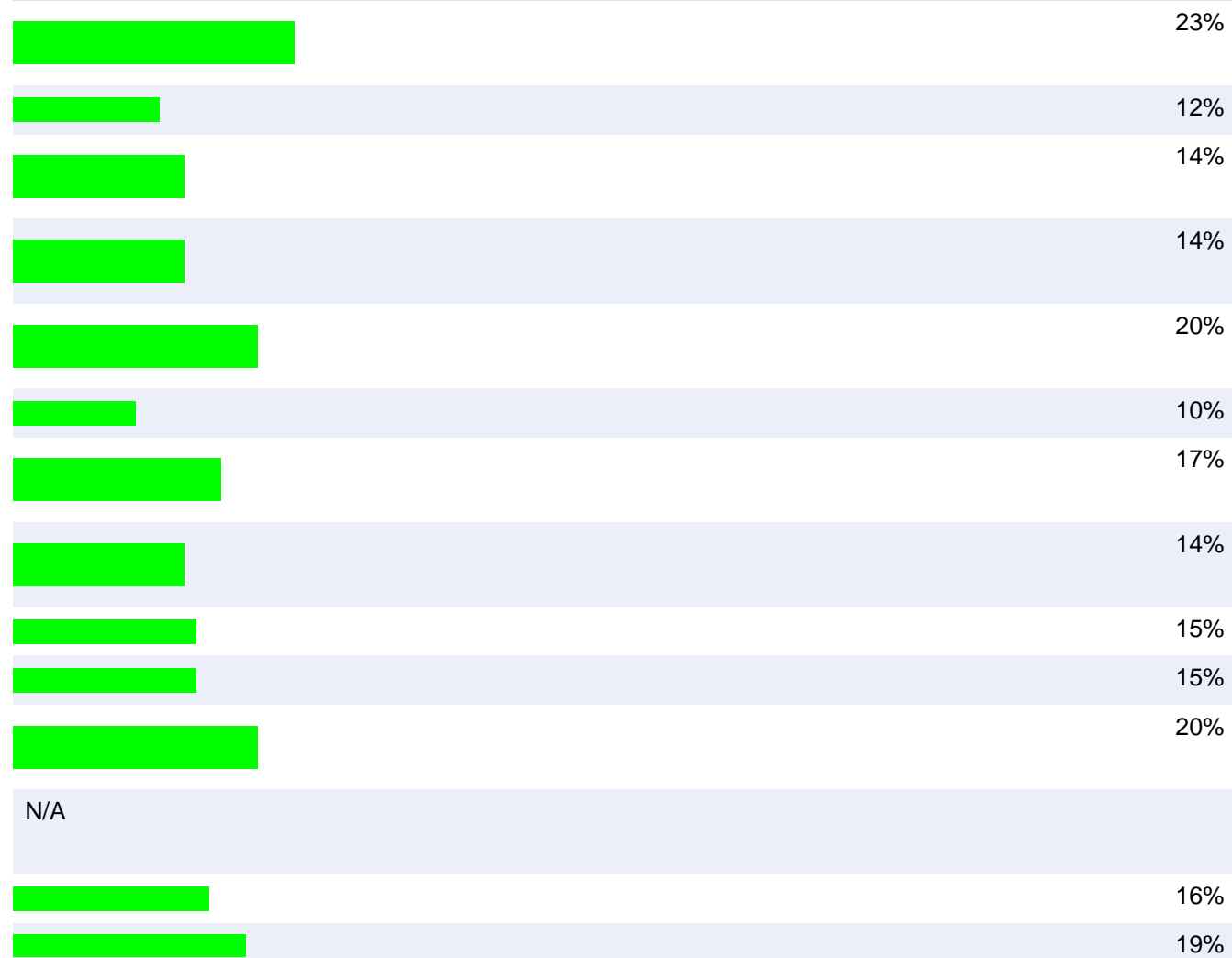
Percent of patients who reported that their room and bathroom were "Always" clean.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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Percent of patients who reported that the area around their room was "Usually" quiet at night.



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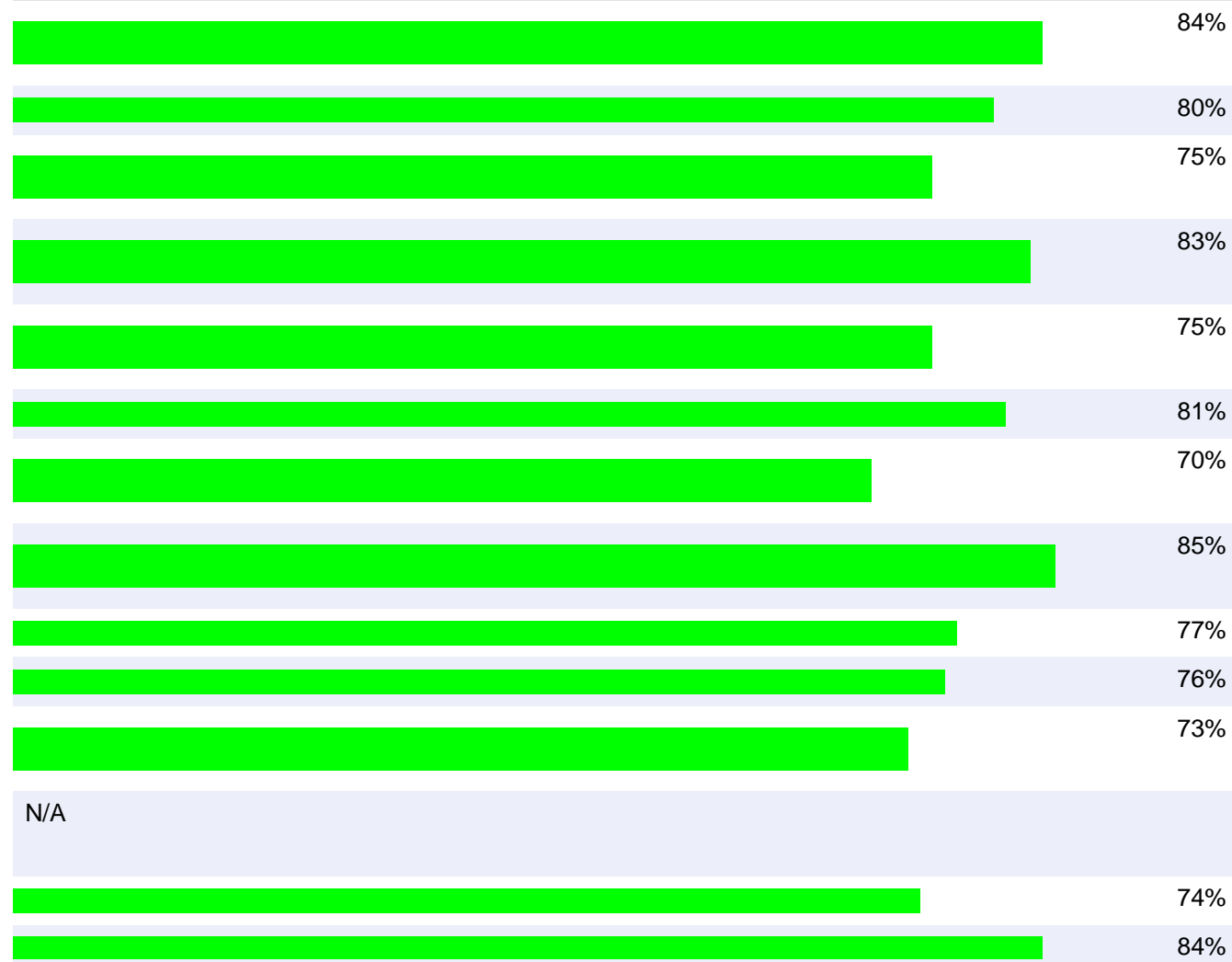
Percent of patients who reported that the area around their room was "Always" quiet at night.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

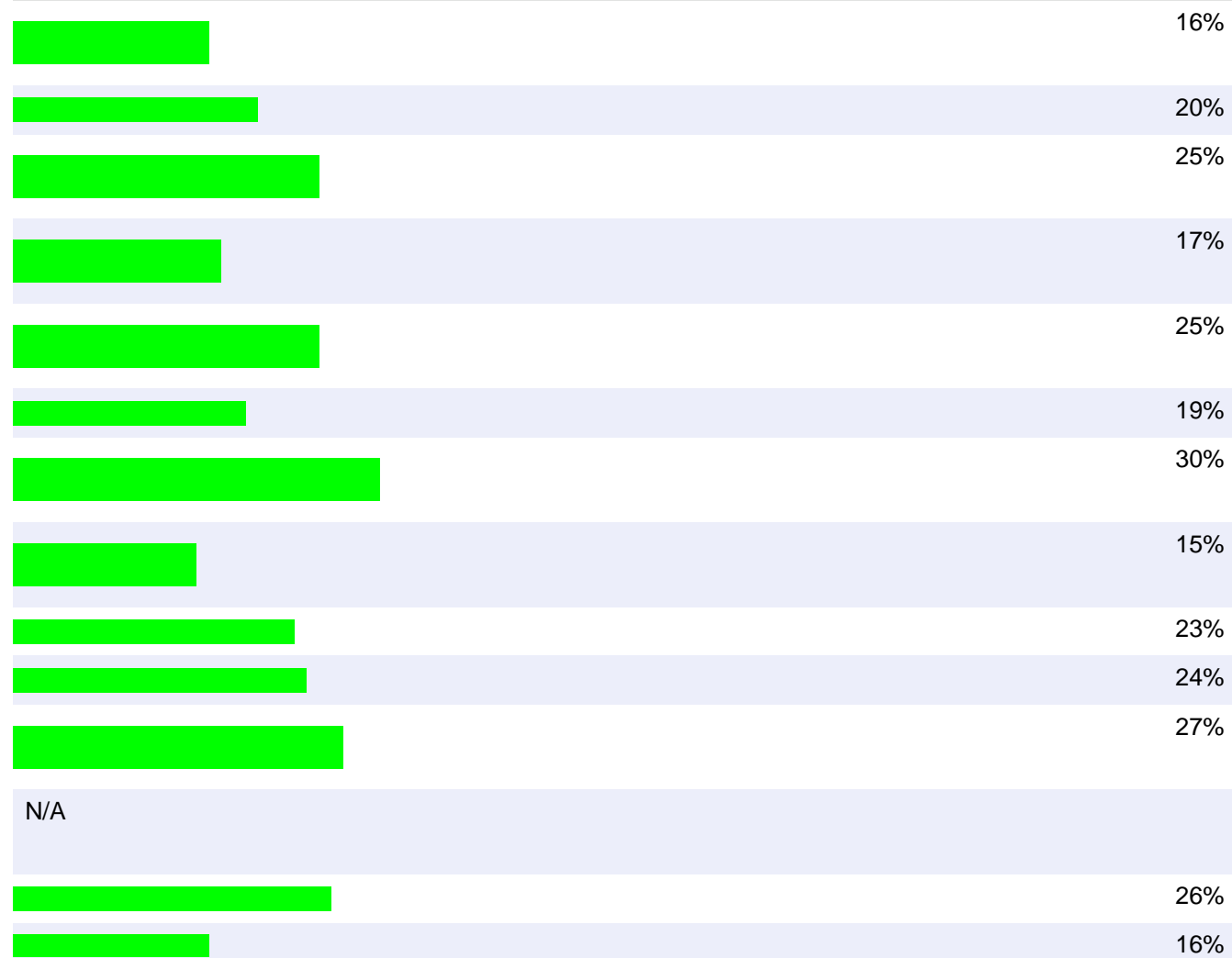
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

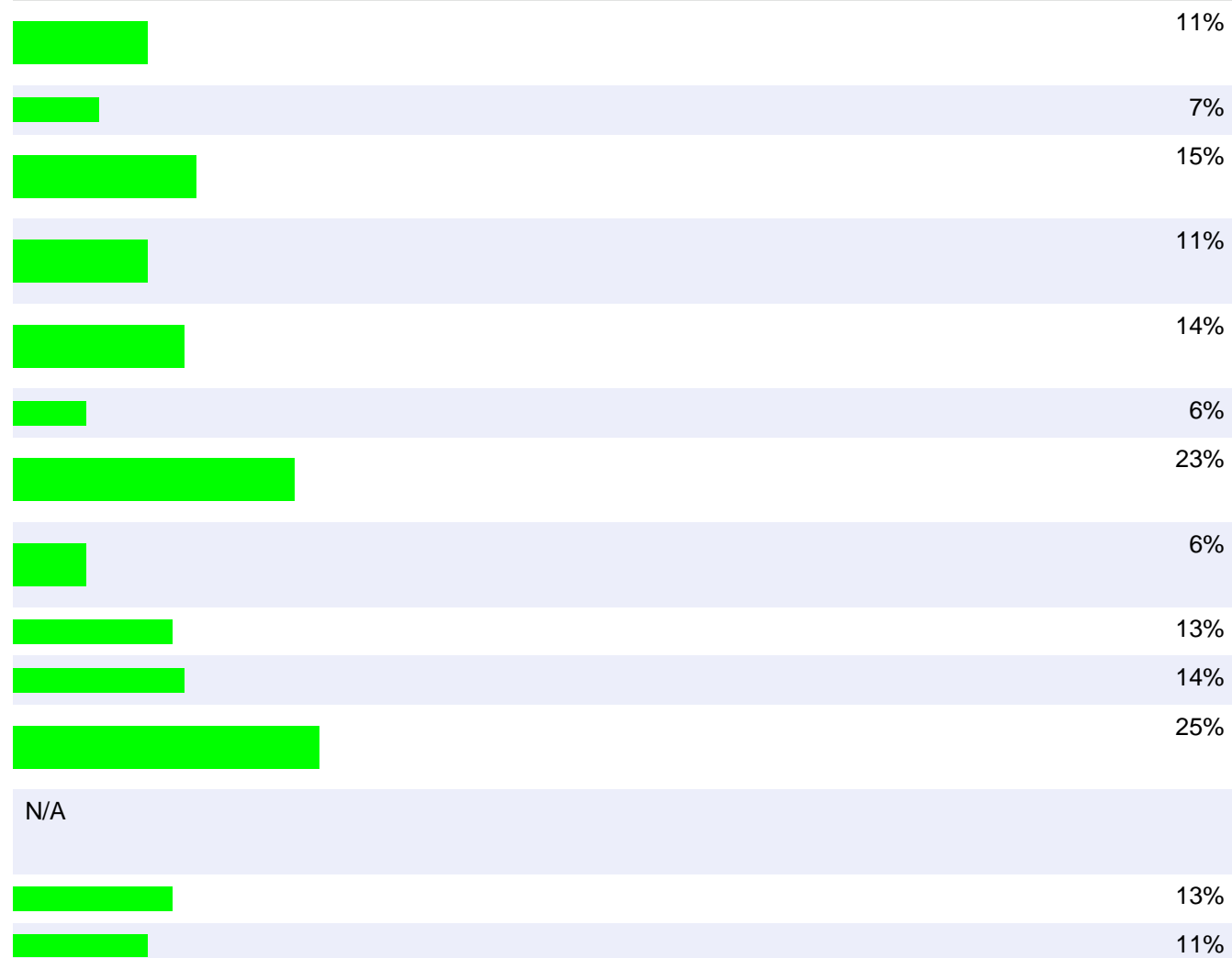
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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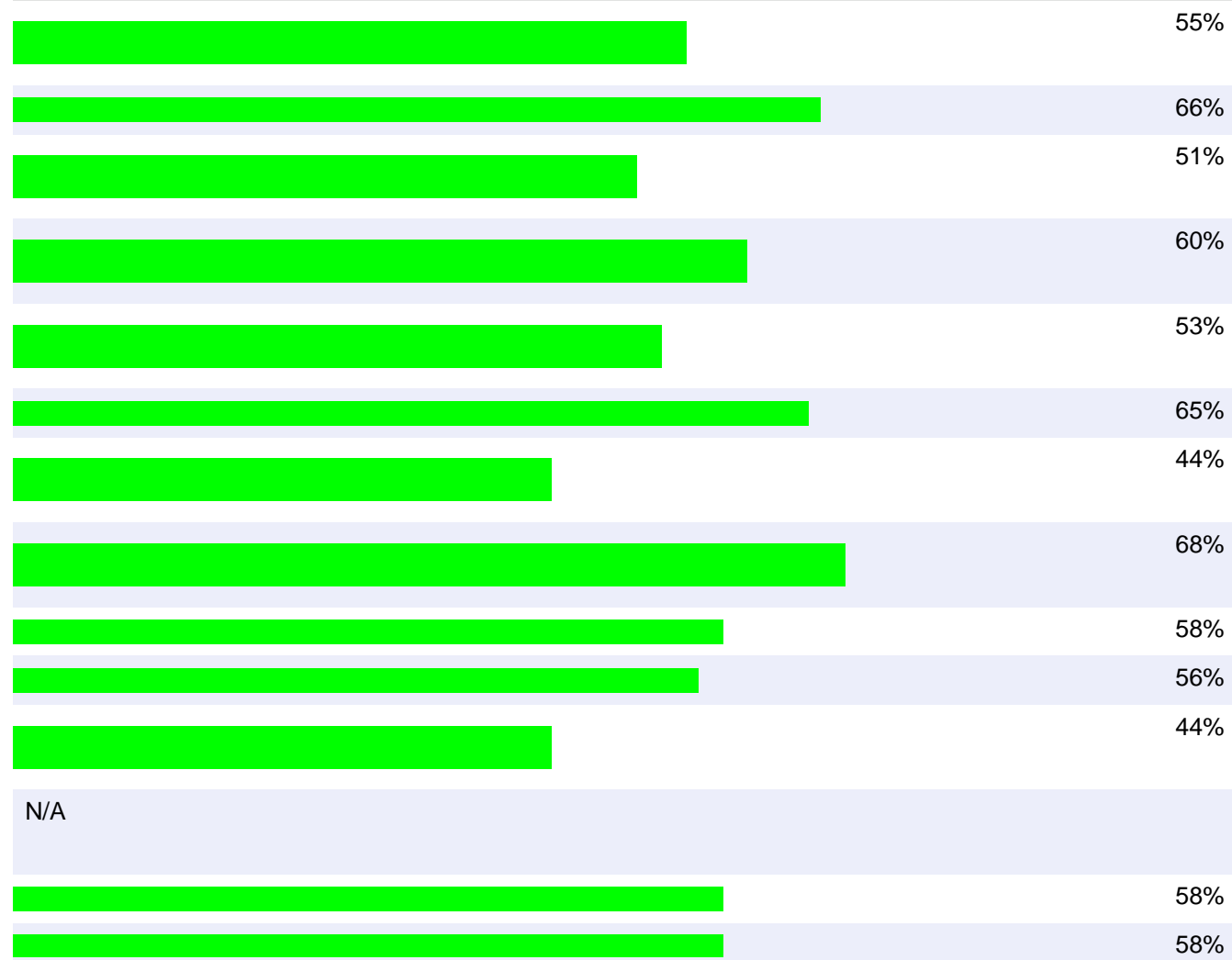
Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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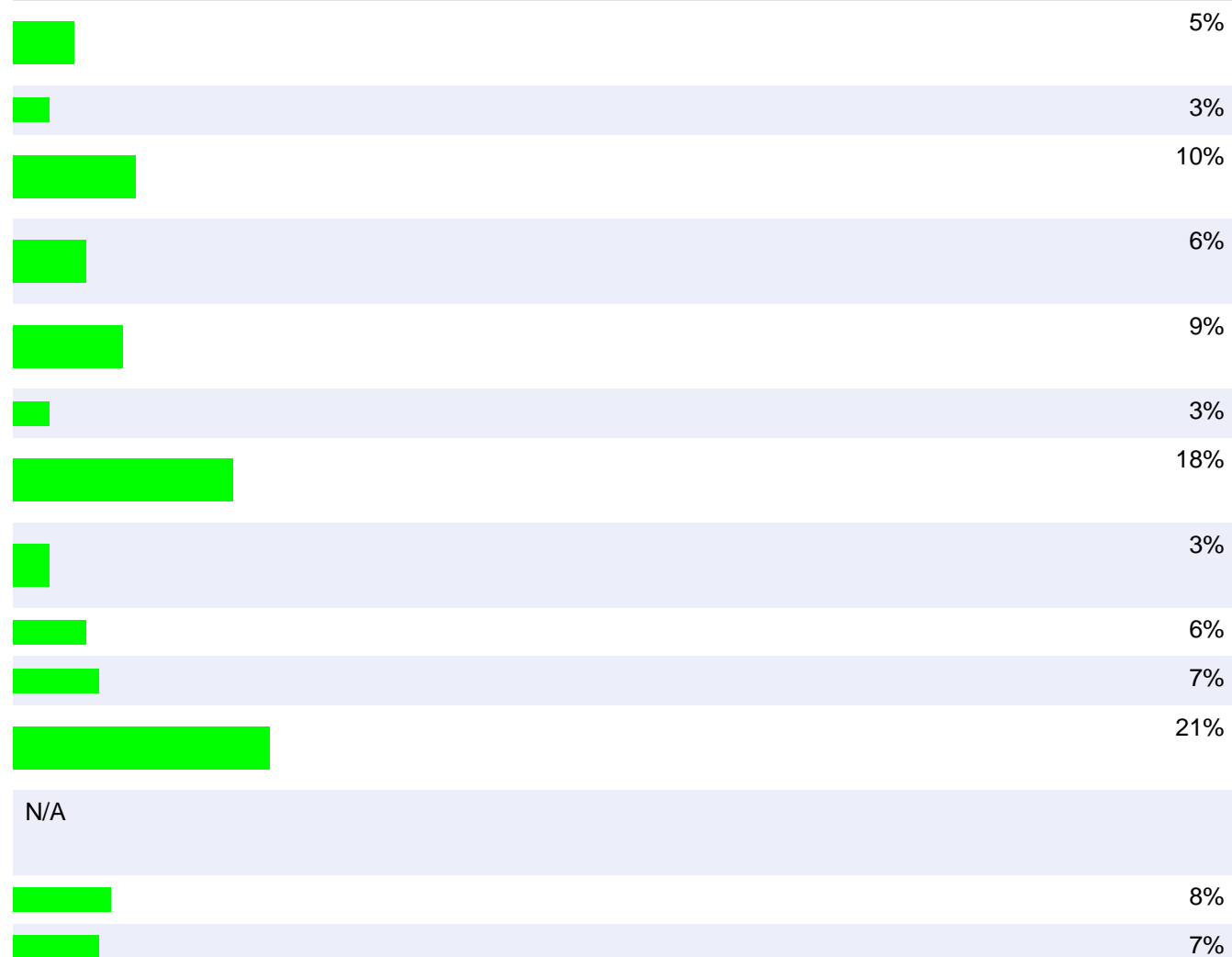
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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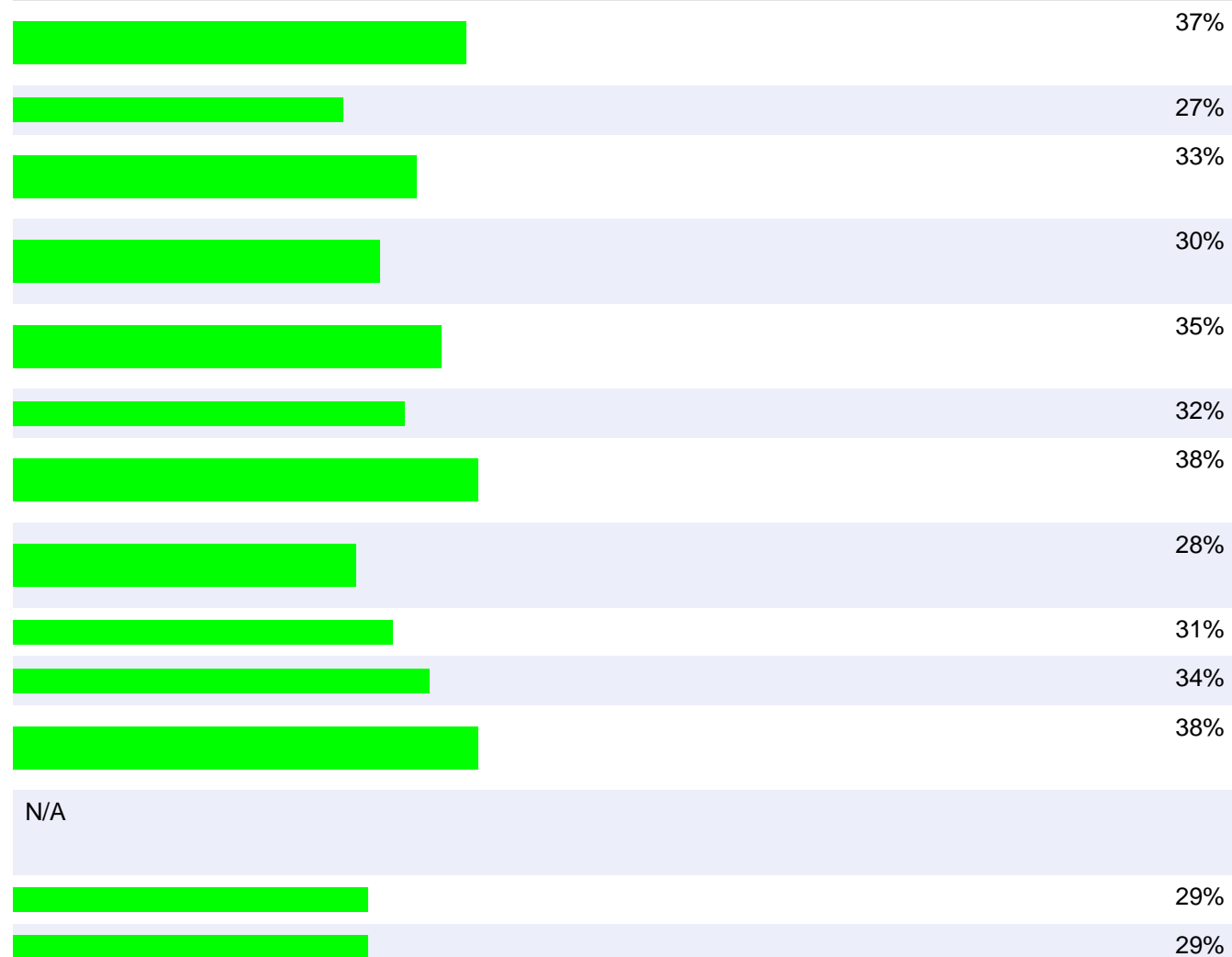
Percent of patients who reported NO,they would not recommend the hospital.



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Percent of patients who reported YES,they would probably recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.



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Number of Completed Surveys

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more


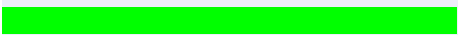





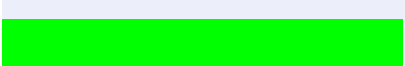





N/A

300 or more

300 or more

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Survey Response Rate Percent	Survey Footnote
	35%
	42%
	29%
	36%
	30%
	31%
	27%
	37%
	22%
	30%
	26%
N/A	Survey results are not available for this reporting period
	24%
	25%

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Hospital Footnote

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210018	MONTGOMERY GENERAL HOSPITAL INC	18101 PRINCE PHILIP DRIVE
210054	SOUTHERN MARYLAND HOSPITAL CENTER	7503 SURRATTS RD
210016	WASHINGTON ADVENTIST HOSPITAL	7600 CARROLL AVE
210022	SUBURBAN HOSPITAL	8600 OLD GEORGETOWN RD
510058	CAMDEN CLARK MEMORIAL HOSPITAL	800 GARFIELD AVE
010102	J PAUL JONES HOSPITAL	317 MCWILLIAMS AVENUE
210038	MARYLAND GENERAL HOSPITAL	827 LINDEN AVE
210002	UNIVERSITY OF MARYLAND MEDICAL CENTER	22 S GREENE ST
210008	MERCY MEDICAL CENTER INC	301 ST PAUL PLACE
210007	SAINT JOSEPH MEDICAL CENTER	7601 OSLER DRIVE
210034	HARBOR HOSPITAL	3001 S HANOVER STREET
210013	BON SECOURS HOSPITAL	2000 W BALTIMORE STREET
210011	SAINT AGNES HOSPITAL	WILKENS & CATON AVENUES

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	OLNEY	MD
	CLINTON	MD
	TAKOMA PARK	MD
	BETHESDA	MD
	PARKERSBURG	WV
	CAMDEN	AL
	BALTIMORE	MD
	BALTIMORE	MD
	BALTIMORE	MD
	TOWSON	MD
	BROOKLYN	MD
	BALTIMORE	MD
	BALTIMORE	MD

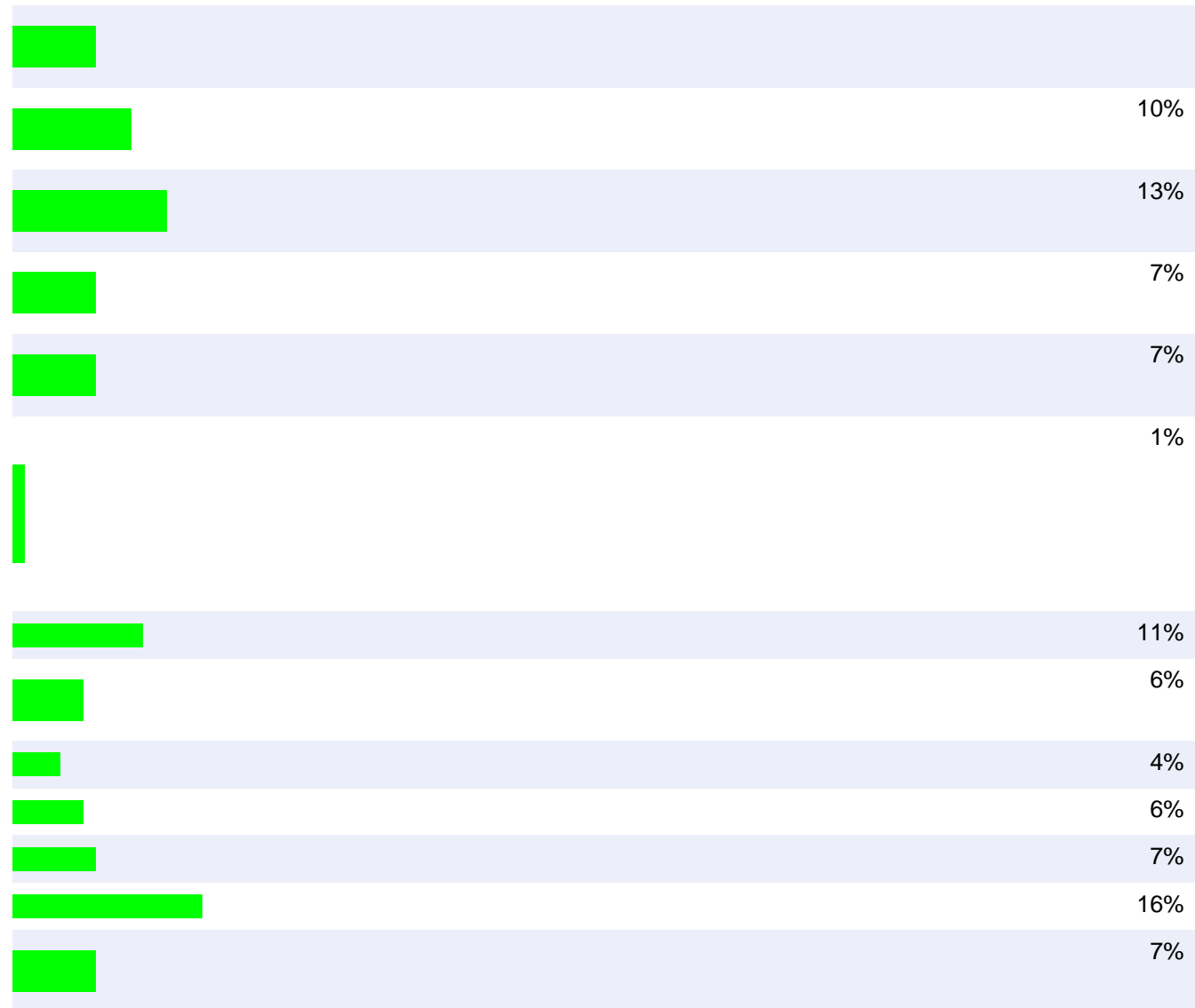
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20832	MONTGOMERY	3017748771
20735	PRINCE GEORGES	3018774530
20912	MONTGOMERY	3018915651
20814	MONTGOMERY	3018962576
26101	WOOD	3044242111
36726	WILCOX	3346824131
21201	BALTIMORE CITY	4102258996
21201	BALTIMORE CITY	4103280313
21202	BALTIMORE CITY	4103329237
21204	BALTIMORE	4103371200
21225	ANNE ARUNDEL	4103503201
21223	BALTIMORE CITY	4103623000
21229	BALTIMORE CITY	4103682101

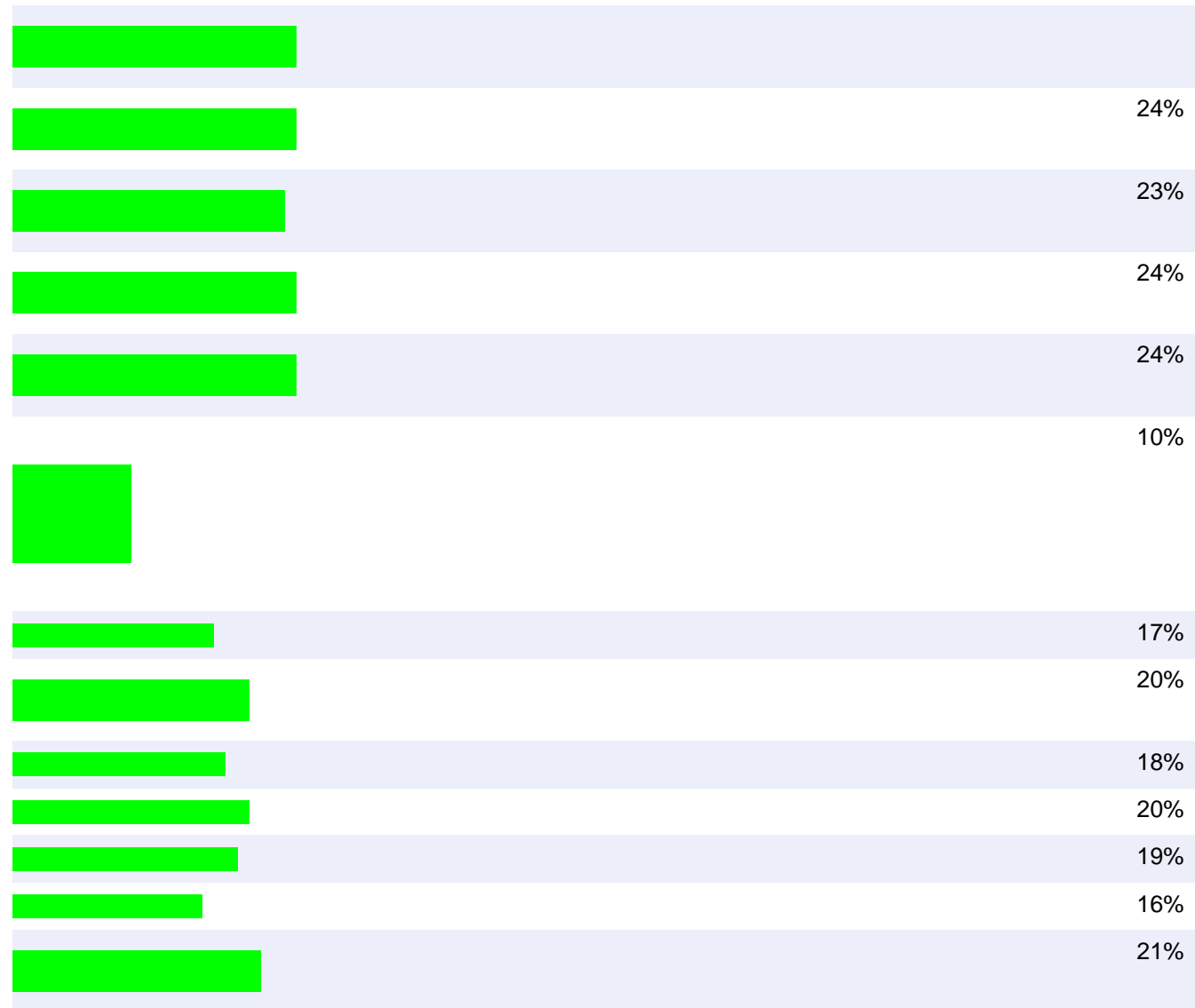
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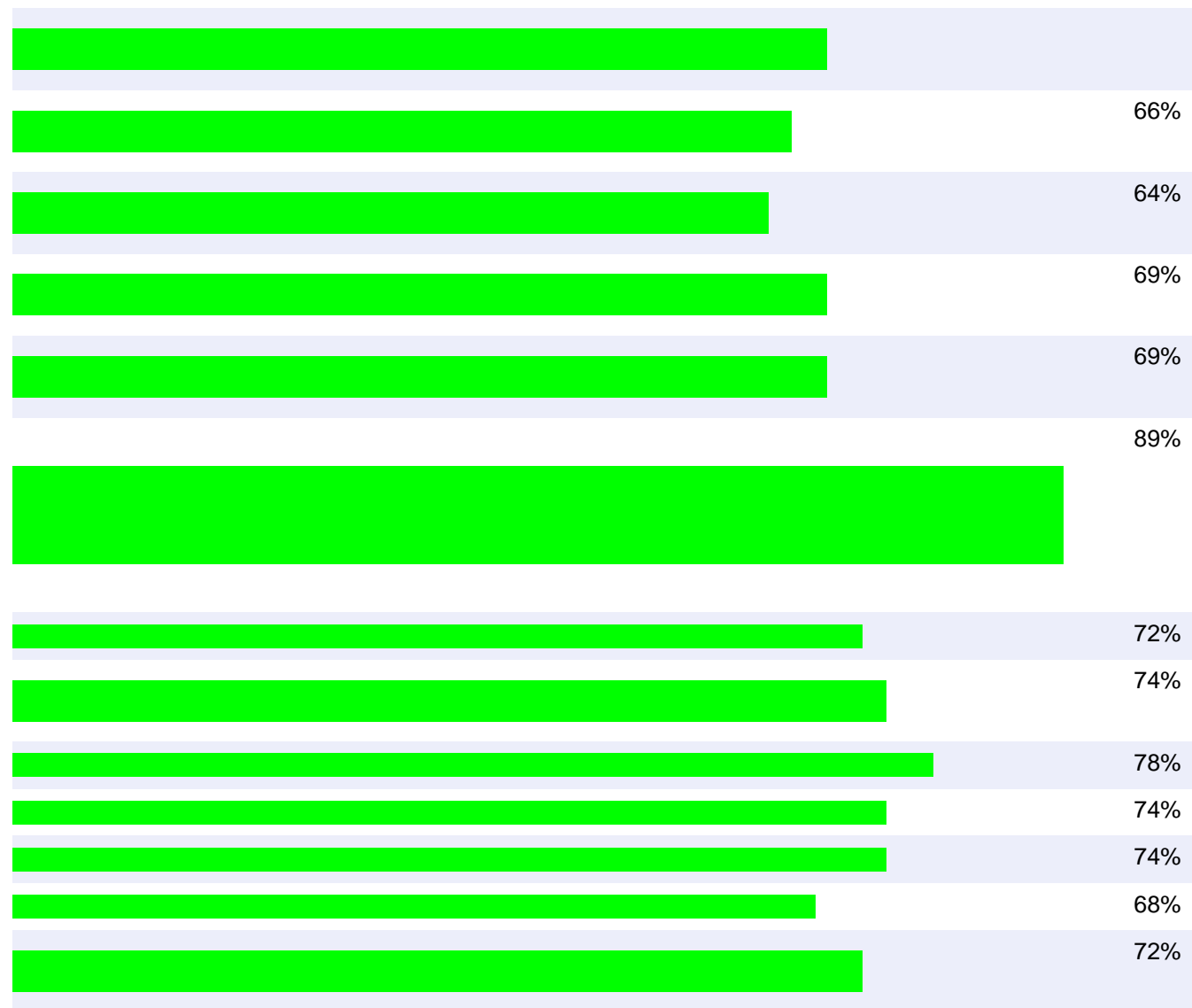
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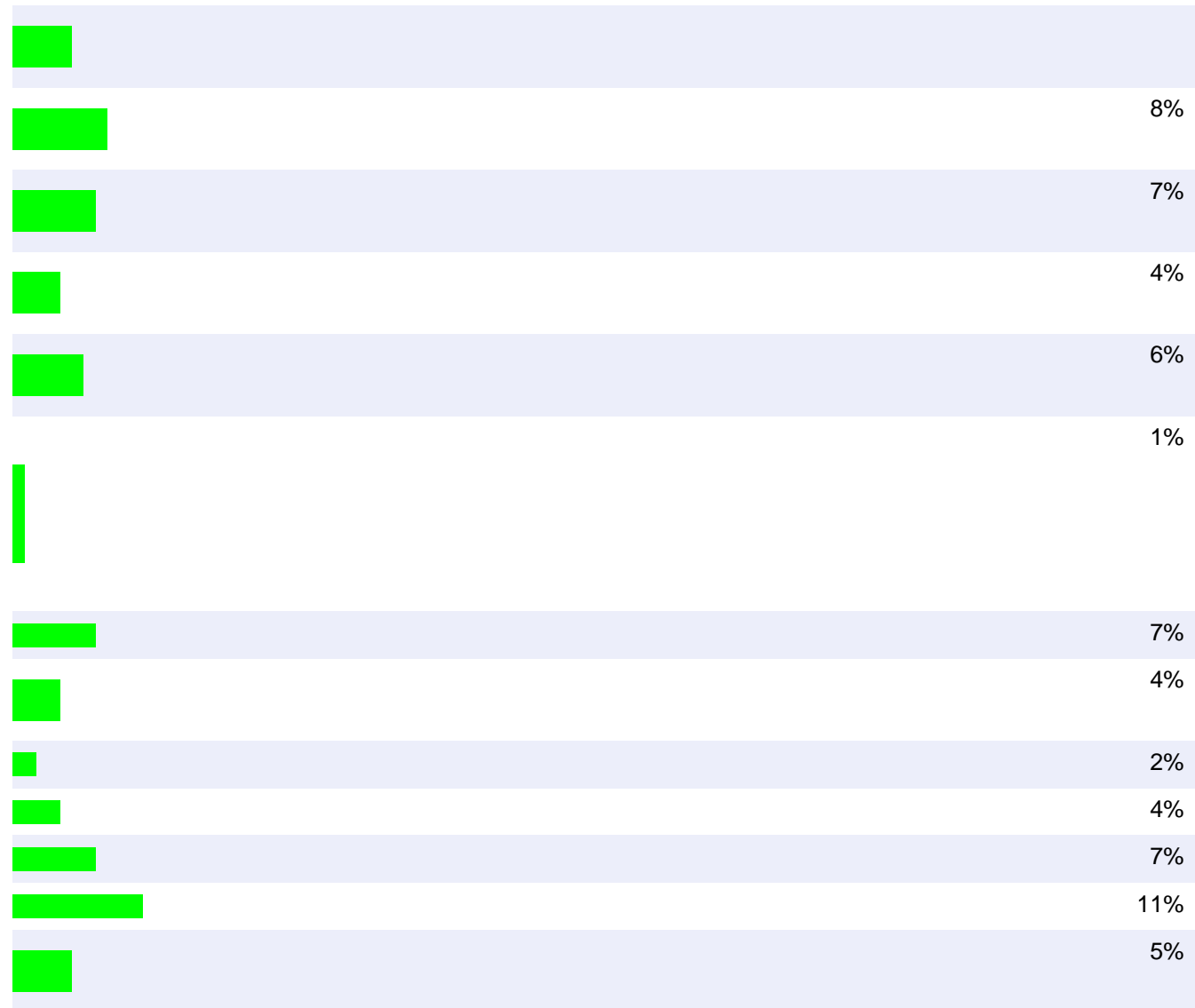
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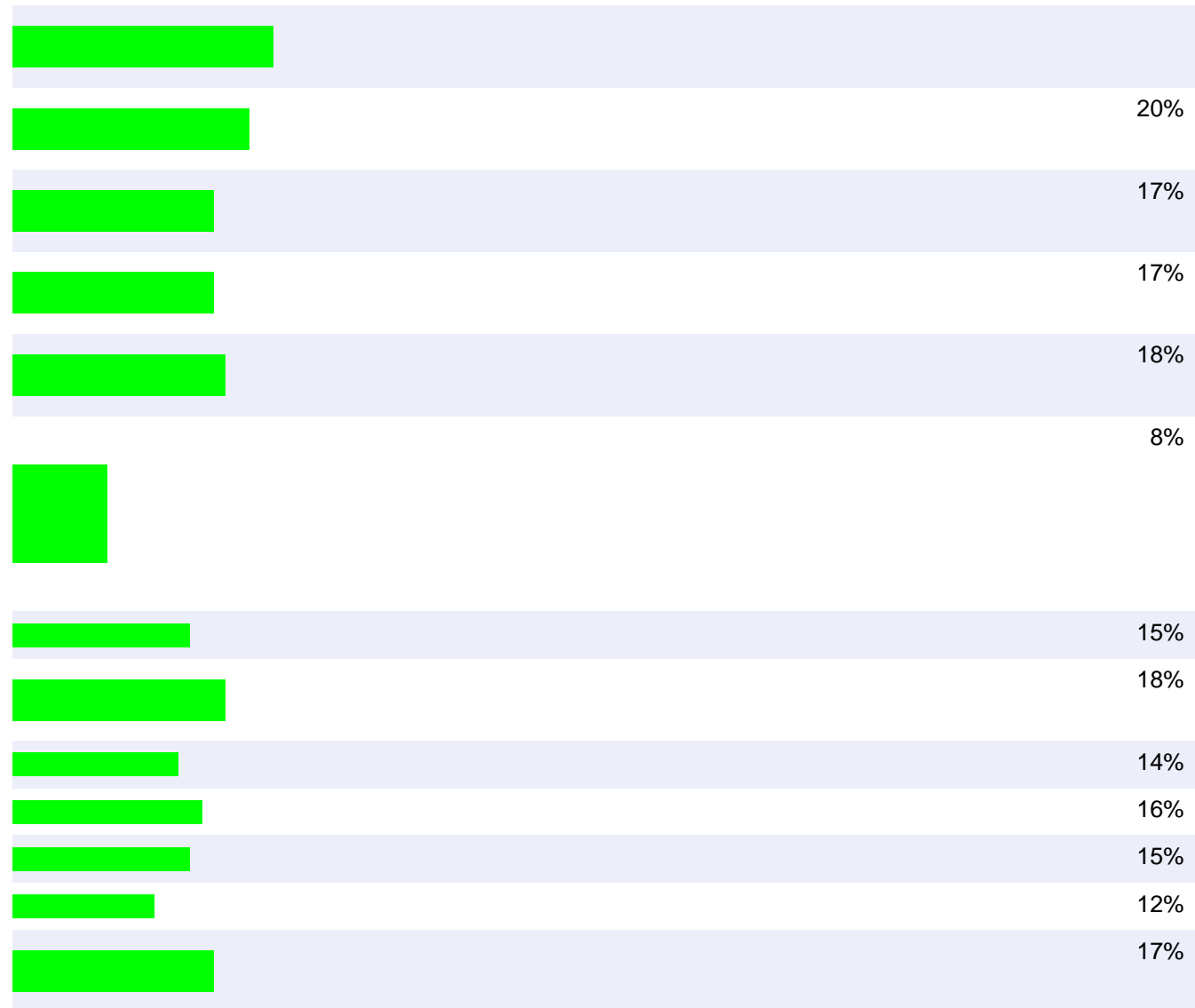
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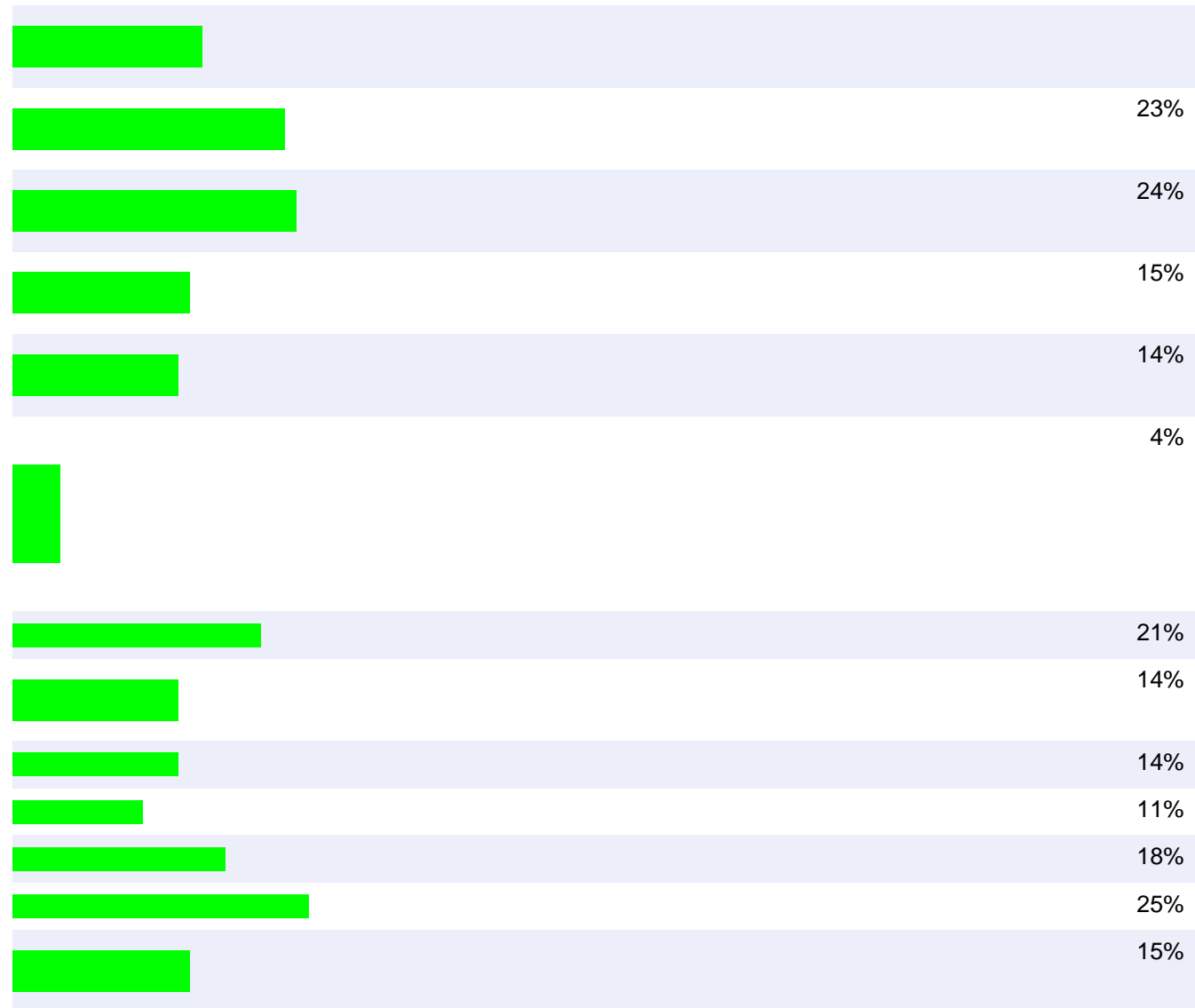
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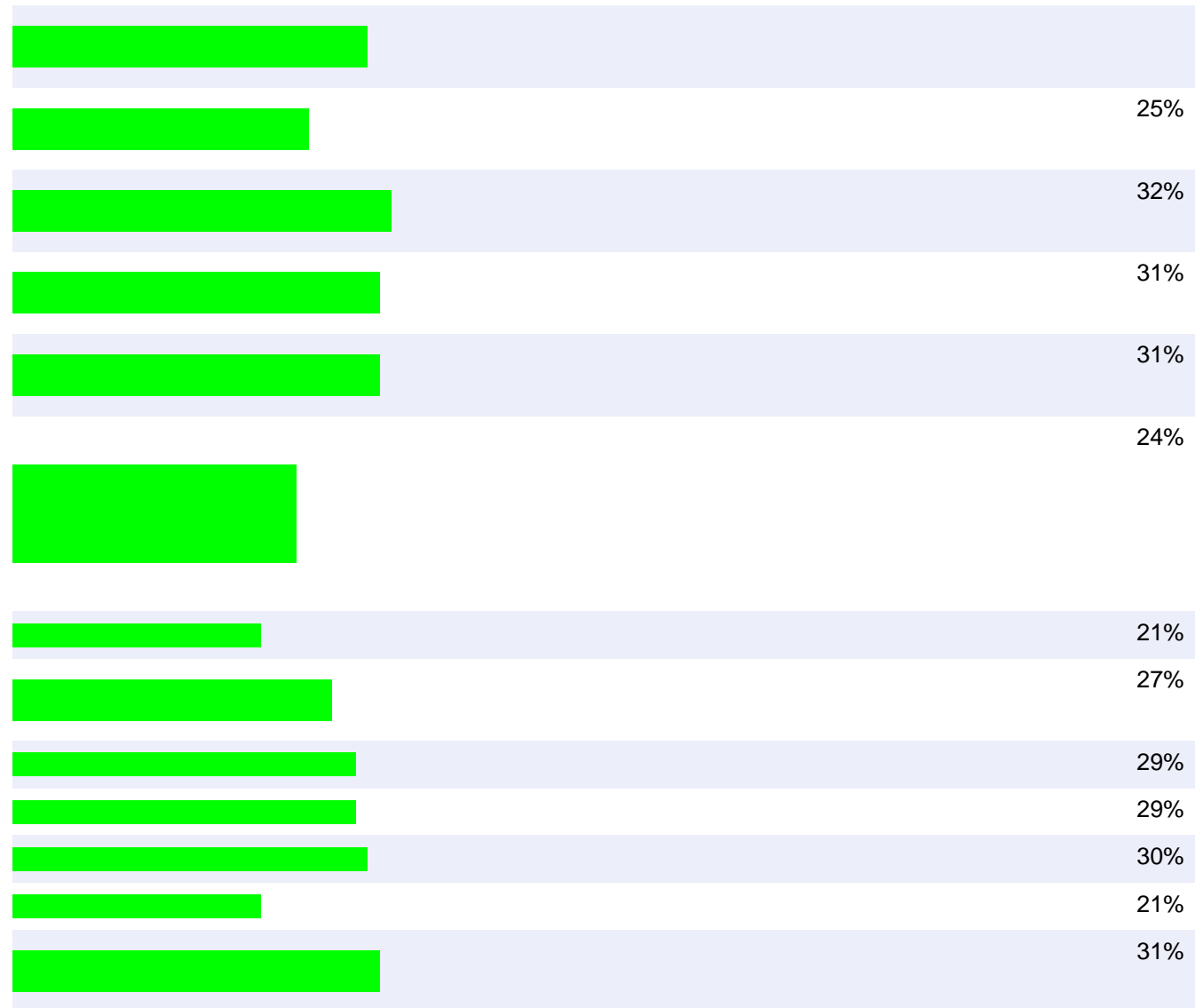
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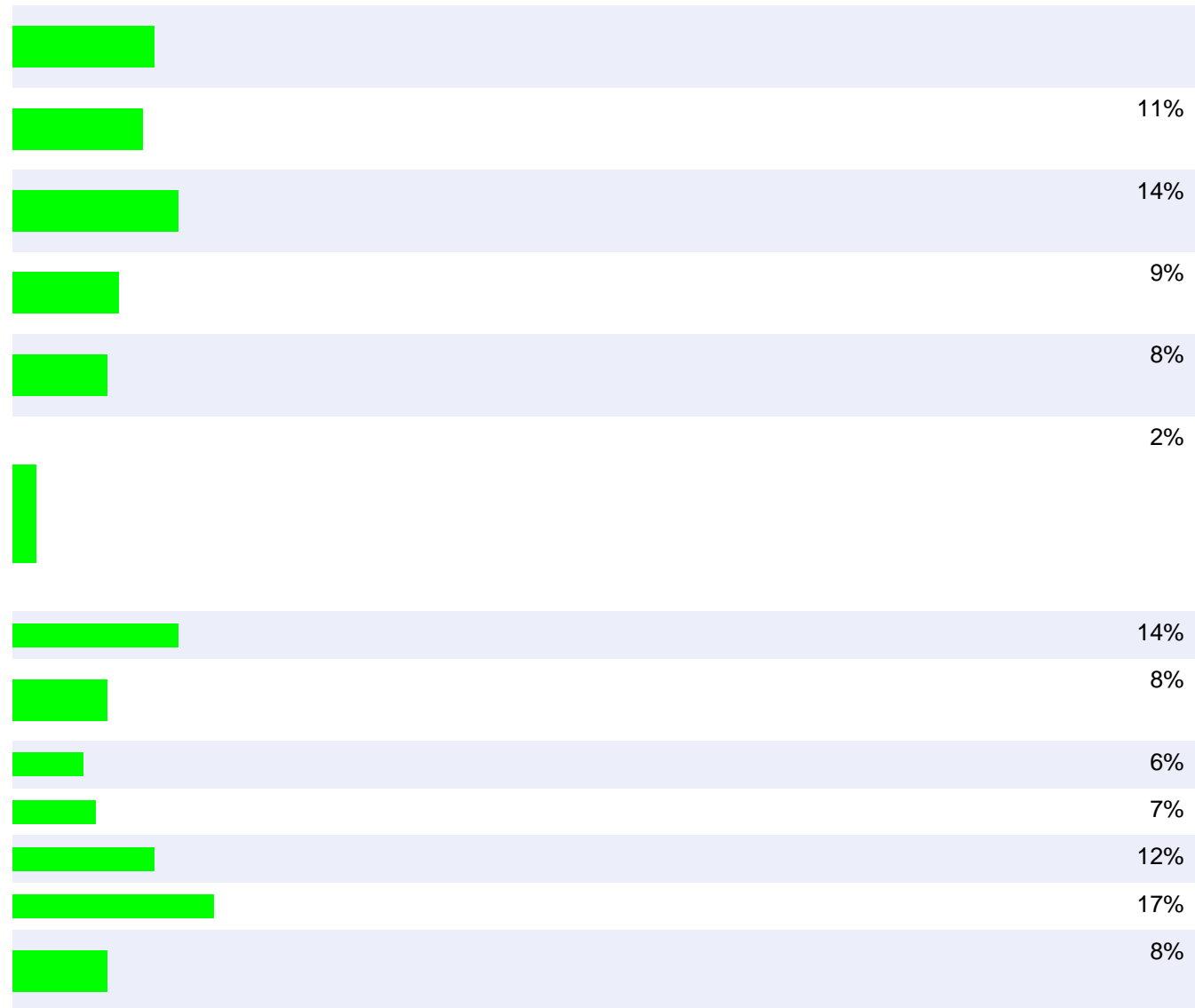
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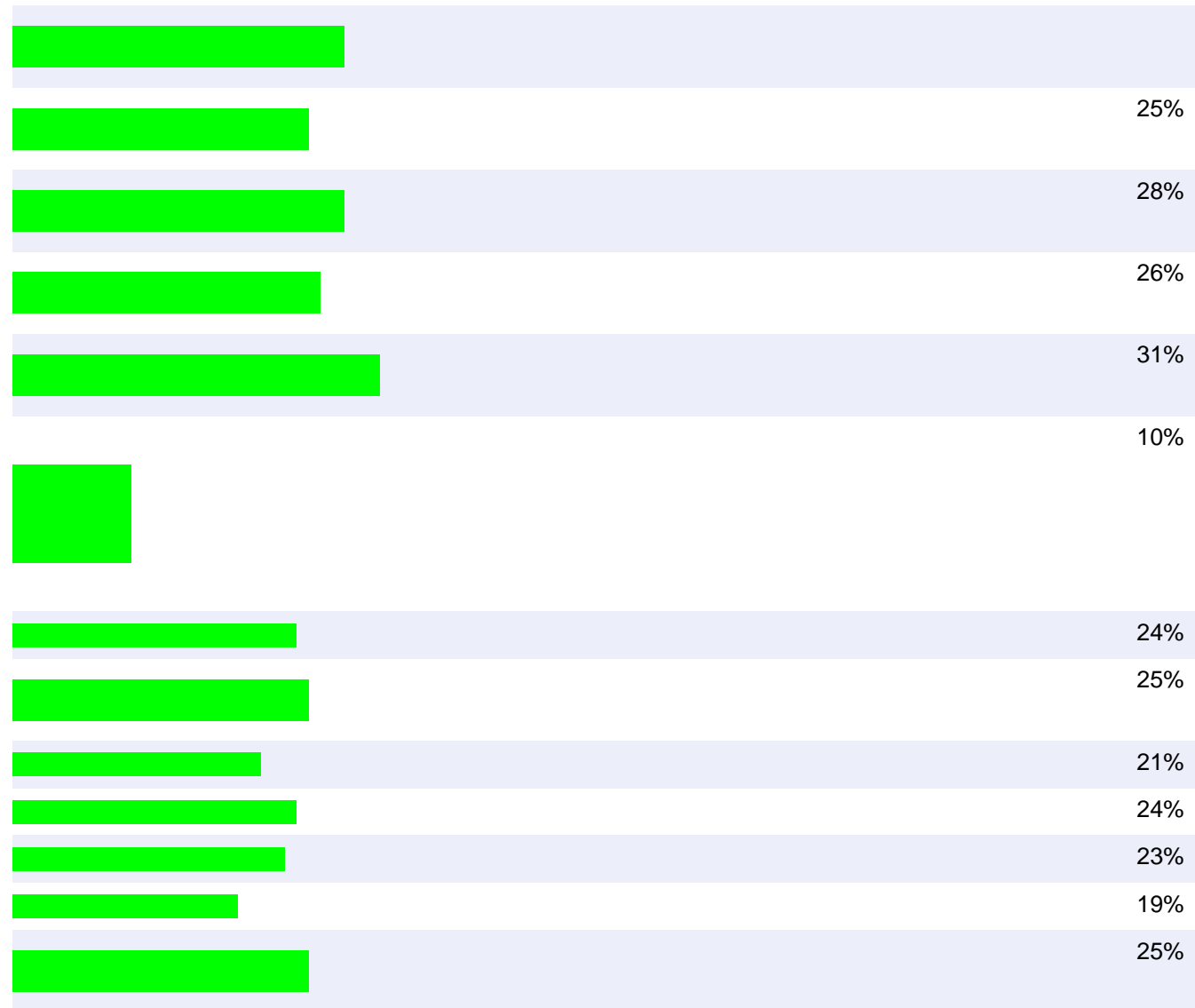
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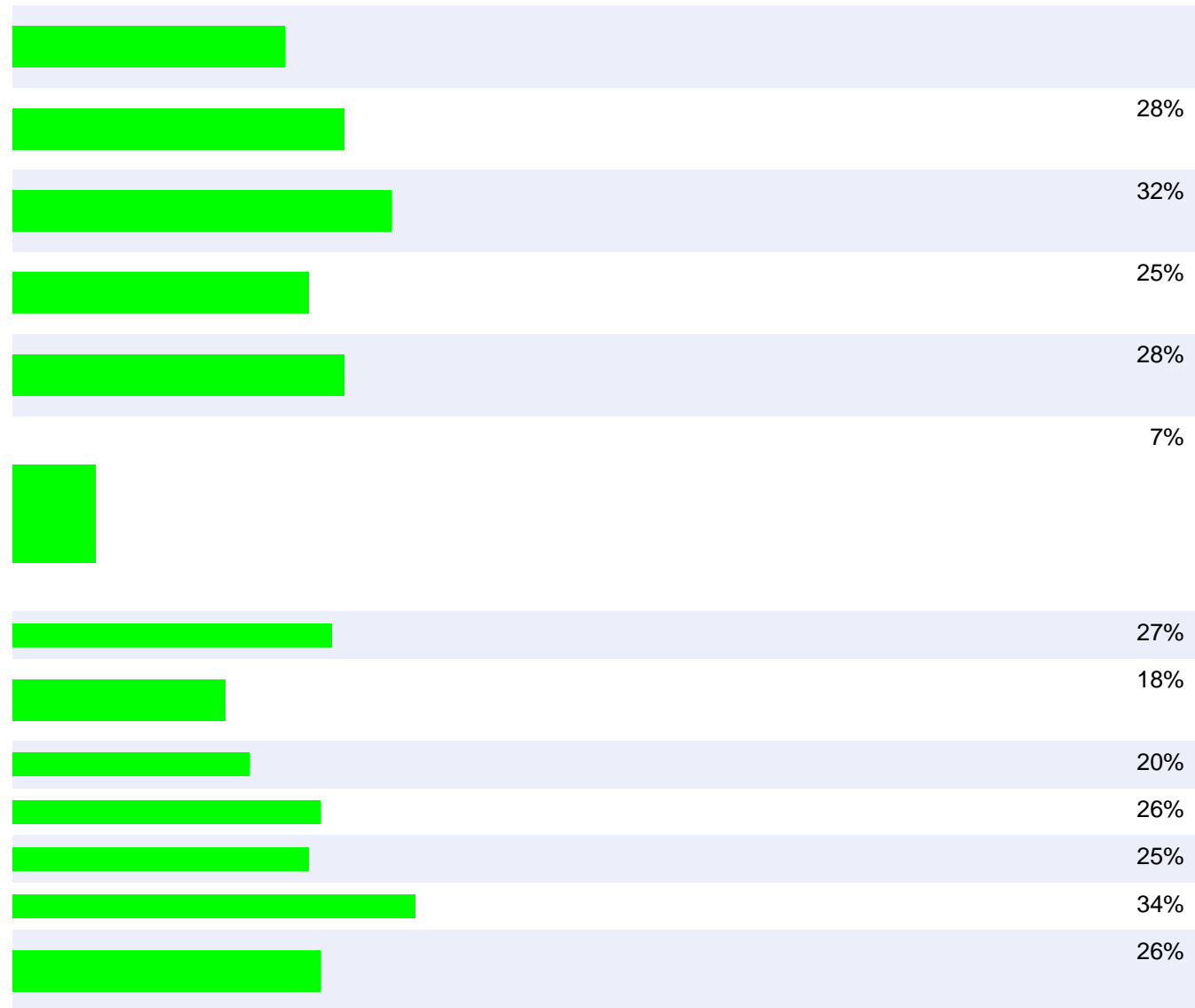
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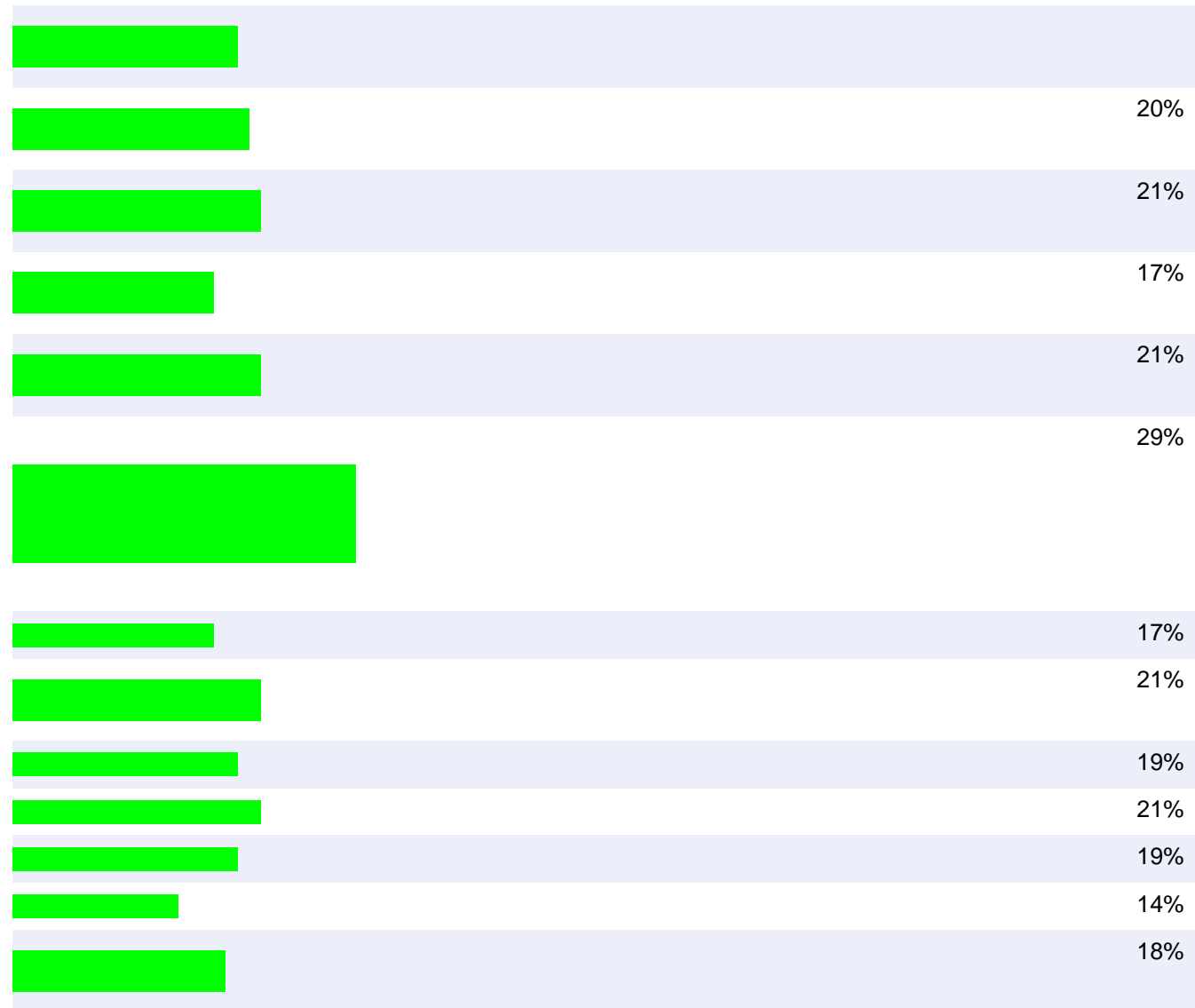
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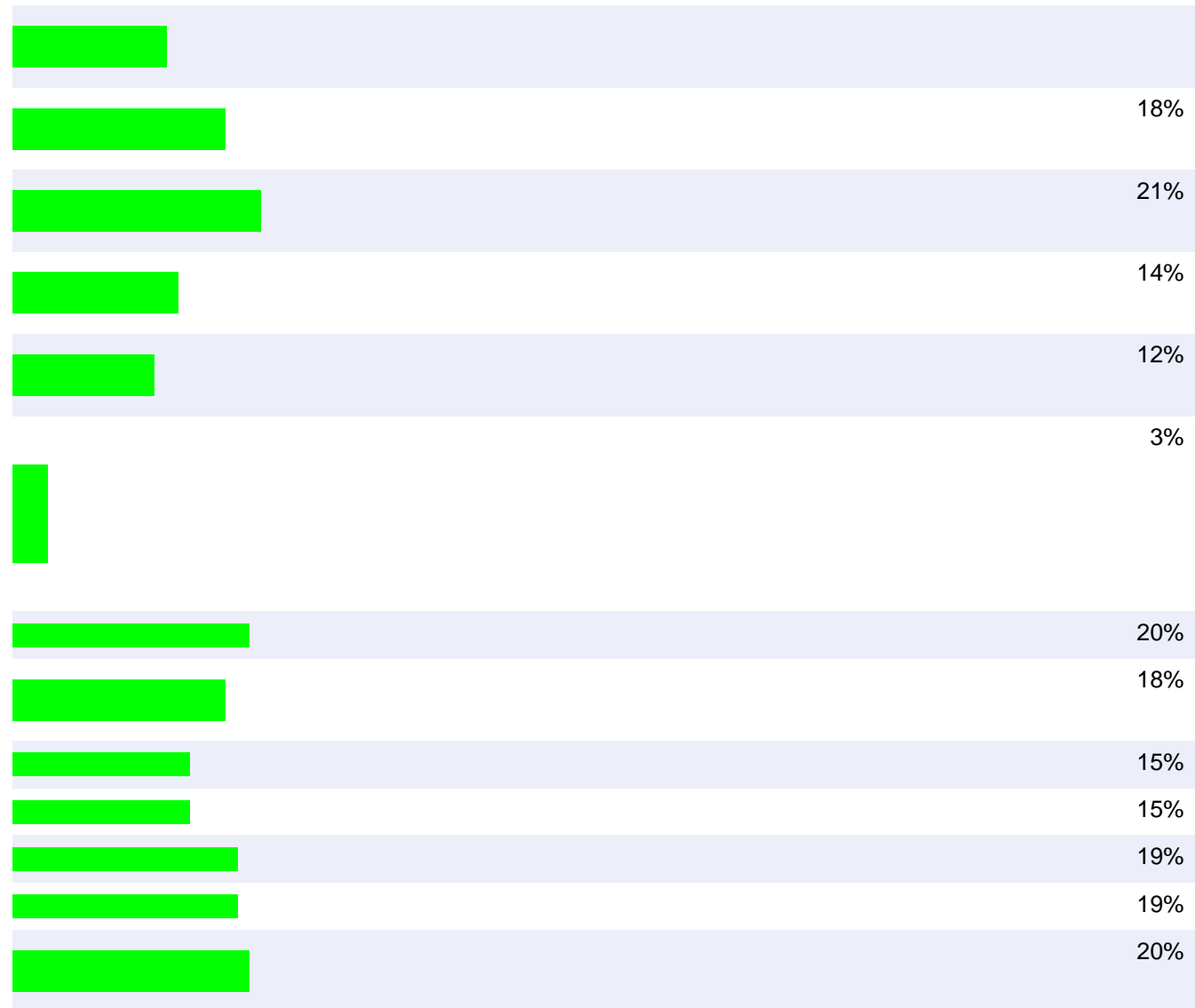
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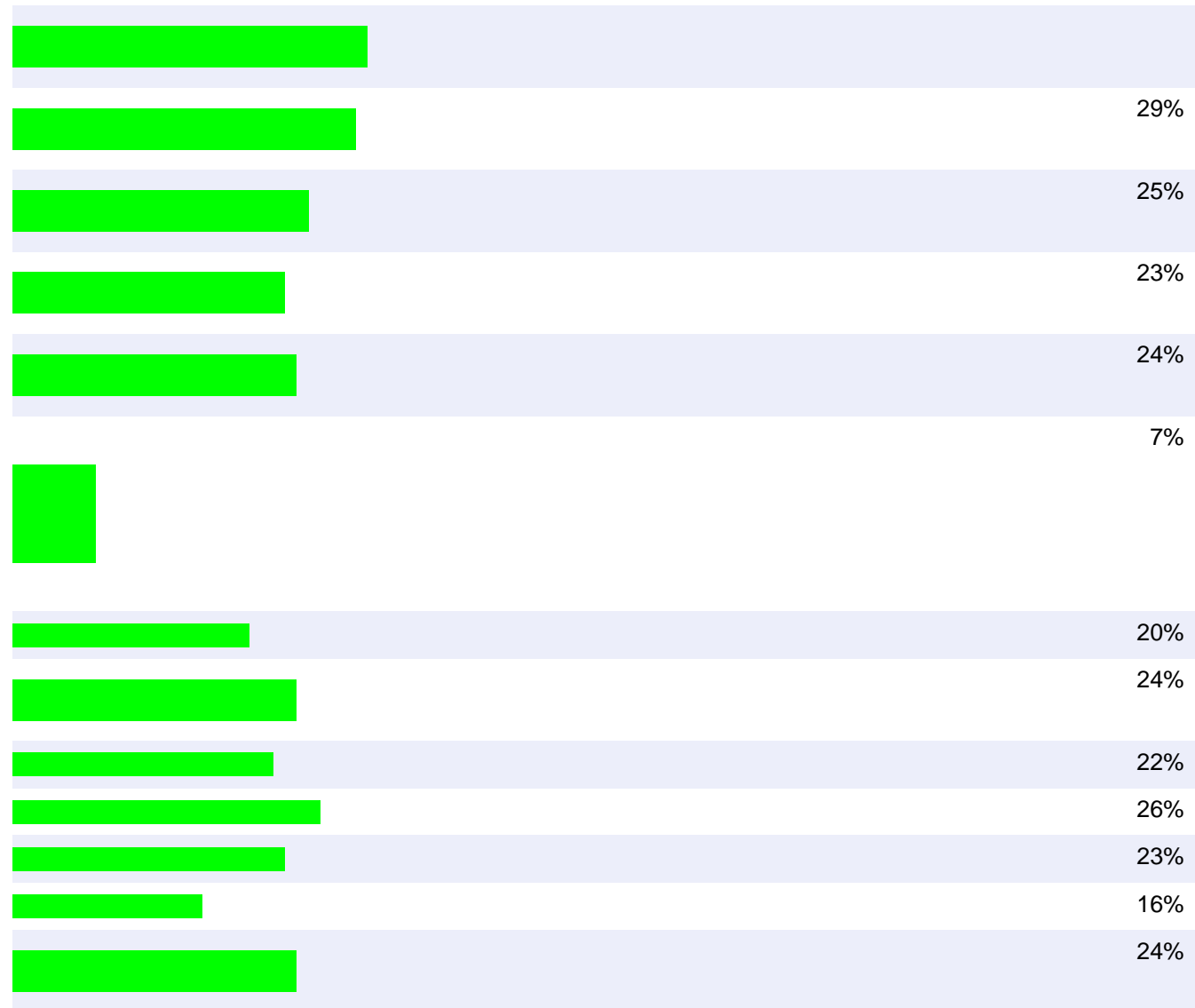
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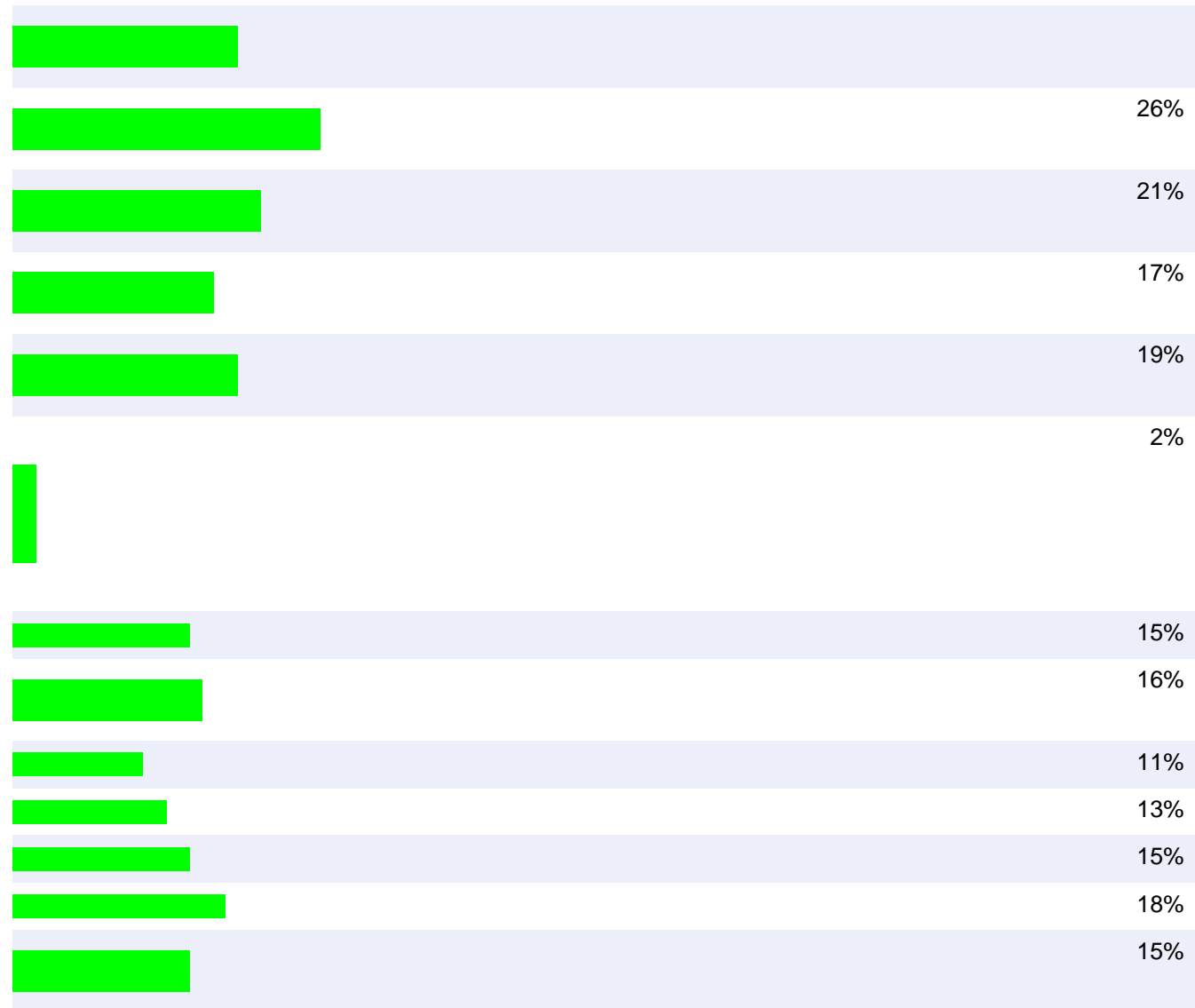
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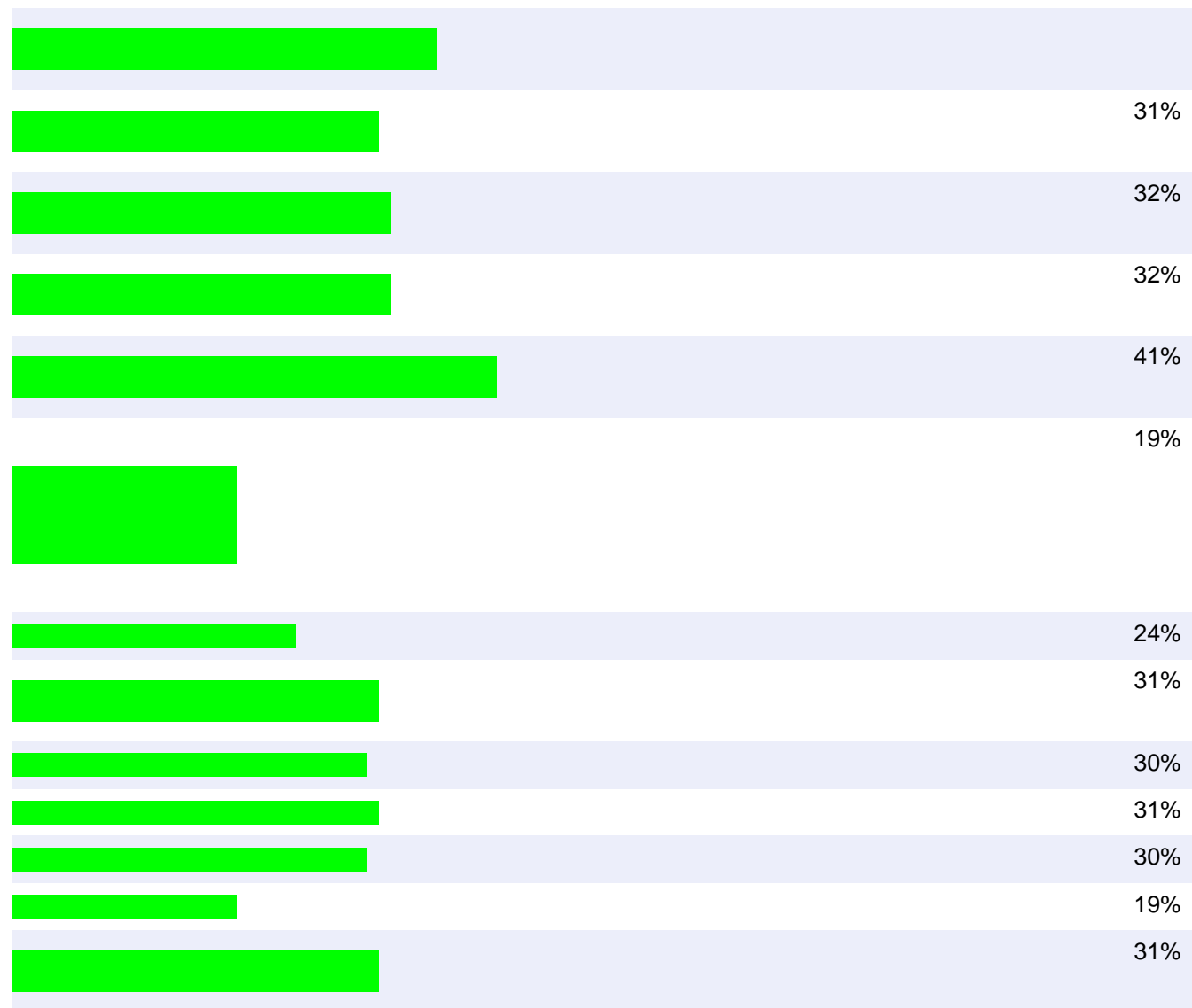
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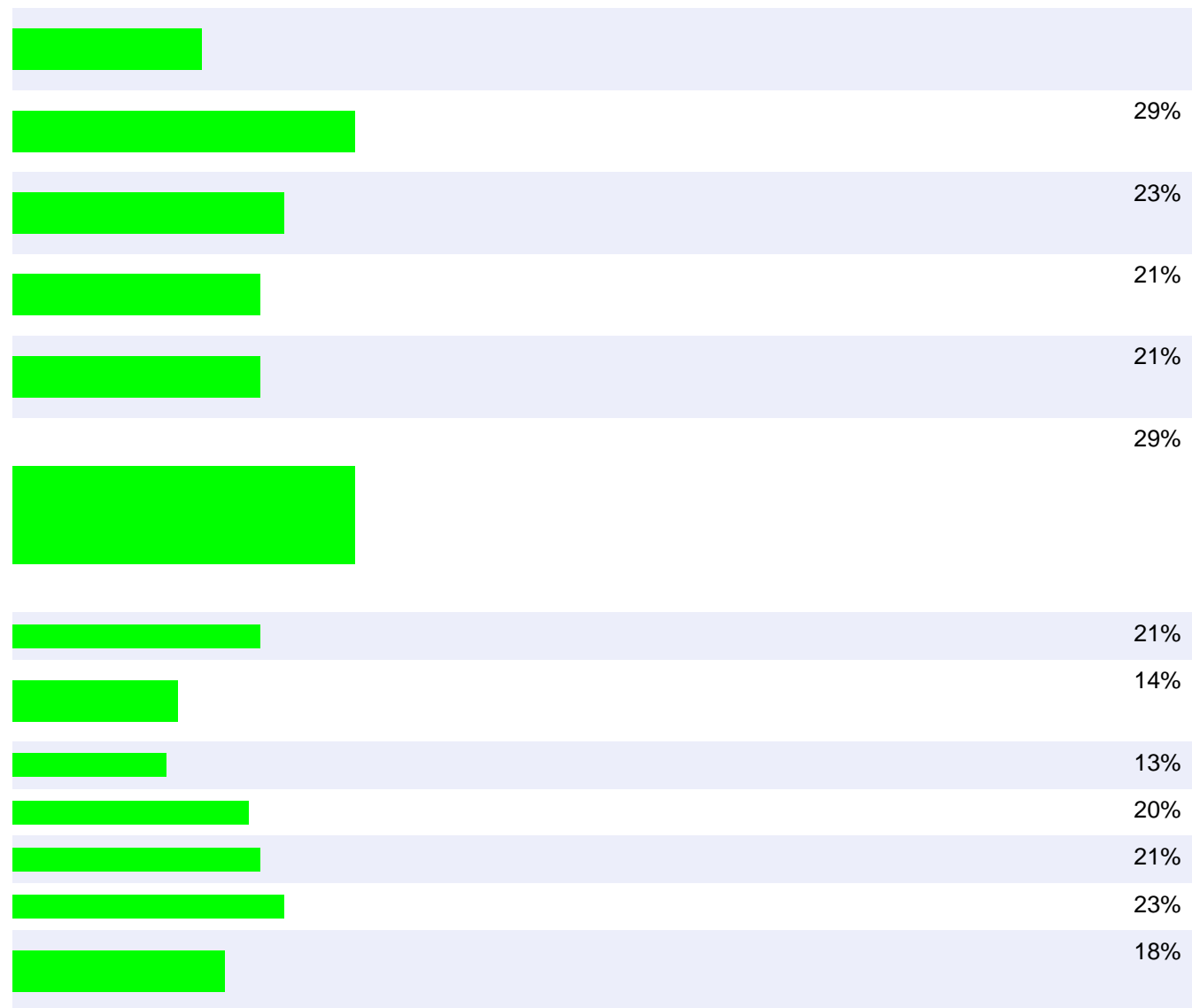
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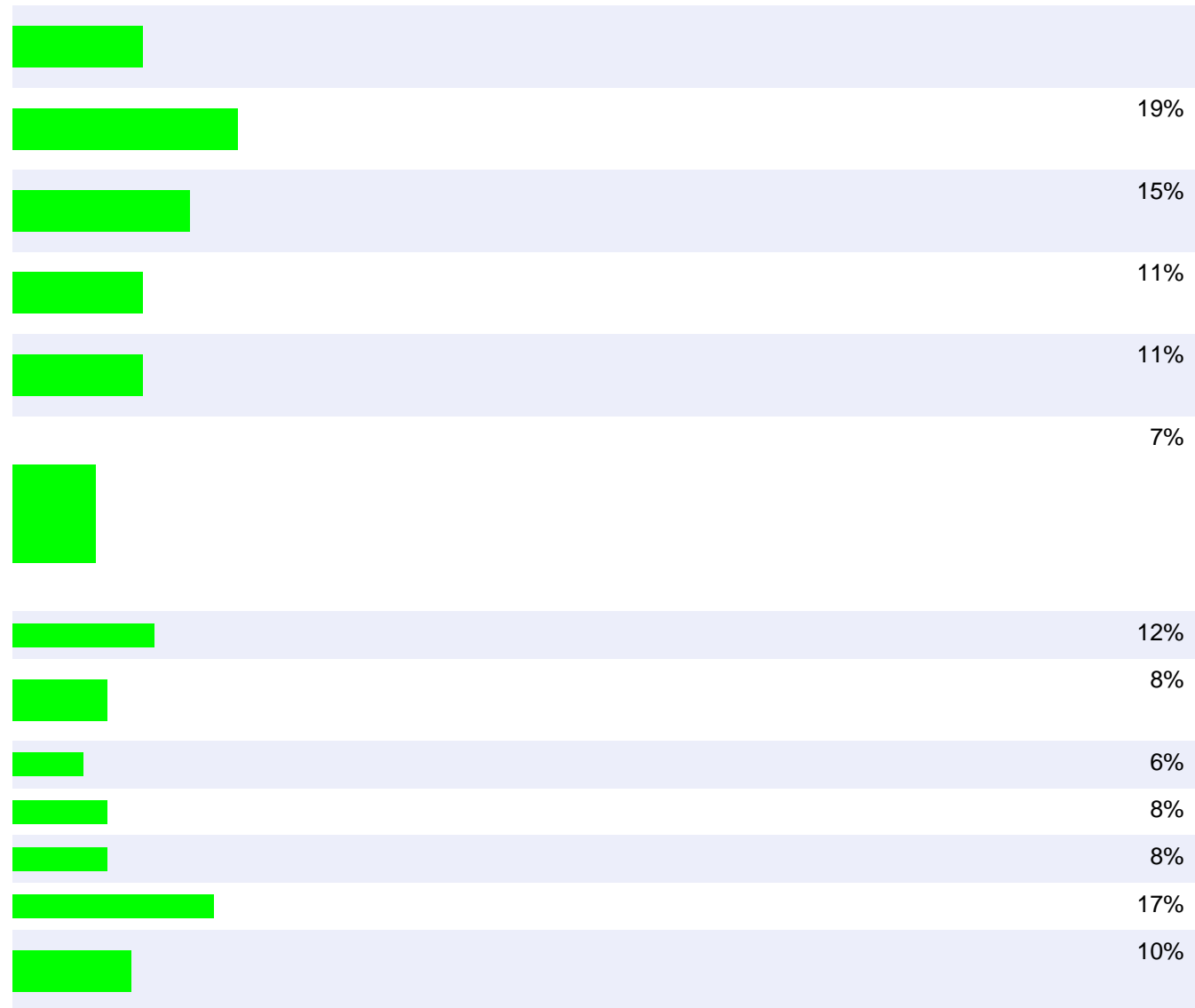
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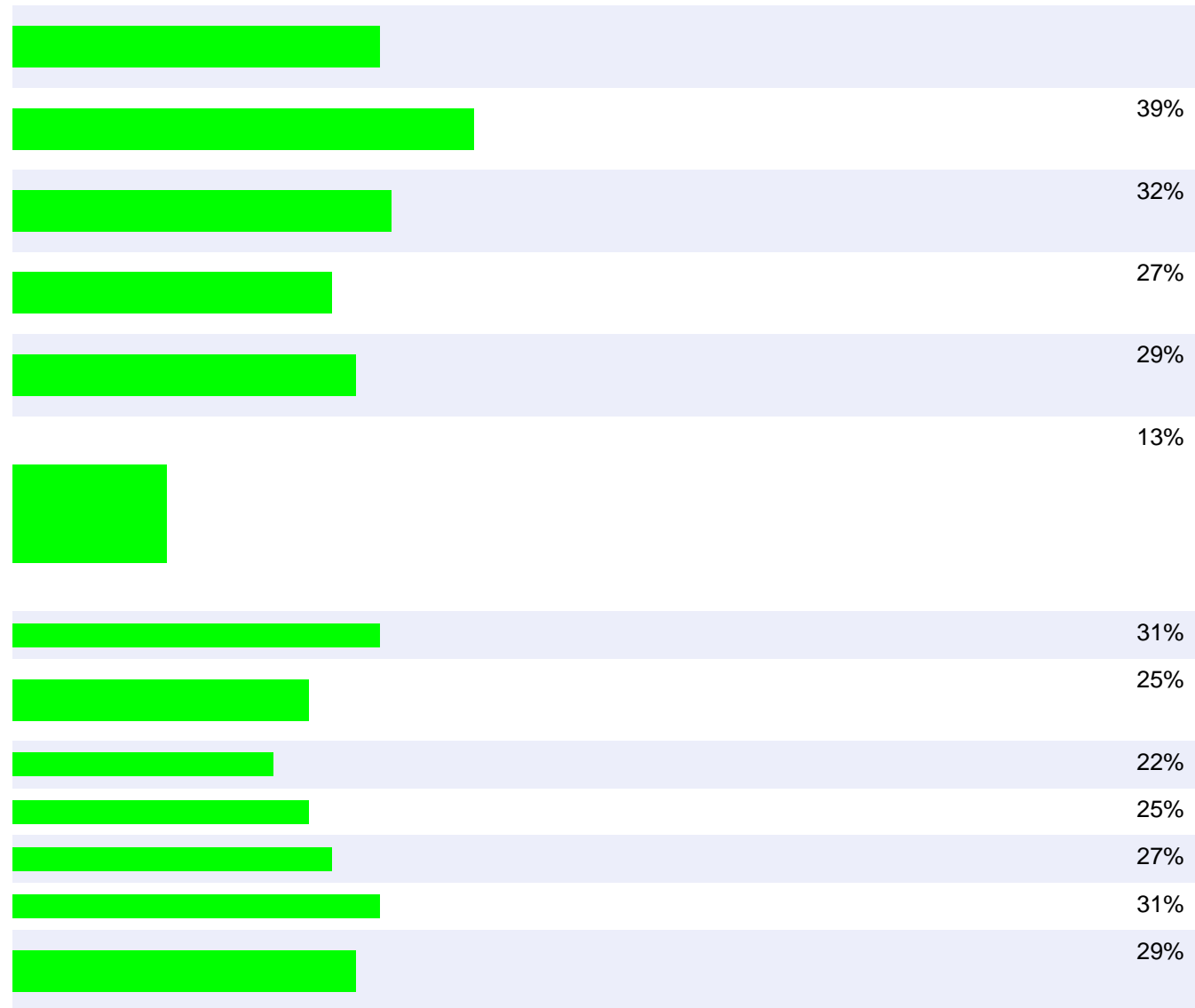
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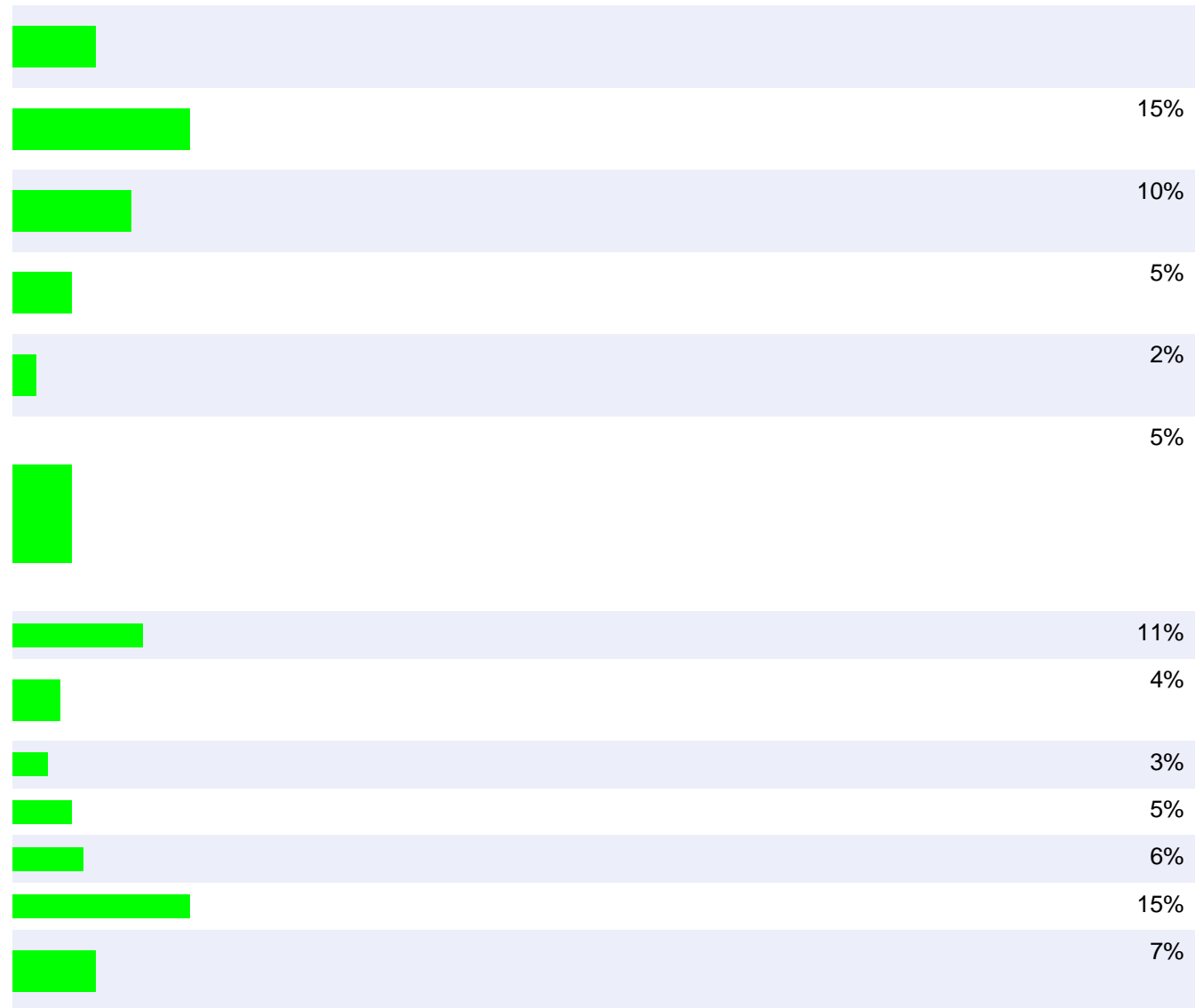
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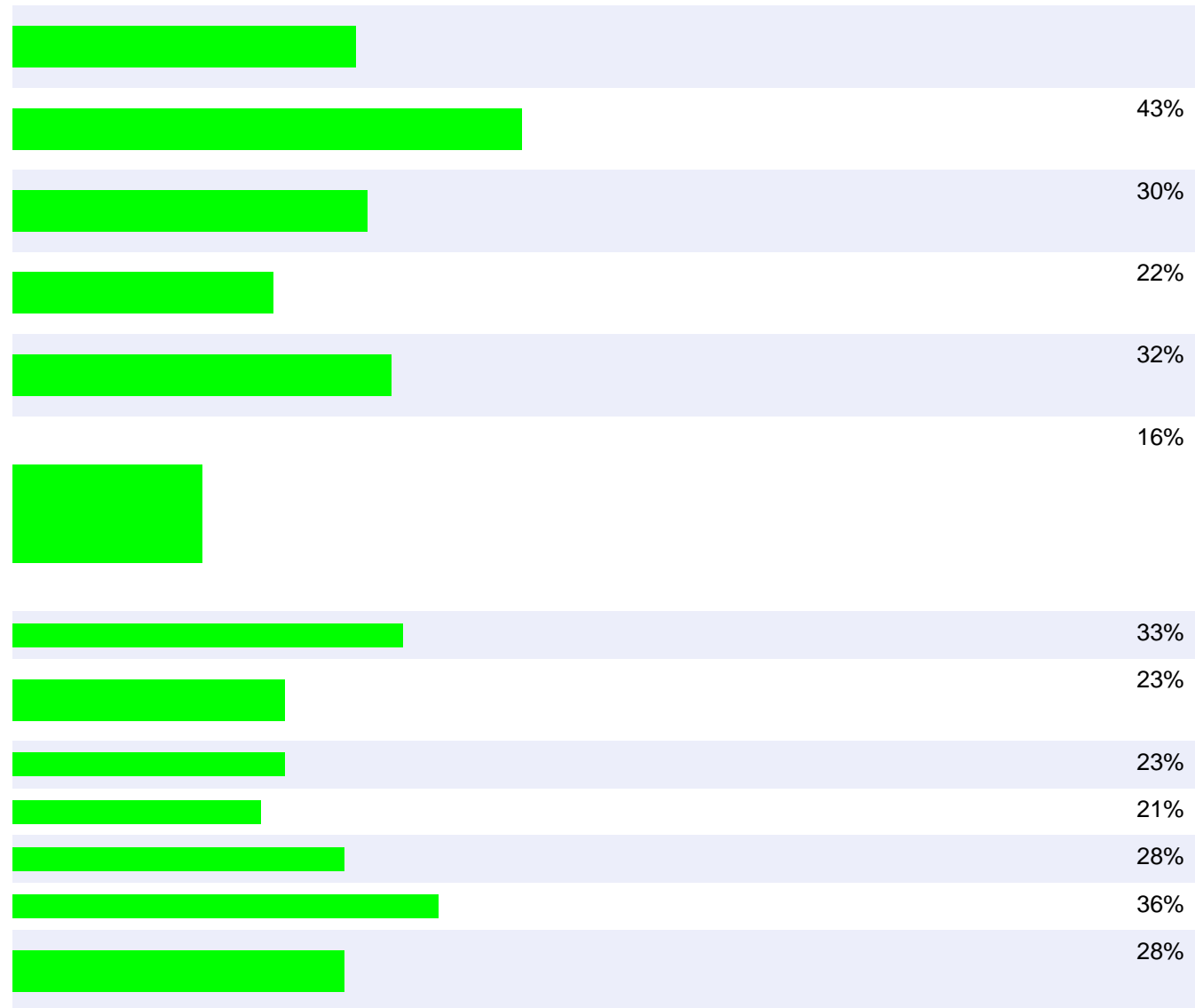
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300 or more

300 or more

300 or more

300 or more

300 or more

Fewer than 100

300 or more

300 or more

300 or more

300 or more

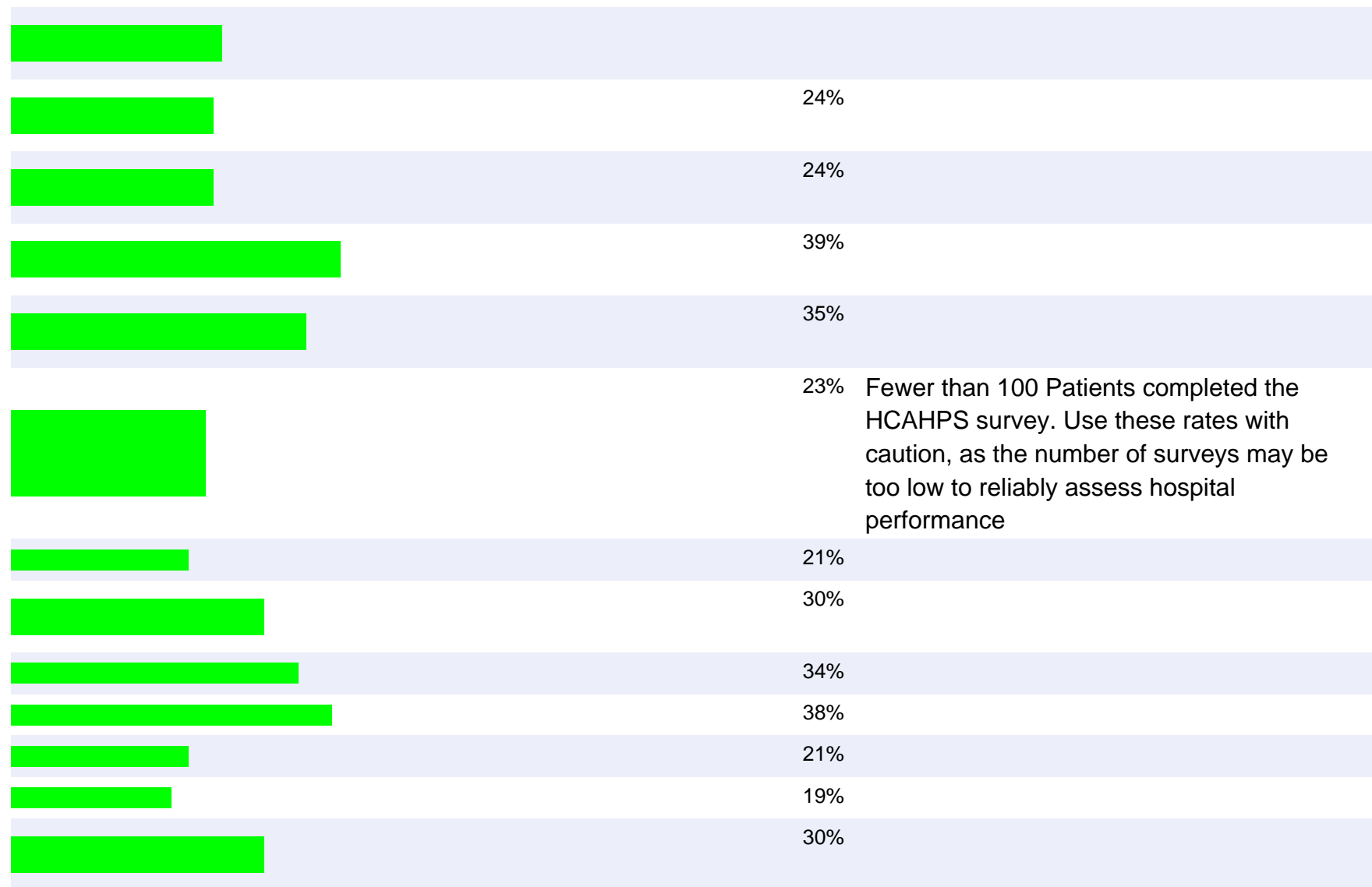
300 or more

300 or more

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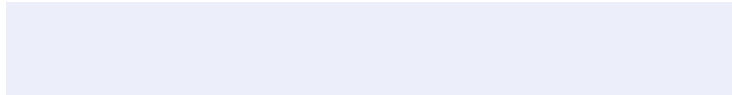
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210032	UNION HOSPITAL OF CECIL COUNTY	106 BOW STREET
210040	NORTHWEST HOSPITAL CENTER	5401 OLD COURT RD
210039	CALVERT MEMORIAL HOSPITAL	100 HOSPITAL ROAD
210019	PENINSULA REGIONAL MEDICAL CENTER	100 E CARROLL AVE
210029	JOHNS HOPKINS BAYVIEW MEDICAL CENTER	4940 EASTERN AVENUE
210024	UNION MEMORIAL HOSPITAL	201 E UNIVERSITY PKY
210012	SINAI HOSPITAL OF BALTIMORE	2401 WEST BELVEDERE AVE
210061	ATLANTIC GENERAL HOSPITAL	9733 HEALTHWAY DRIVE
210048	HOWARD COUNTY GENERAL HOSPITAL	5755 CEDAR LANE
210030	CHESTER RIVER HOSPITAL CENTER	100 BROWN ST
210043	BALTIMORE WASHINGTON MEDICAL CENTER	301 HOSPITAL DR
210037	MEMORIAL HOSPITAL AT EASTON	219 S WASHINGTON ST
210033	CARROLL HOSPITAL CENTER	200 MEMORIAL AVE
210009	THE JOHNS HOPKINS HOSPITAL	600 NORTH WOLFE STREET
210045	EDWARD MCCREADY MEMORIAL HOSPITAL	201 HALL HIGHWAY
210056	GOOD SAMARITAN HOSPITAL	5601 LOCH RAVEN BLVD
210023	ANNE ARUNDEL MEDICAL CENTER	2001 MEDICAL PARKWAY

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	ELKTON	MD
	RANDALLSTOWN	MD
	PRINCE FREDERICK	MD
	SALISBURY	MD
	BALTIMORE	MD
	BALTIMORE	MD
	BALTIMORE	MD
	BERLIN	MD
	COLUMBIA	MD
	CHESTERTOWN	MD
	GLEN BURNIE	MD
	EASTON	MD
	WESTMINSTER	MD
	BALTIMORE	MD
	CRISFIELD	MD
	BALTIMORE	MD
	ANNAPOLIS	MD

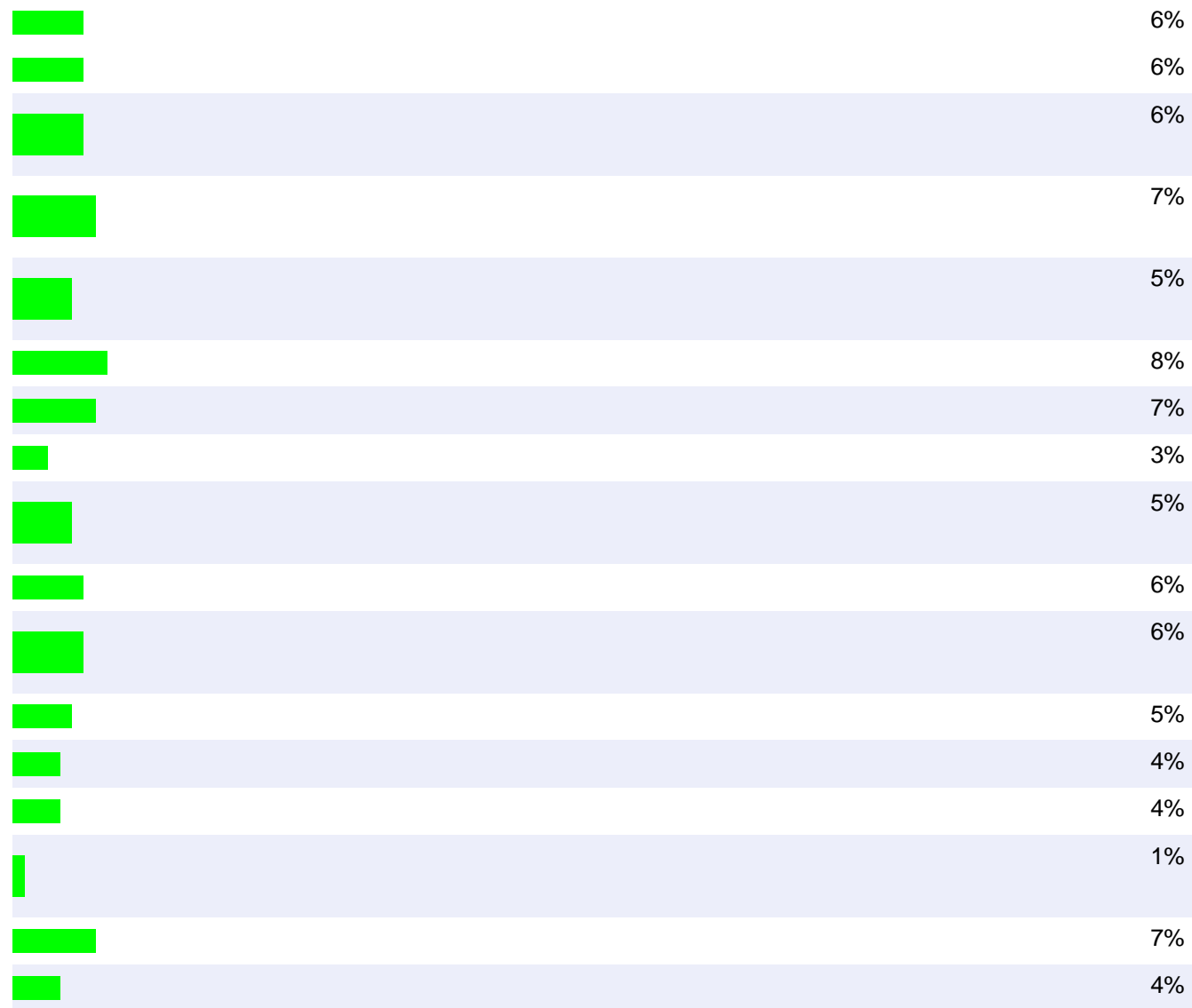
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21921	CECIL	4103927009
21133	BALTIMORE	4105215995
20678	CALVERT	4105358239
21801	WICOMICO	4105437116
21224	BALTIMORE CITY	4105500123
21218	BALTIMORE CITY	4105542227
21215	BALTIMORE CITY	4106015131
21811	WORCESTER	4106419601
21044	HOWARD	4107407710
21620	KENT	4107787668
21061	ANNE ARUNDEL	4107874400
21601	TALBOT	4108221000
21157	CARROLL	4108716900
21287	BALTIMORE CITY	4109559540
21817	SOMERSET	4109683011
21239	BALTIMORE CITY	4434443902
21401	ANNE ARUNDEL	4434811307

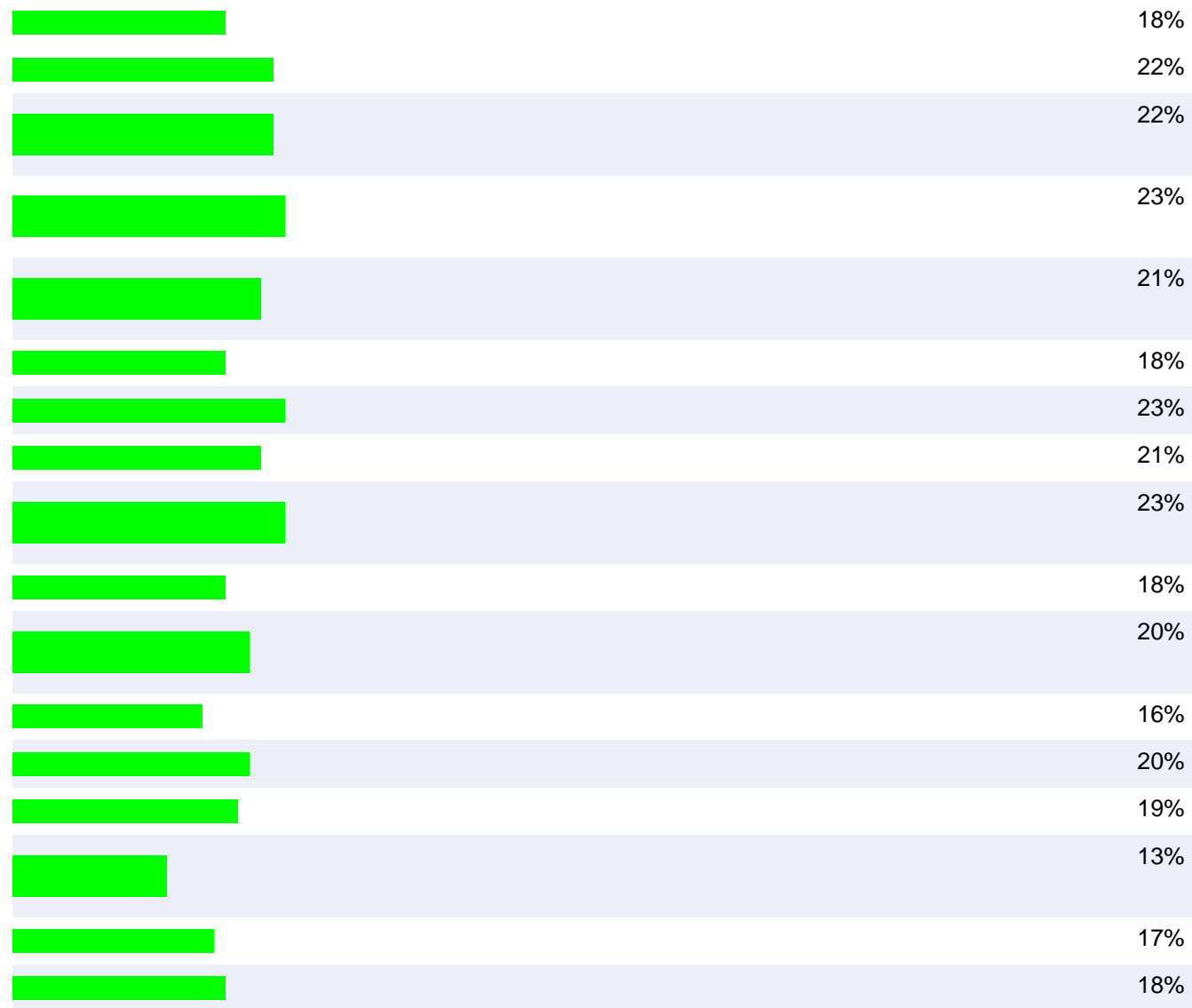
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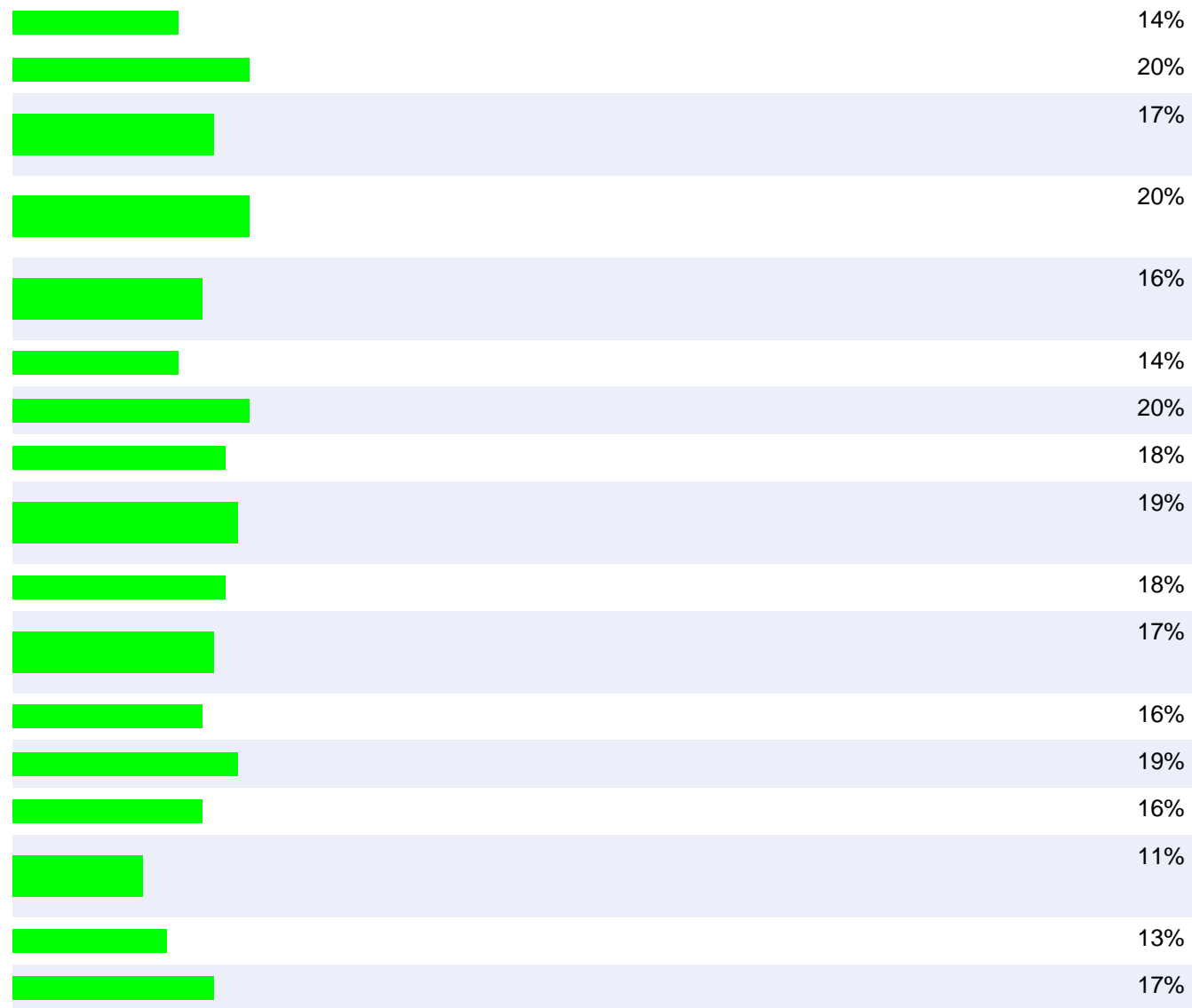
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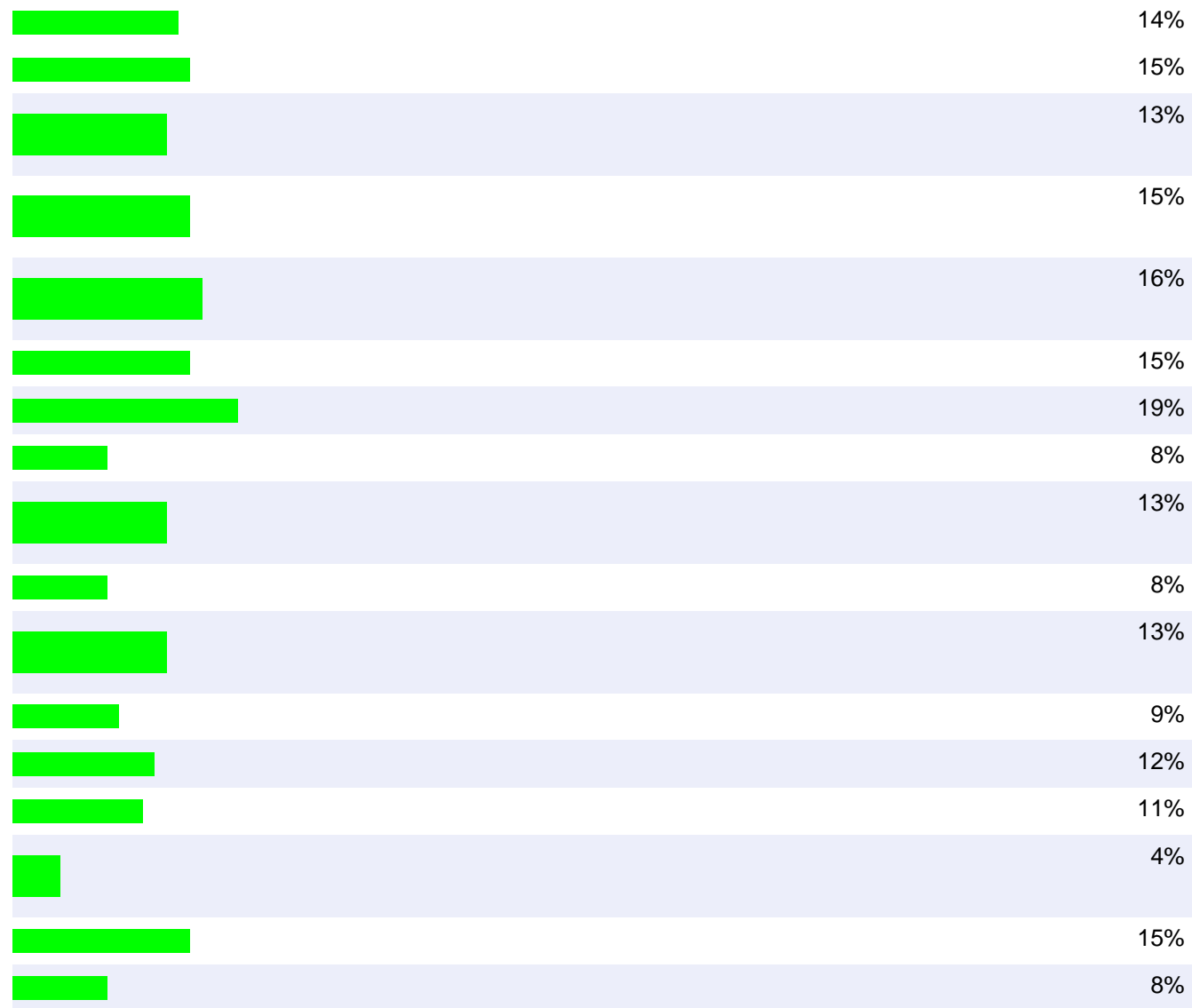
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



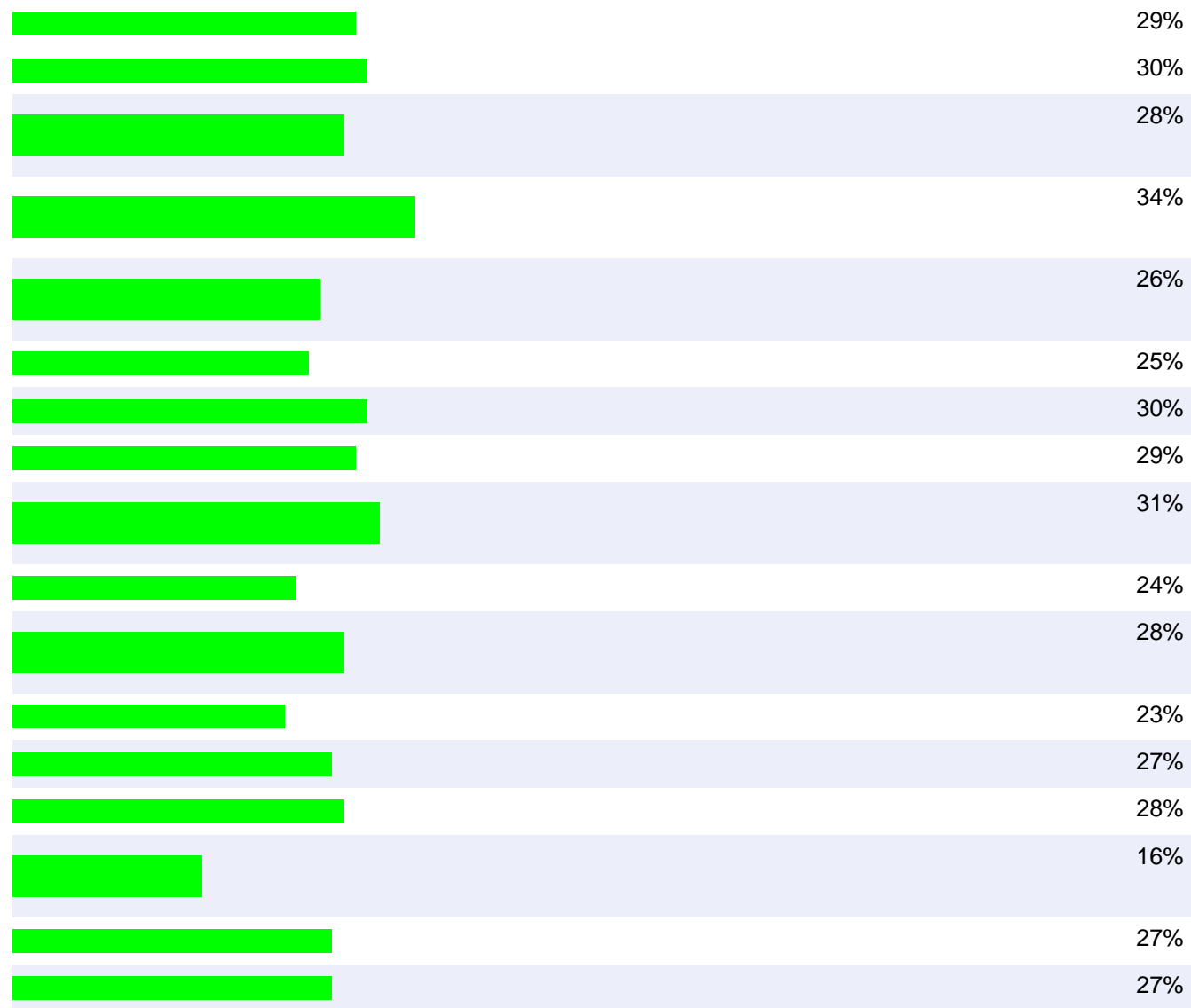
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



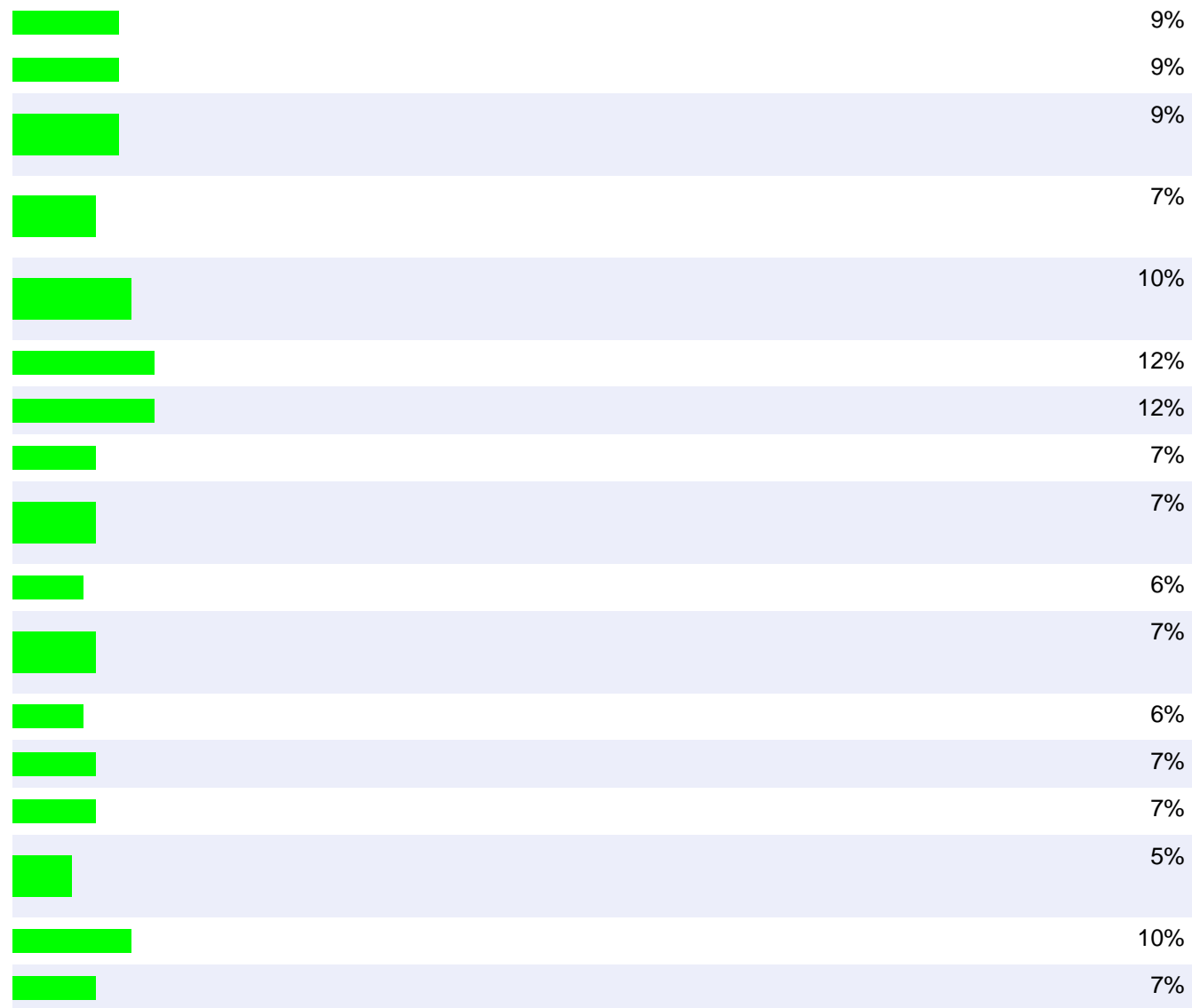
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



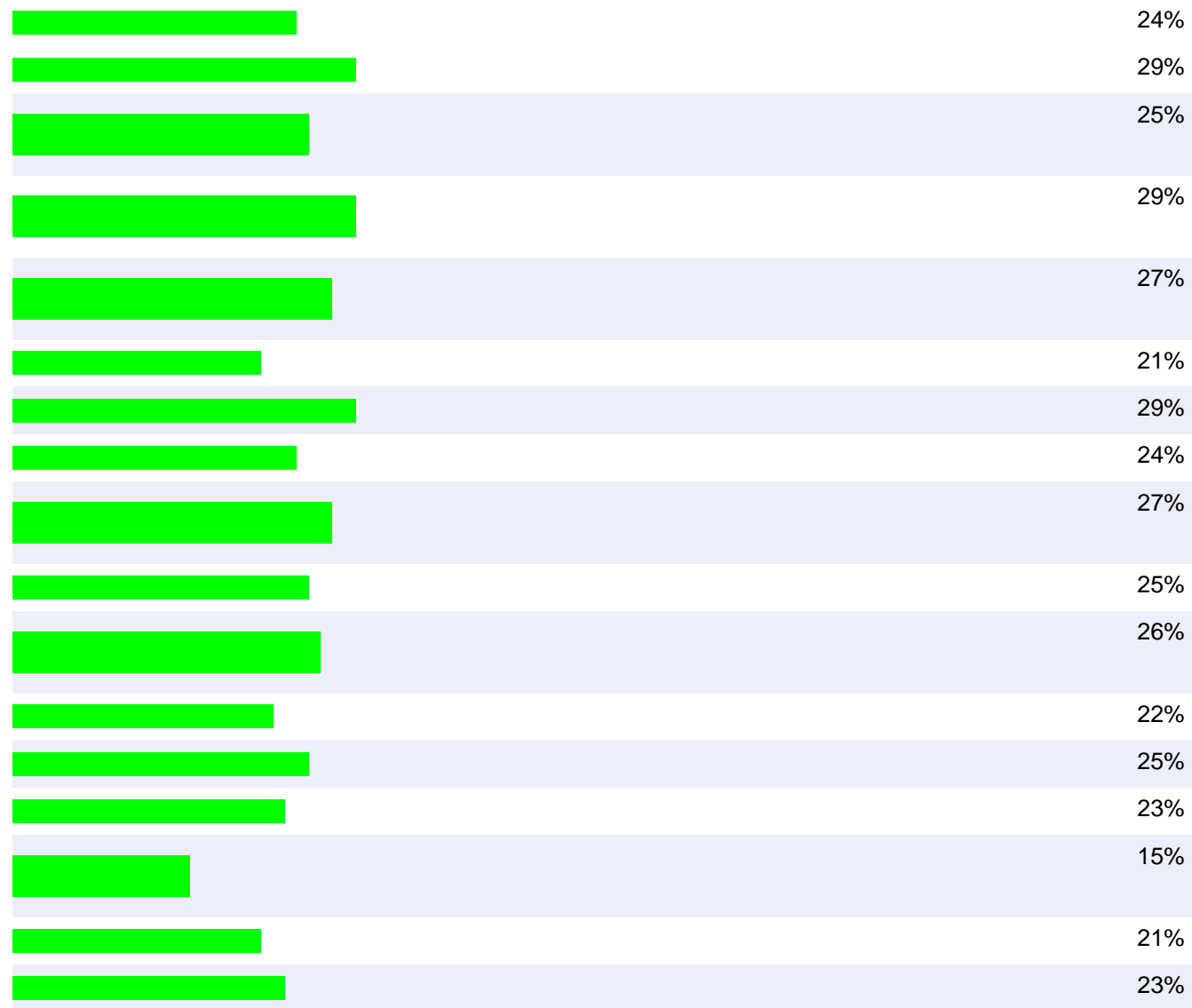
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



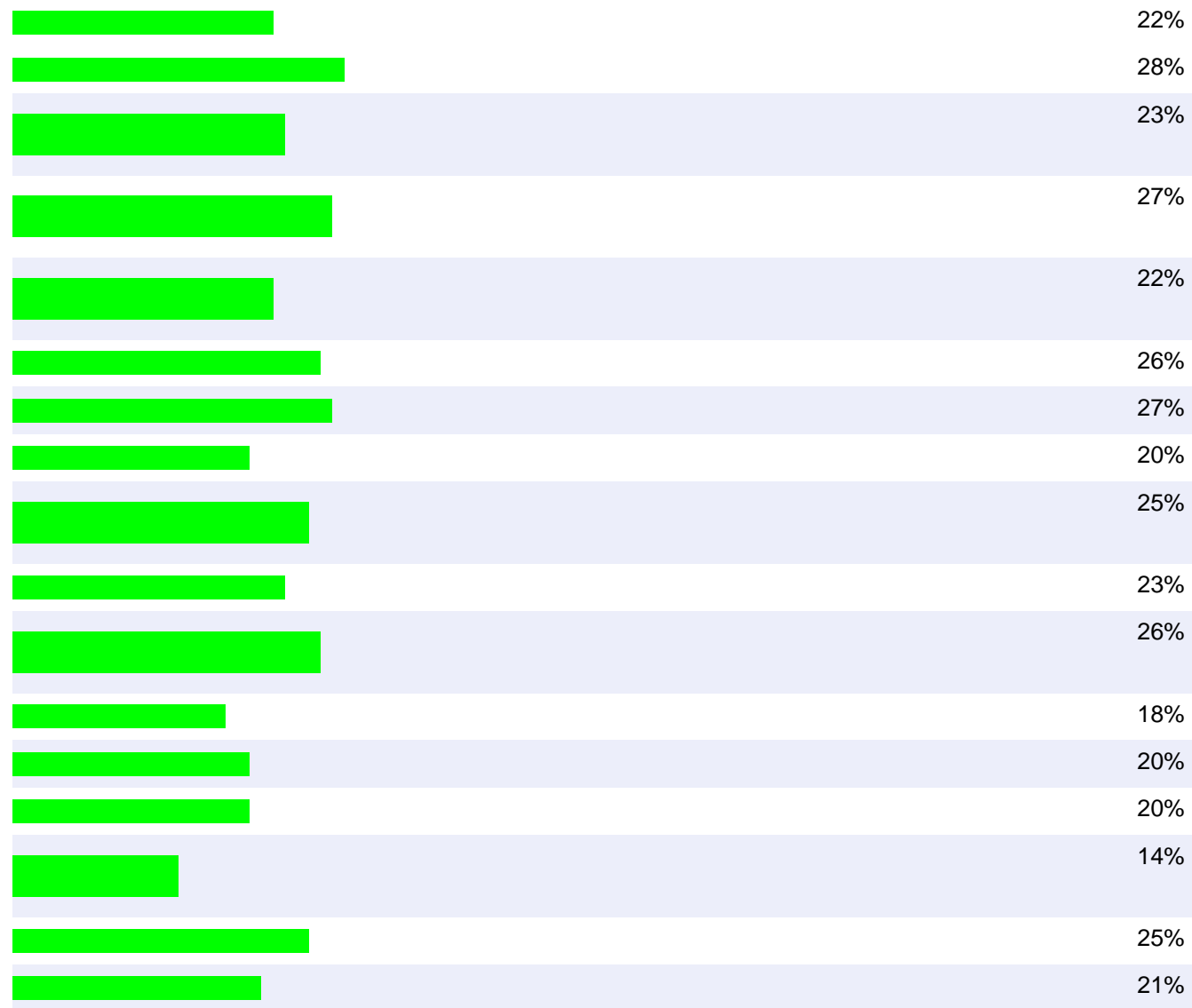
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



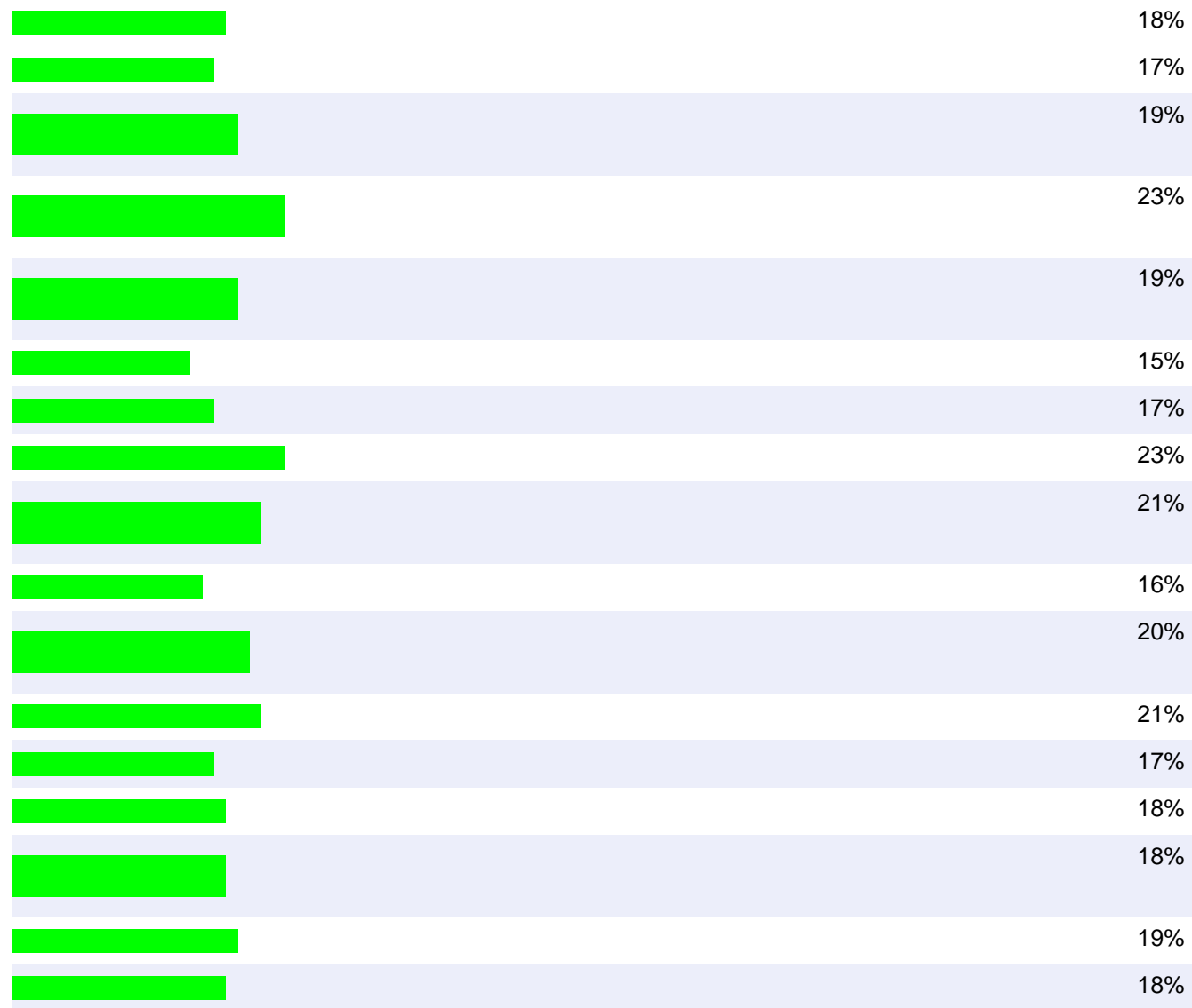
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



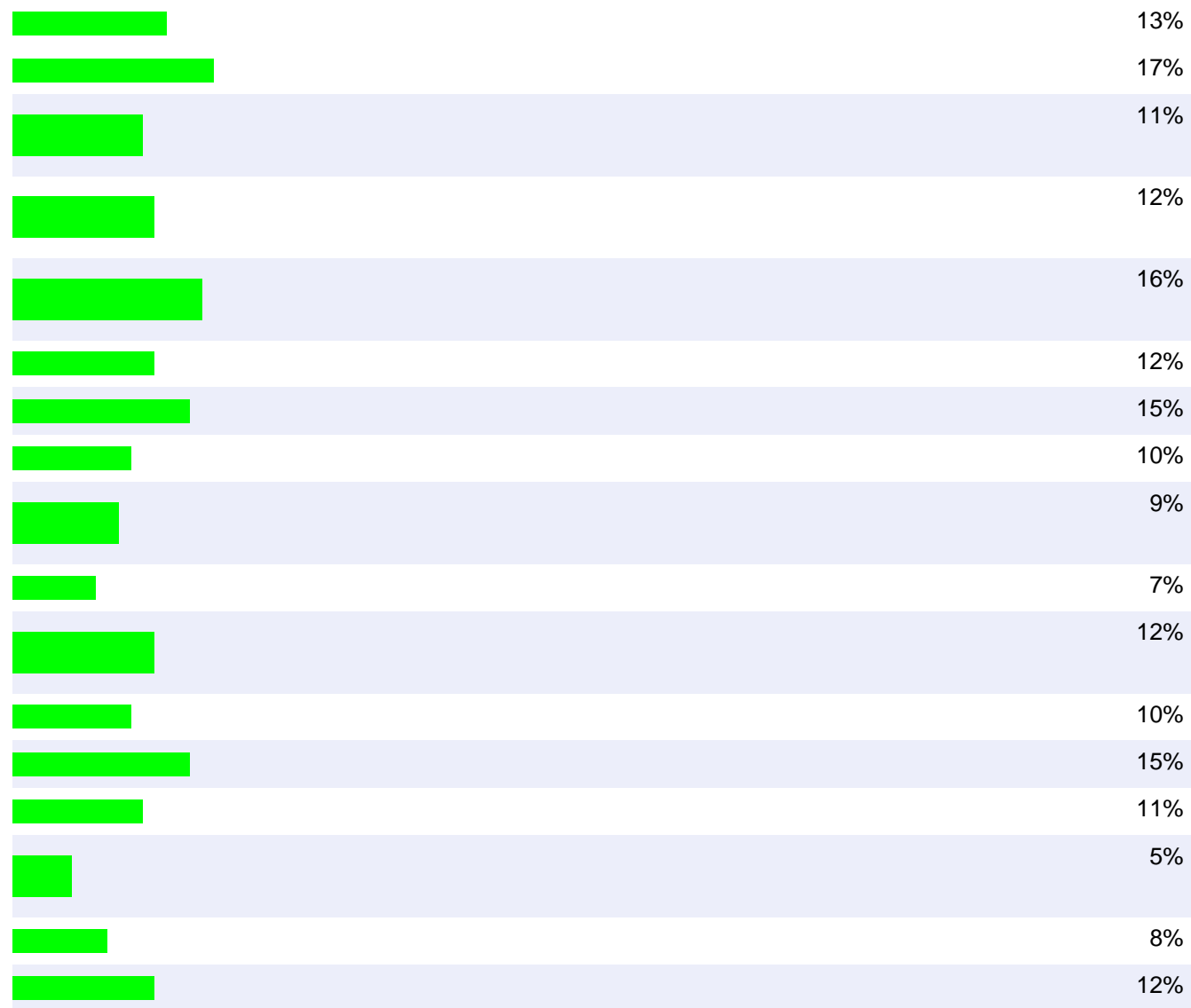
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



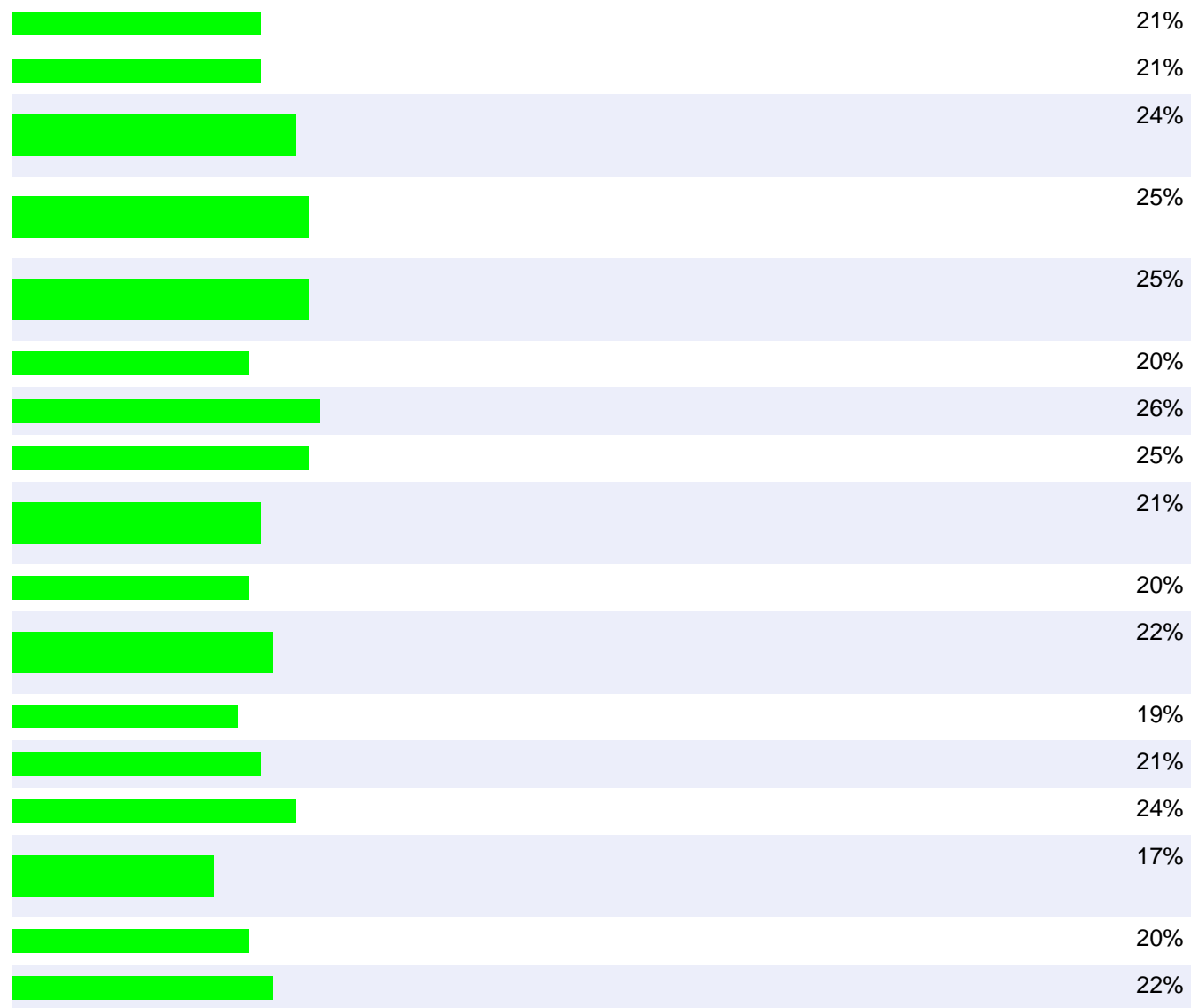
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



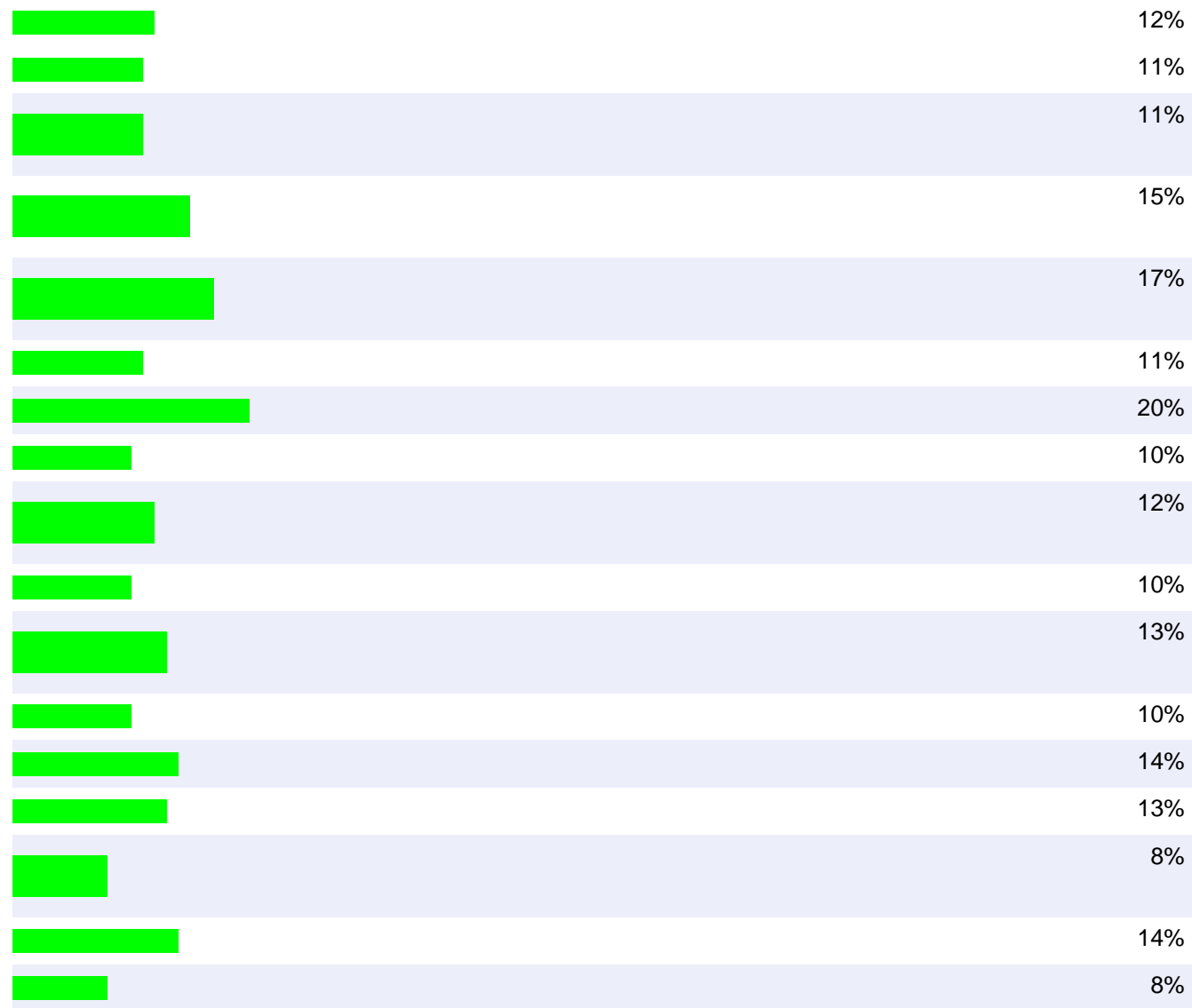
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



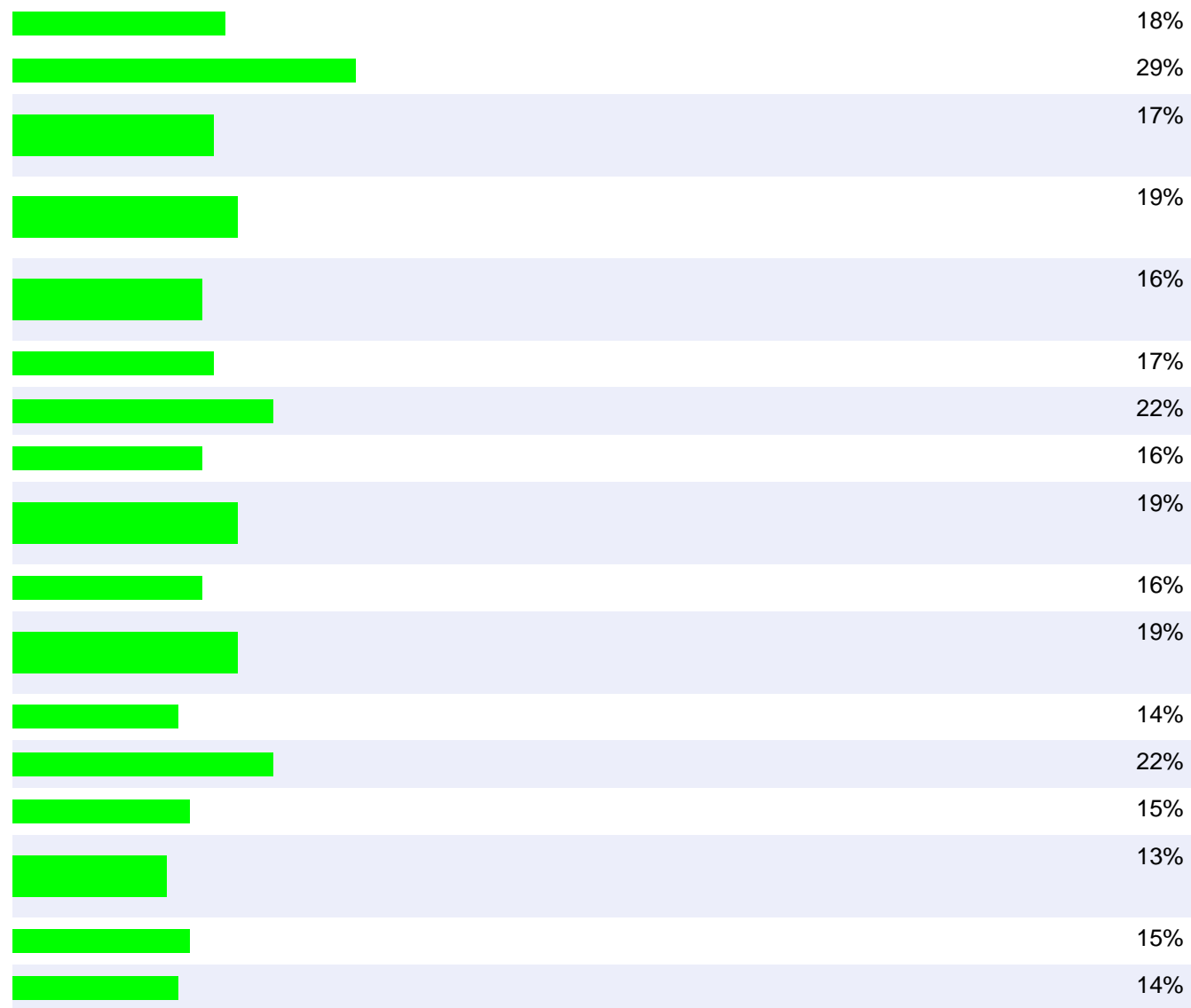
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



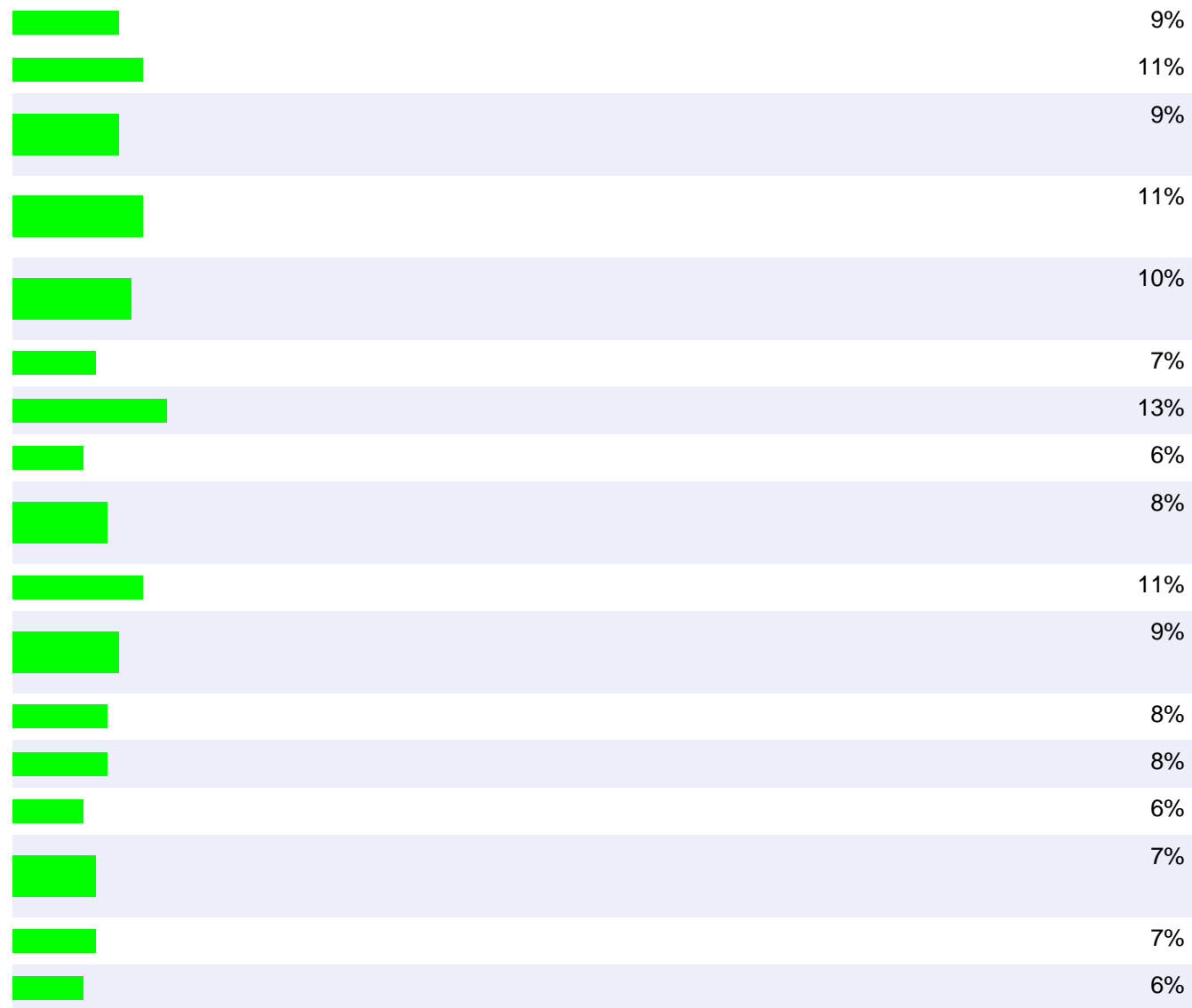
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



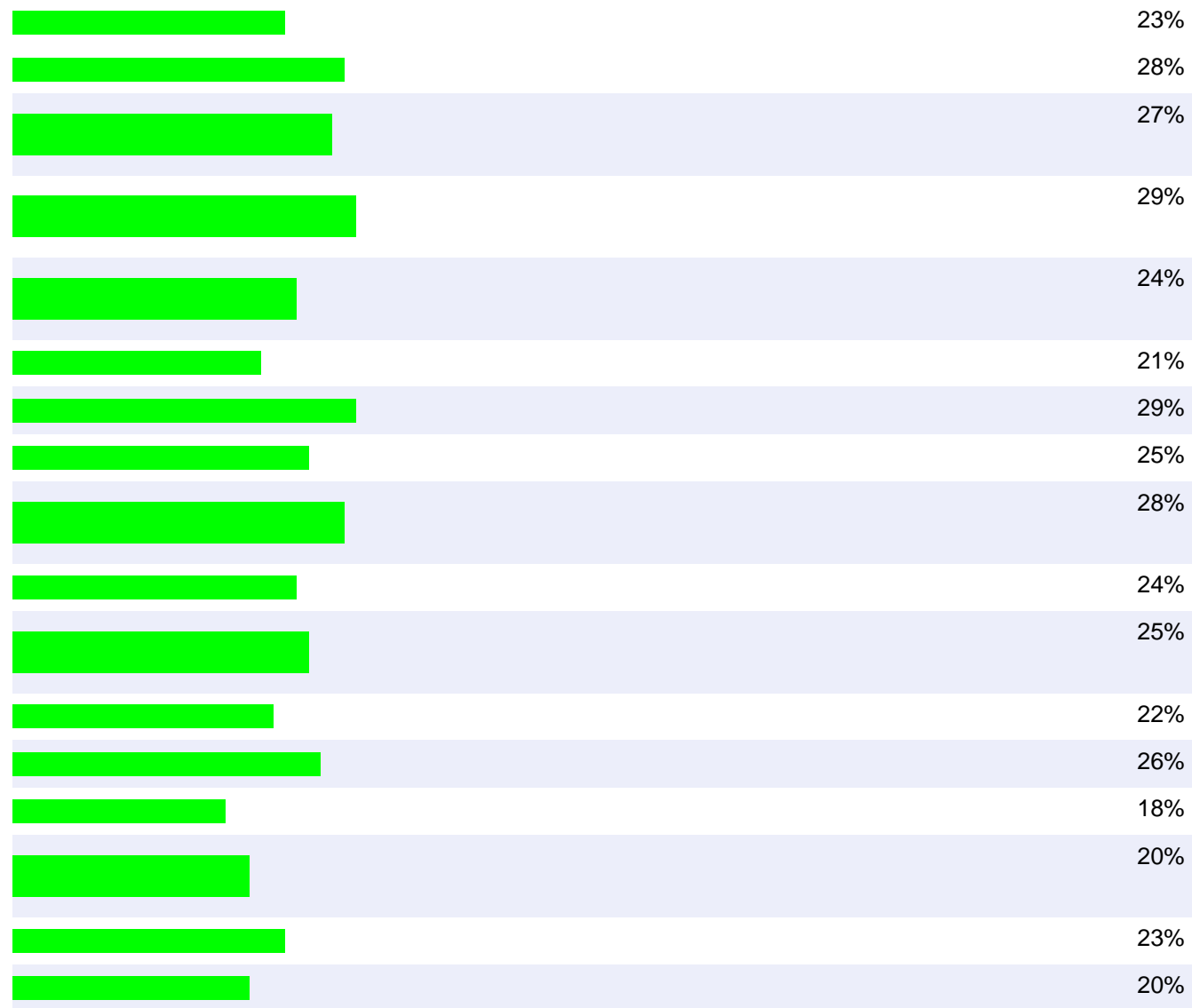
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

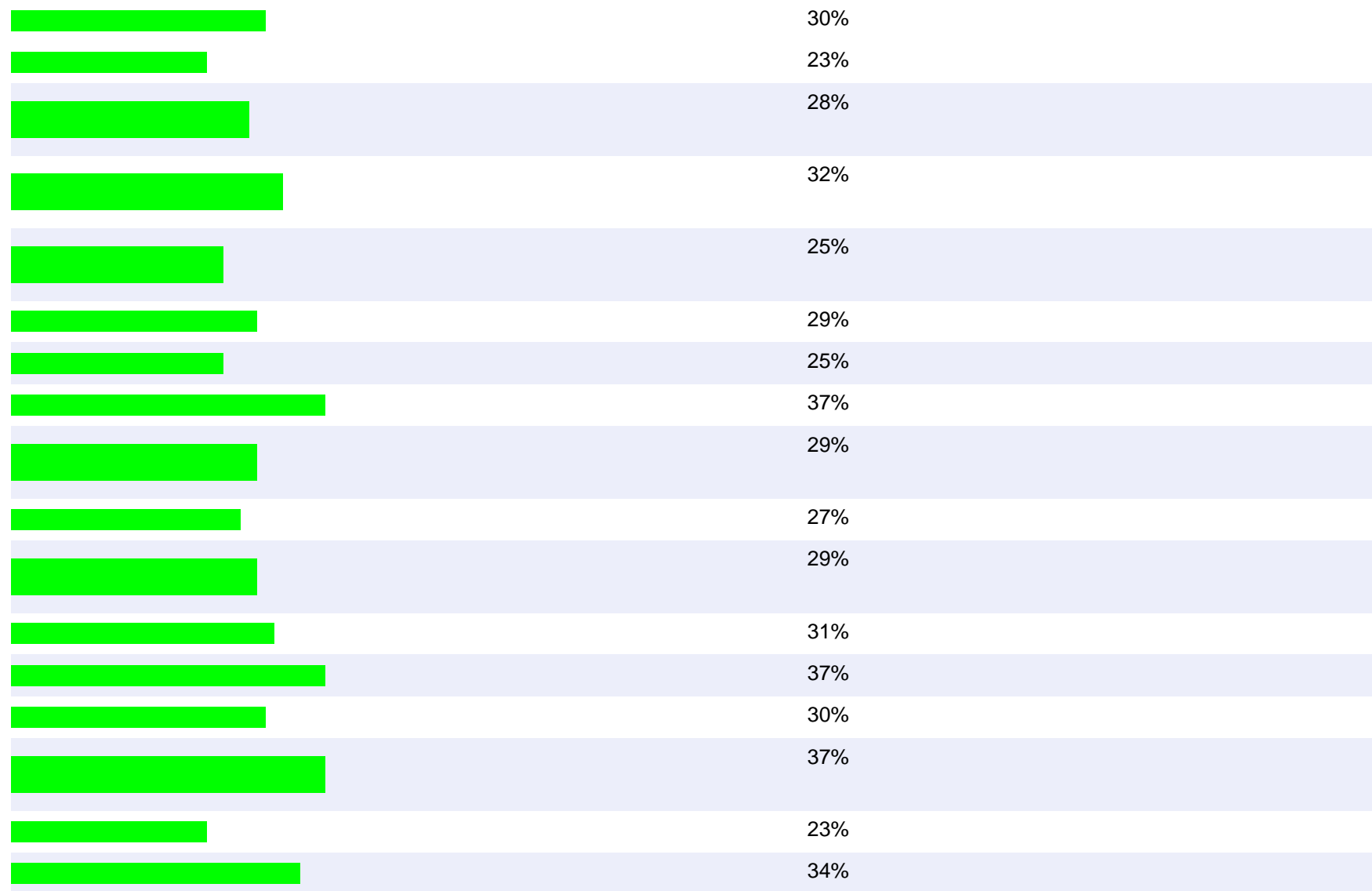
Between 100 and 299

300 or more

300 or more

LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)

210006	HARFORD MEMORIAL HOSPITAL	501 S UNION AVE
210049	UPPER CHESAPEAKE MEDICAL CENTER	500 UPPER CHESAPEAKE DRIVE
210015	FRANKLIN SQUARE HOSPITAL CENTER	9000 FRANKLIN SQUARE DR
210044	GREATER BALTIMORE MEDICAL CENTER	6701 NORTH CHARLES STREET
260186	LAKE REGIONAL HEALTH SYSTEM	54 HOSPITAL DRIVE
050204	PALMDALE REGIONAL MEDICAL CENTER	38600 MEDICAL CENTER DRIVE
441316	CAMDEN GENERAL HOSPITAL	175 HOSPITAL DRIVE
310112	BAYSHORE COMMUNITY HOSPITAL	727 N BEERS ST
420048	KERSHAW HEALTH	HAILE AND ROBERTS STREETS, BOX 7003
670046	USMD HOSPITAL AT FORT WORTH LP	5900 DIRKS ROAD
450872	USMD HOSPITAL AT ARLINGTON L P	801 W INTERSTATE 20
310022	VIRTUA WEST JERSEY HOSPITALS BERLIN	WHITEHORSE PIKE AND TOWNSEND AVENUE
310014	COOPER UNIVERSITY HOSPITAL	1 COOPER PLAZA

LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HAVRE DE GRACE MD

BEL AIR MD

BALTIMORE MD

BALTIMORE MD

OSAGE BEACH MO

PALMDALE CA

CAMDEN TN

HOLMDEL NJ

CAMDEN SC

FORT WORTH TX

ARLINGTON TX

BERLIN NJ

CAMDEN NJ

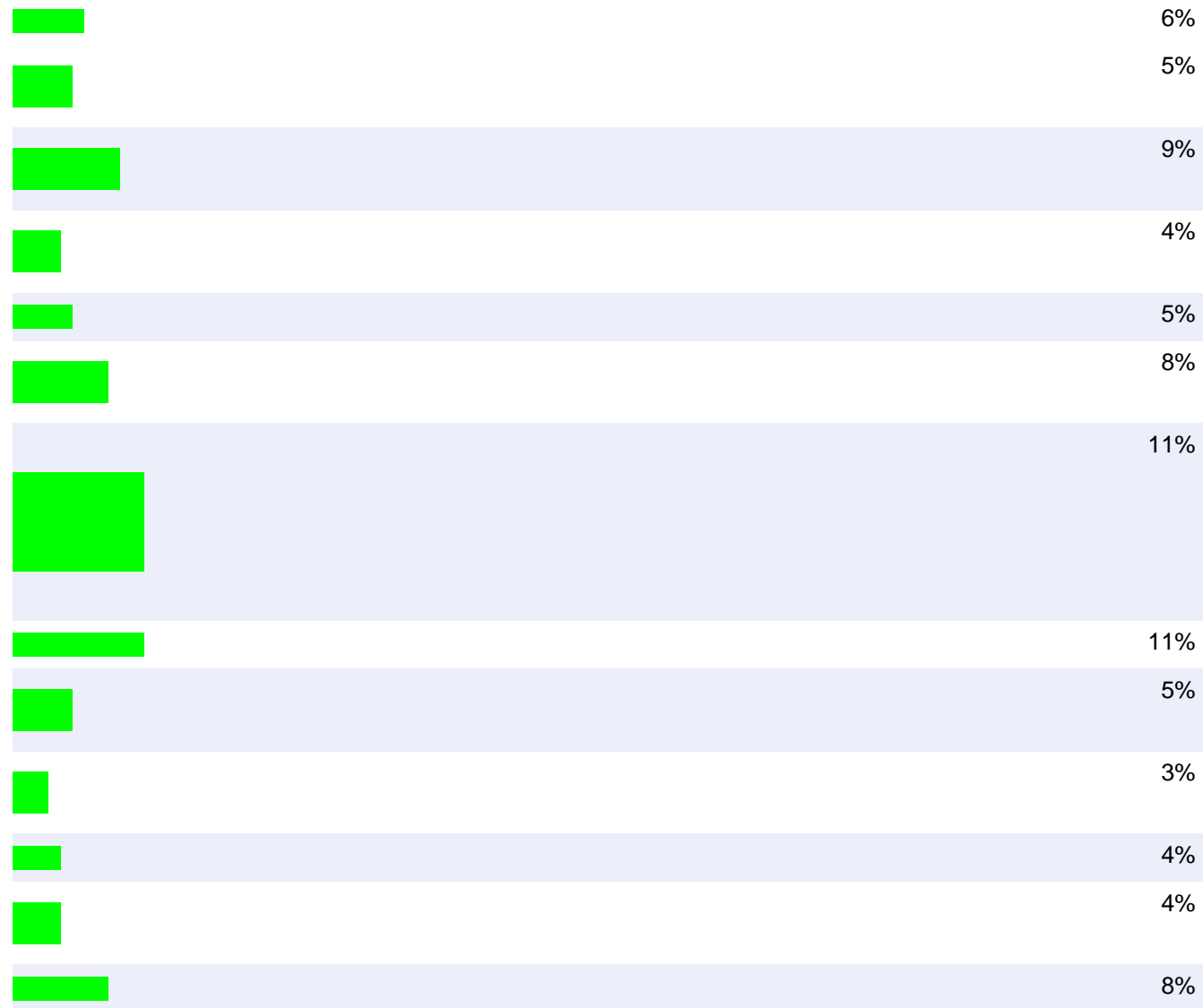
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)

21078	HARFORD	4436433303
21014	HARFORD	4436433303
21237	BALTIMORE	4437777850
21204	BALTIMORE	4438492121
65065	CAMDEN	5733488000
93552	LOS ANGELES	6613825000
38320	BENTON	7315846135
07733	MONMOUTH	7327395900
29020	KERSHAW	8034324311
76132	TARRANT	8174339100
76017	TARRANT	8174723400
08009	CAMDEN	8563223200
08103	CAMDEN	8563422000

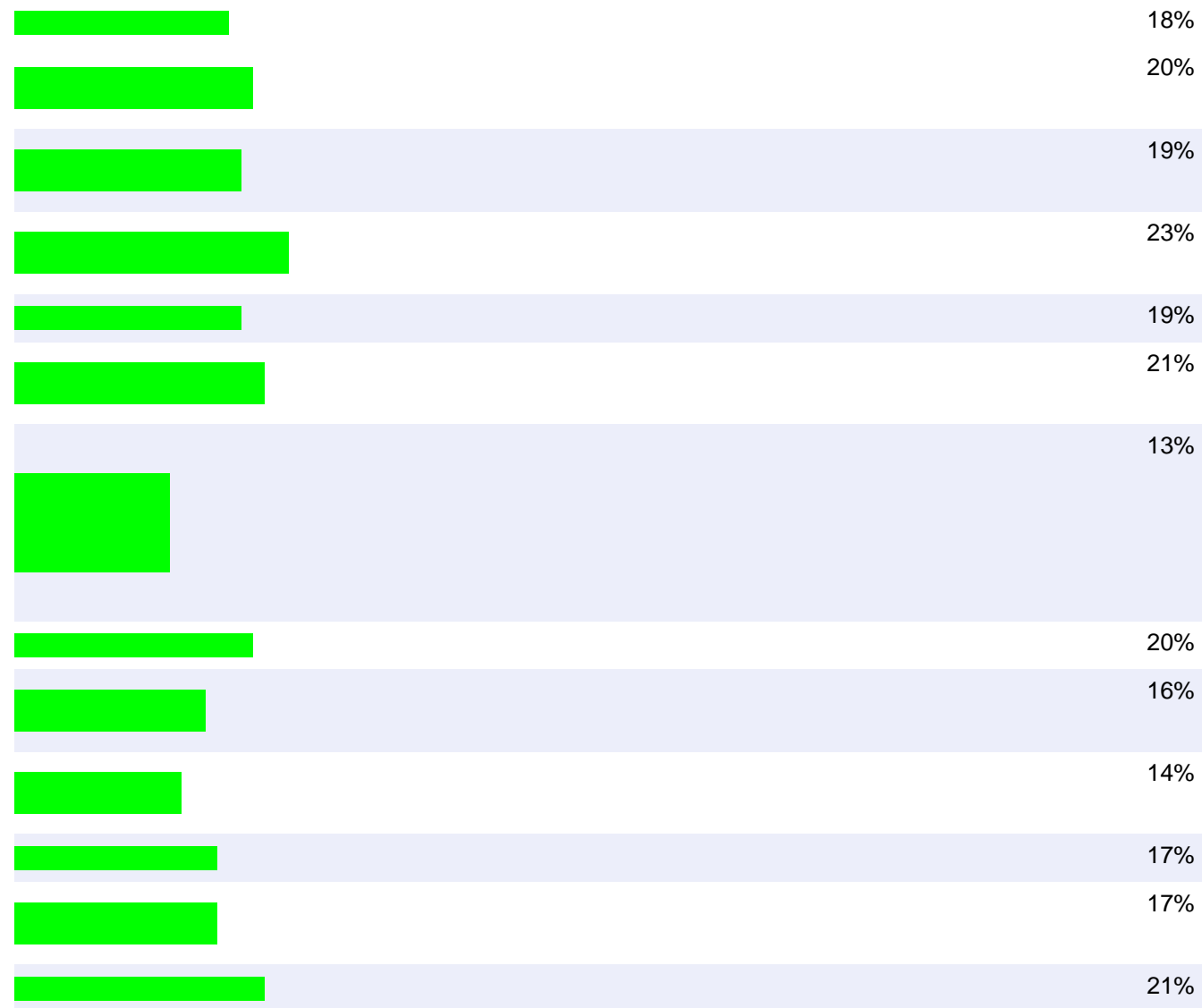
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



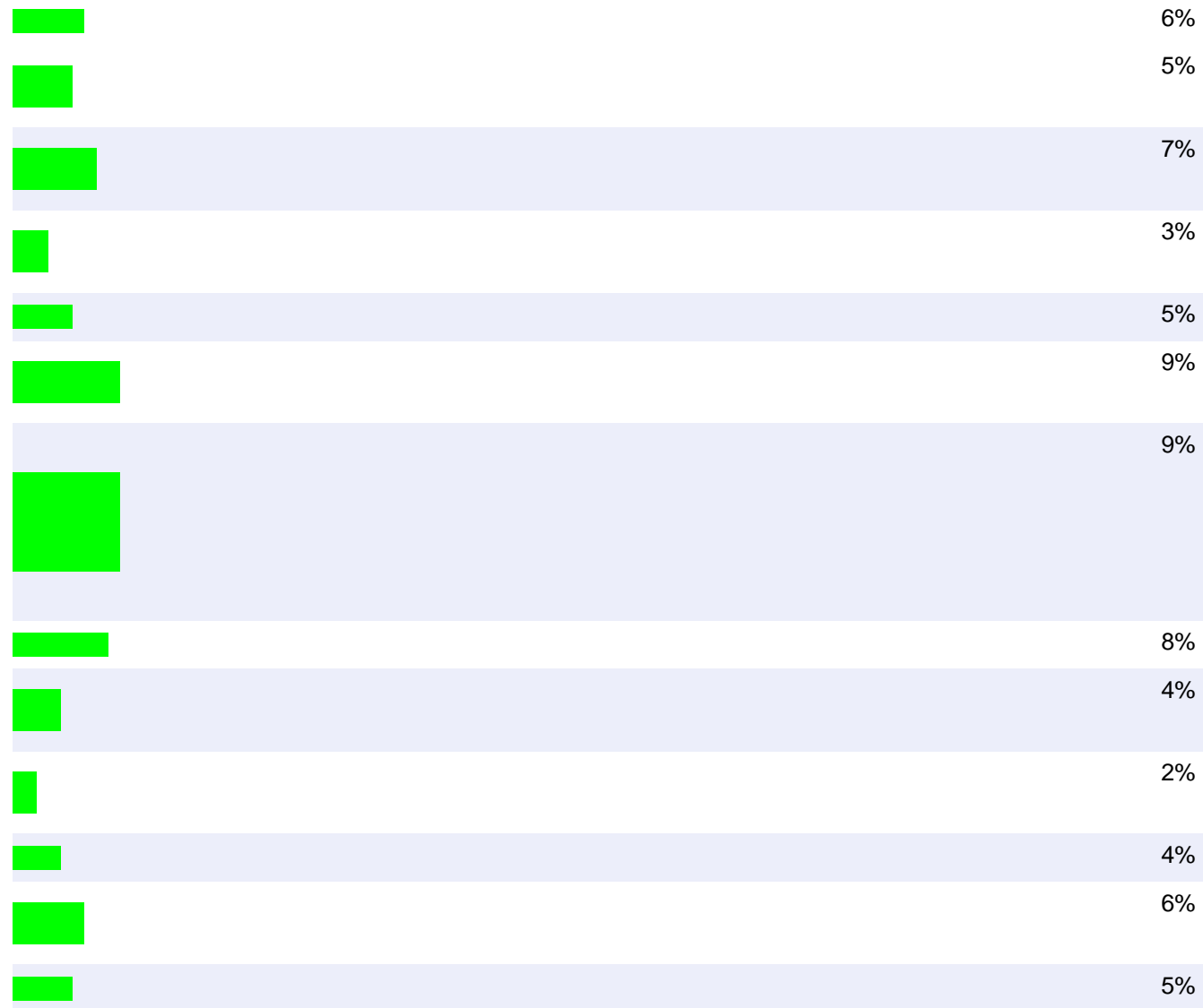
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



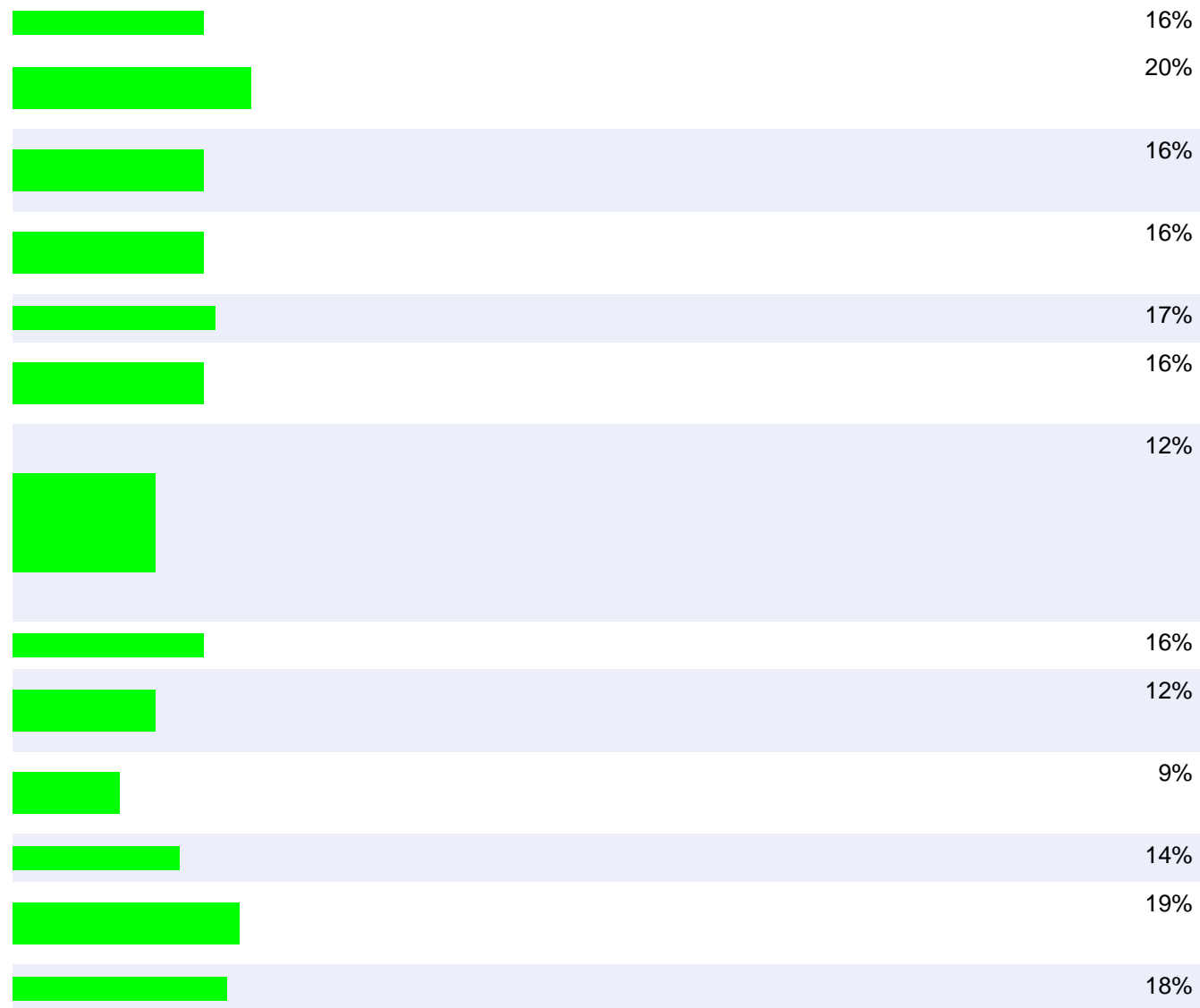
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



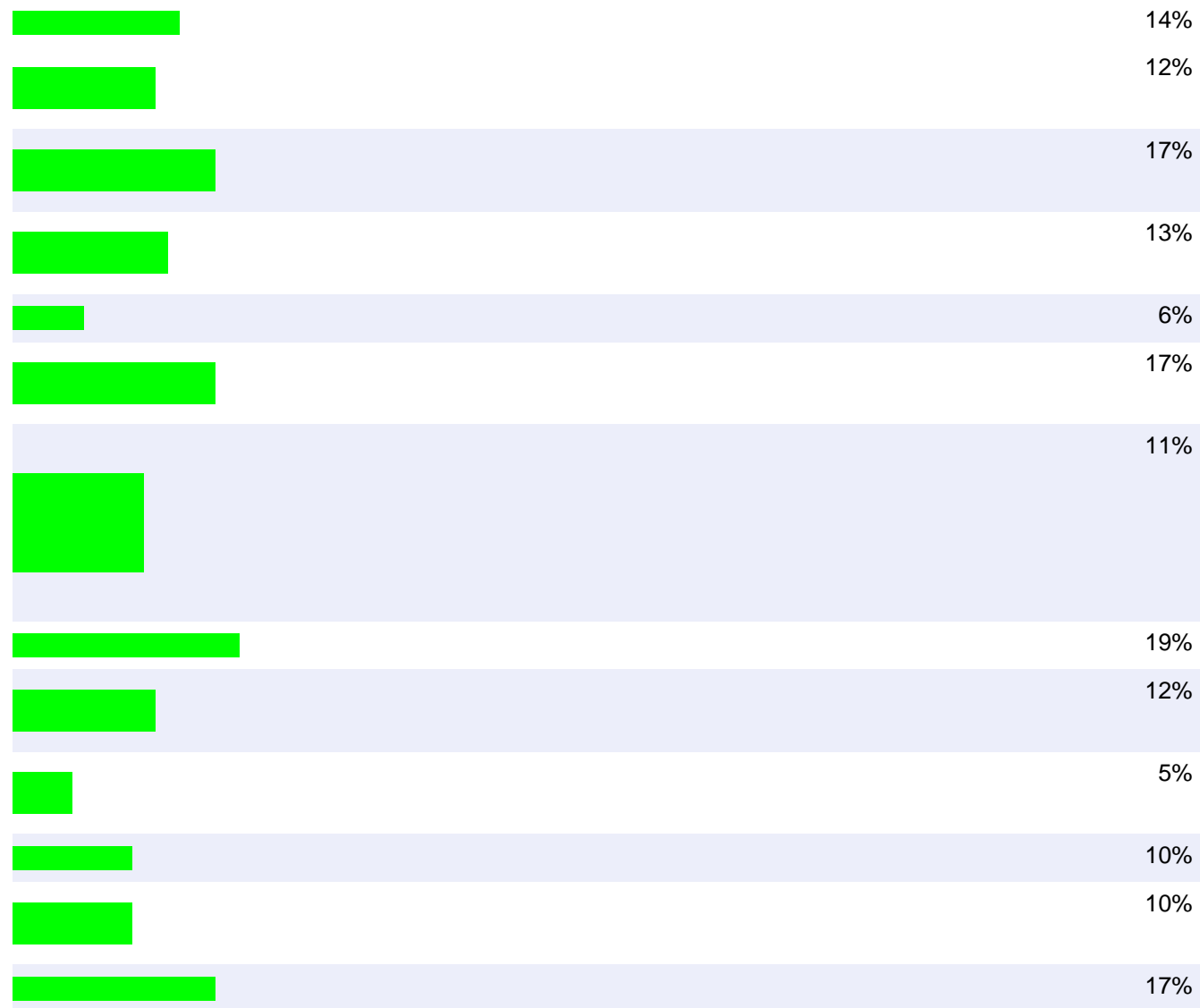
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



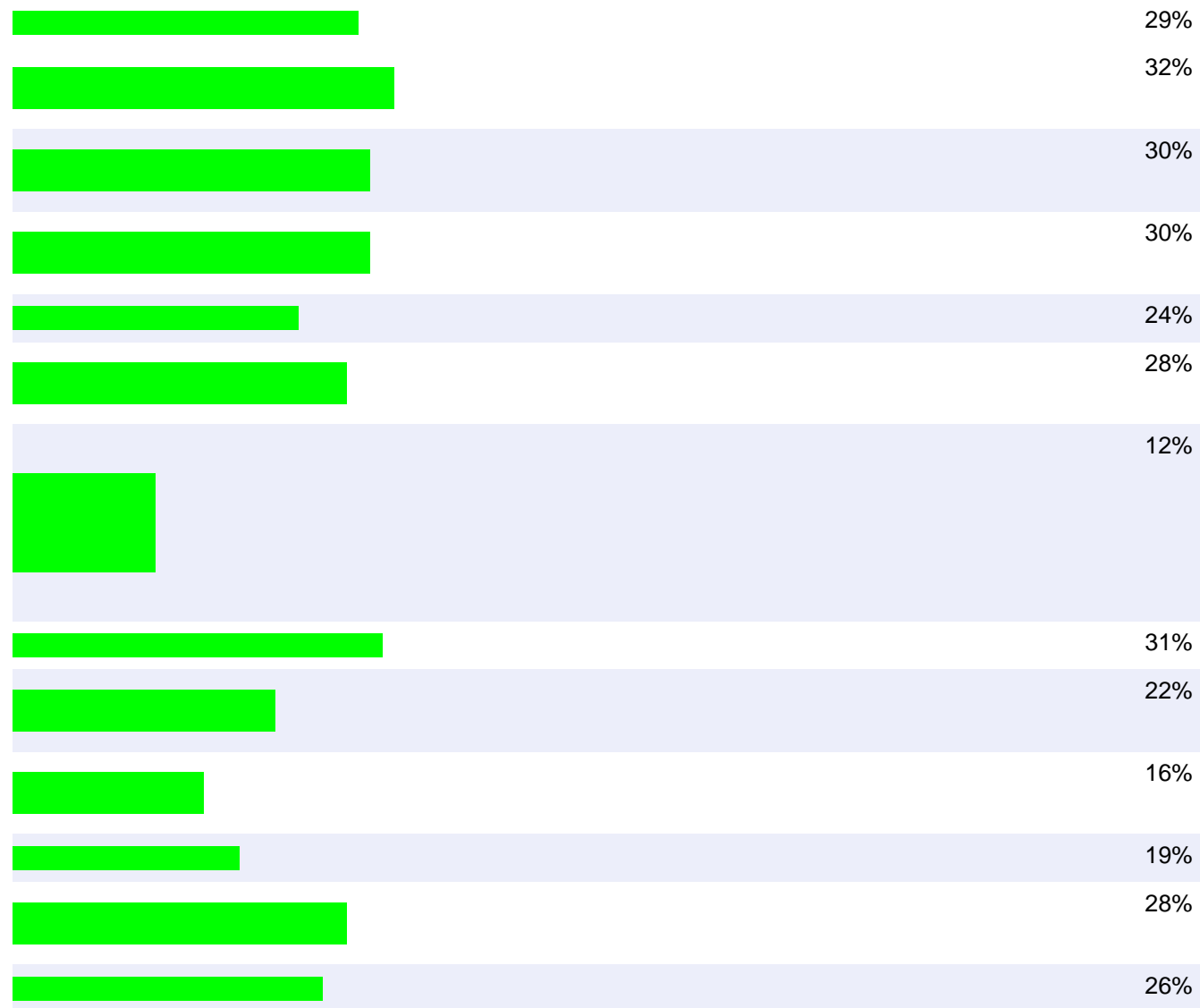
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



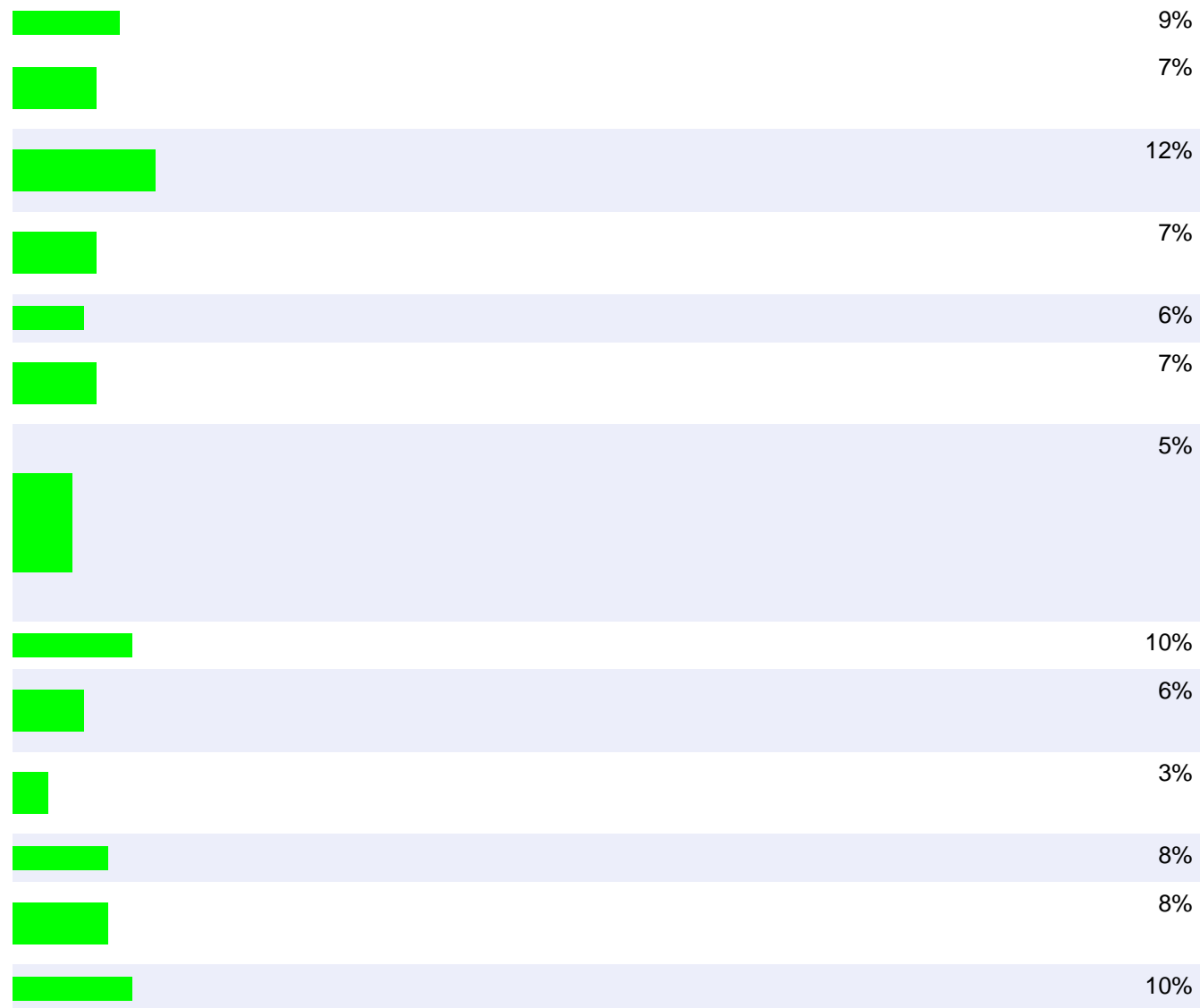
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



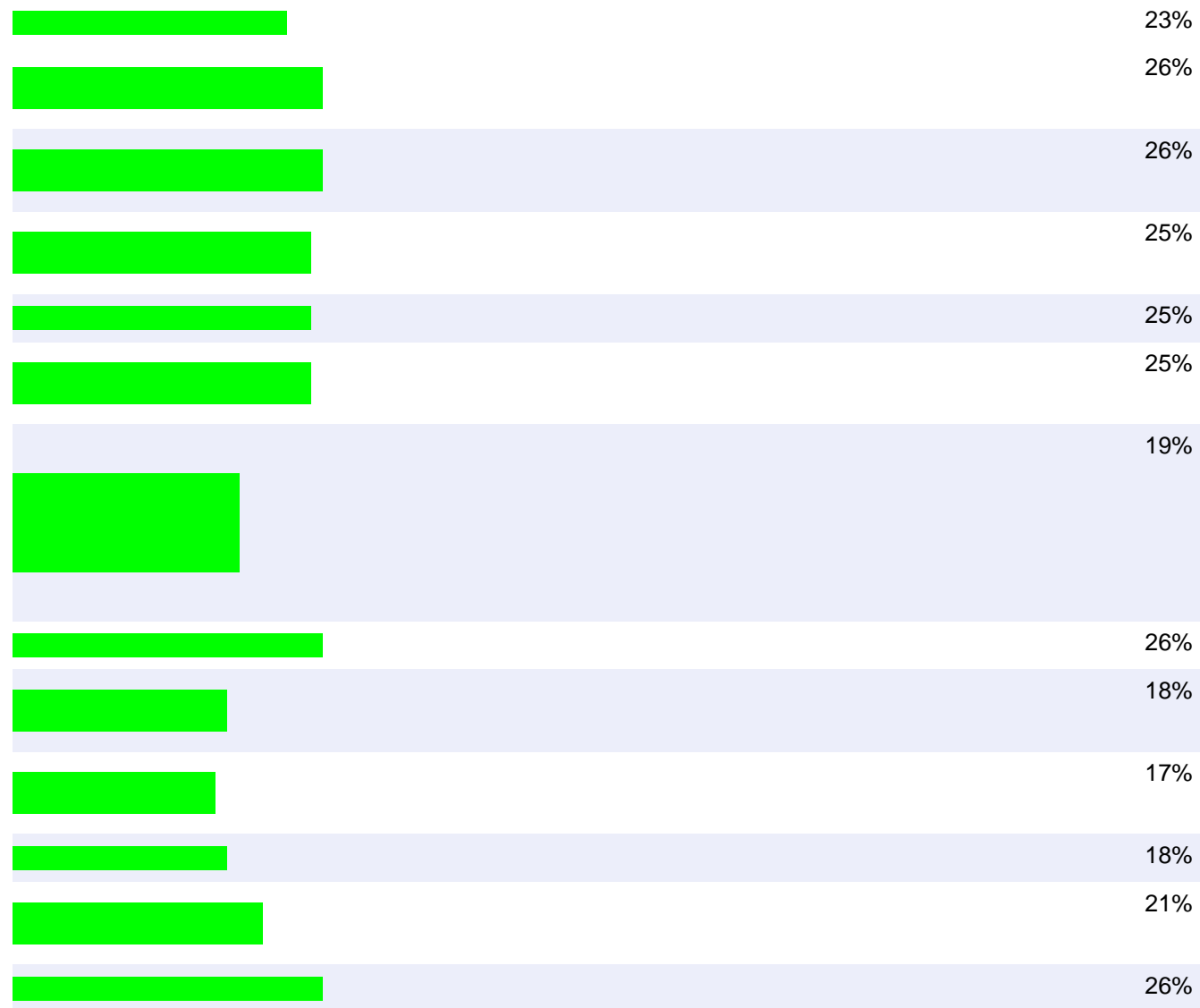
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



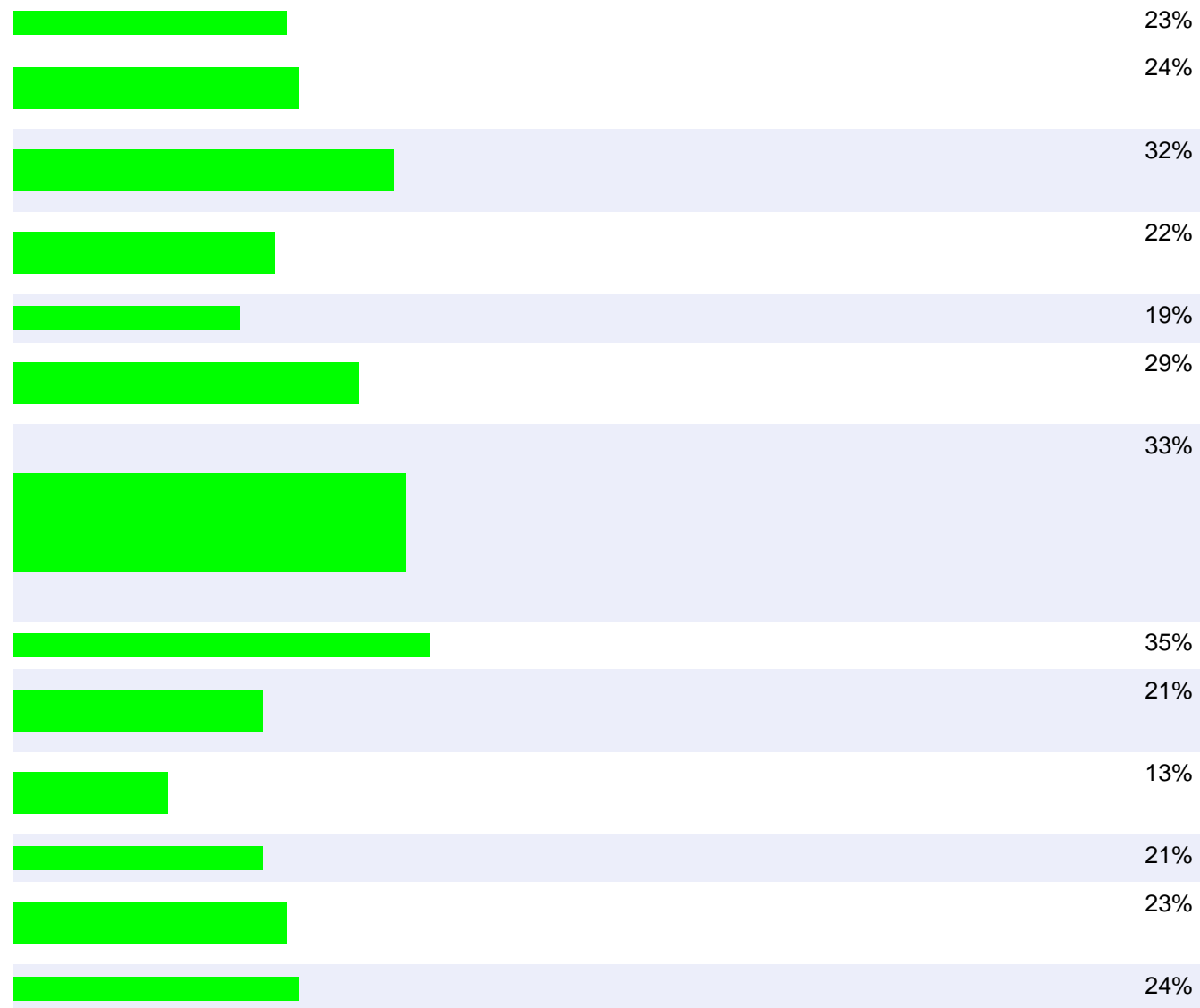
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



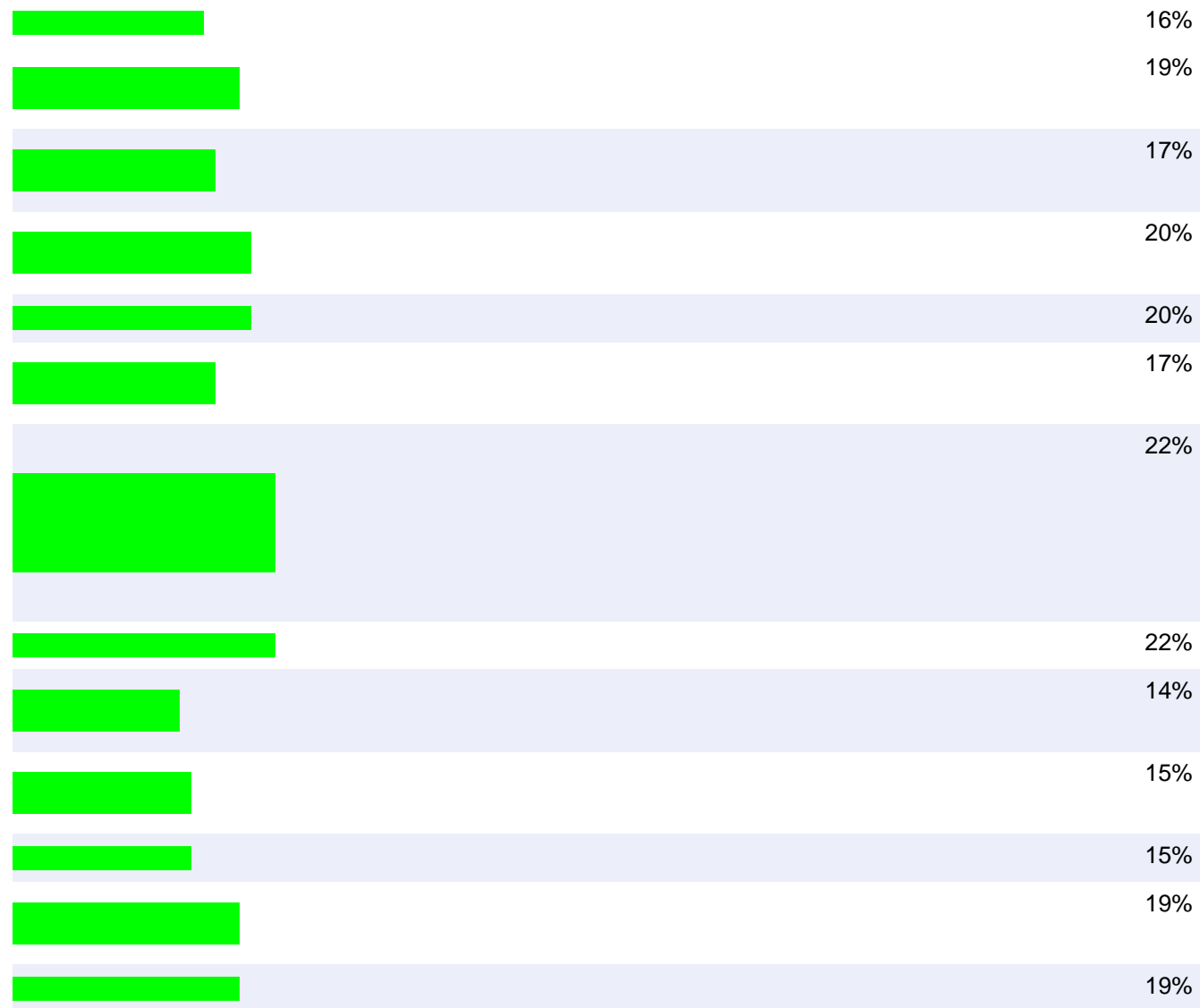
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



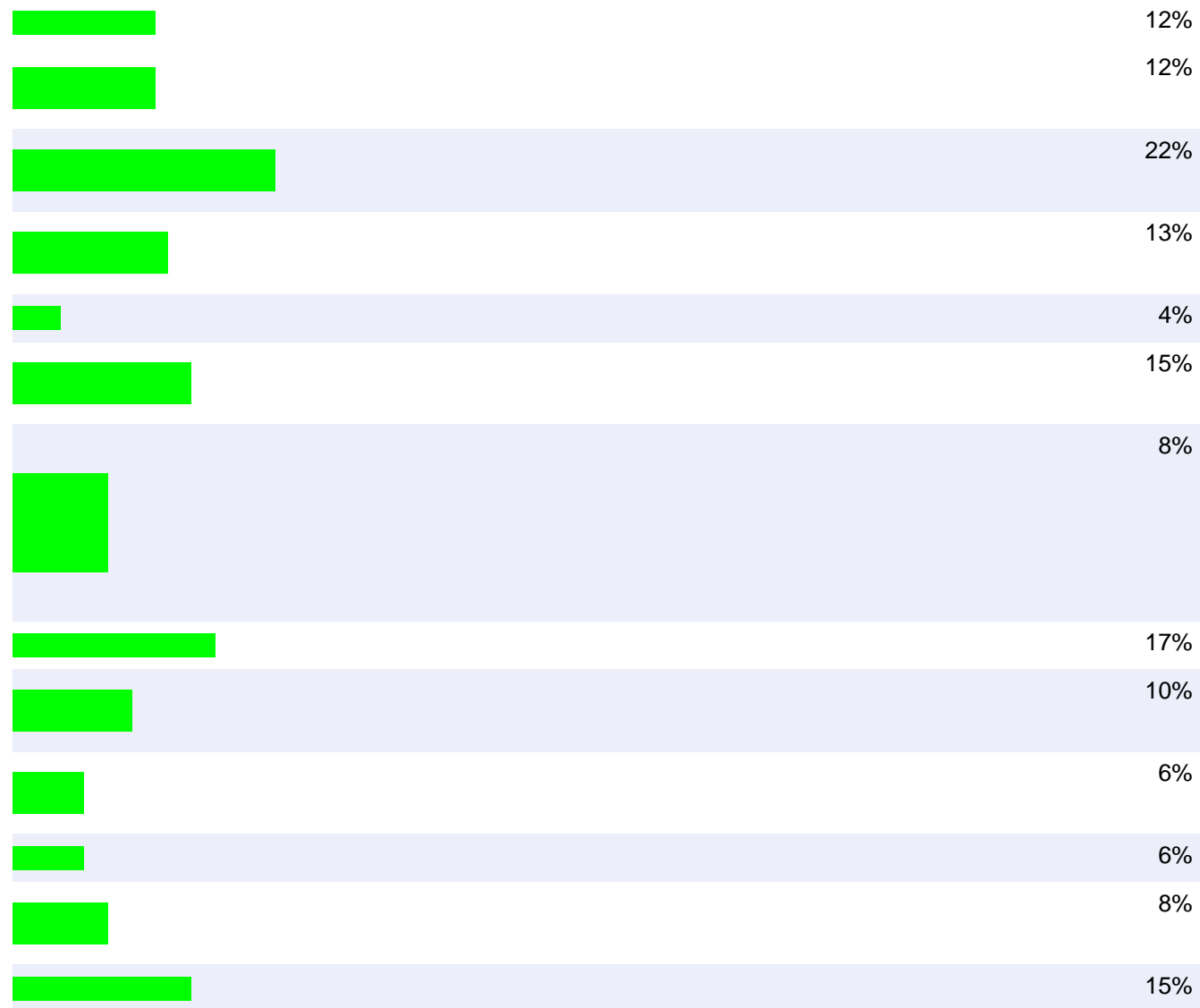
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



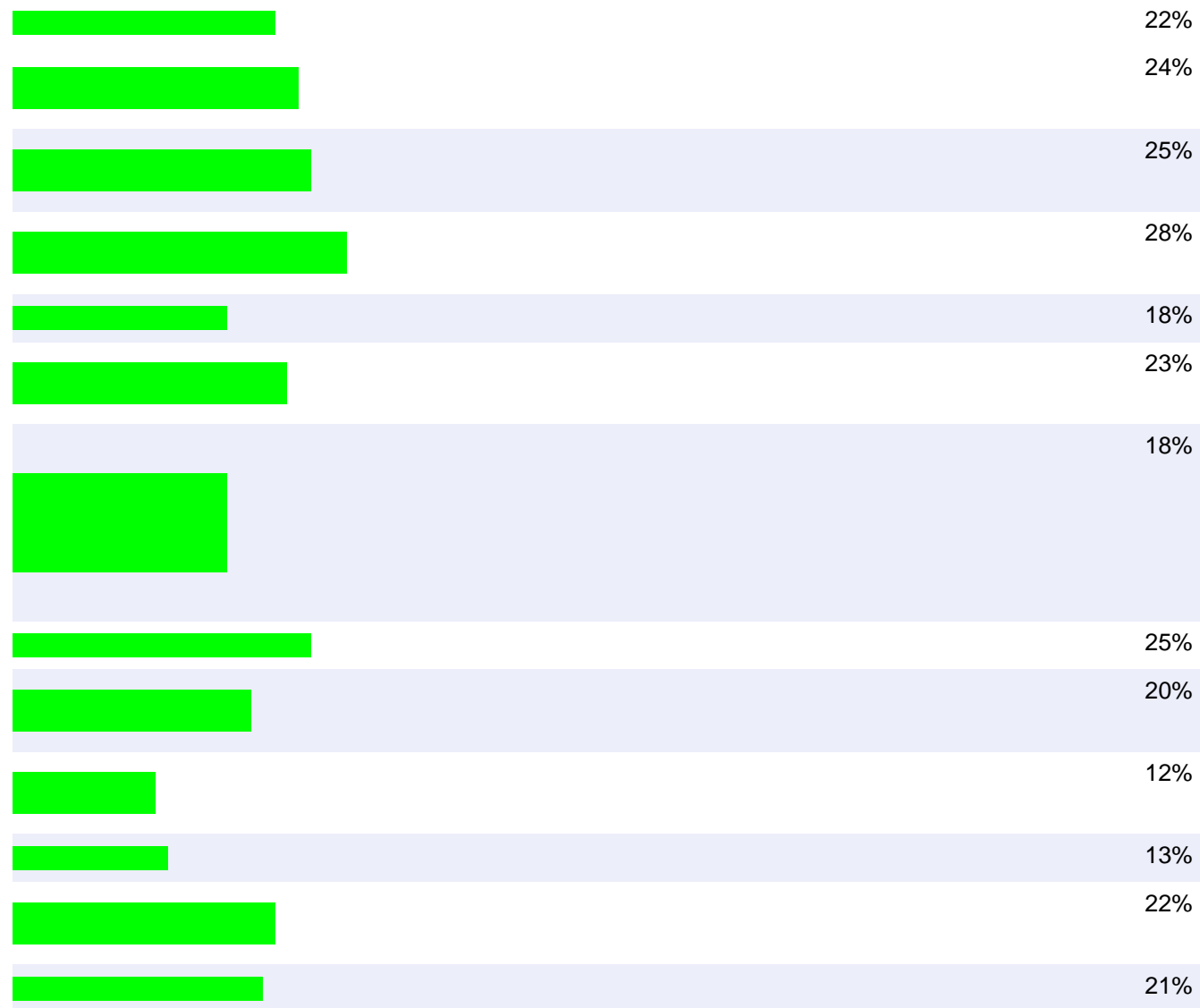
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



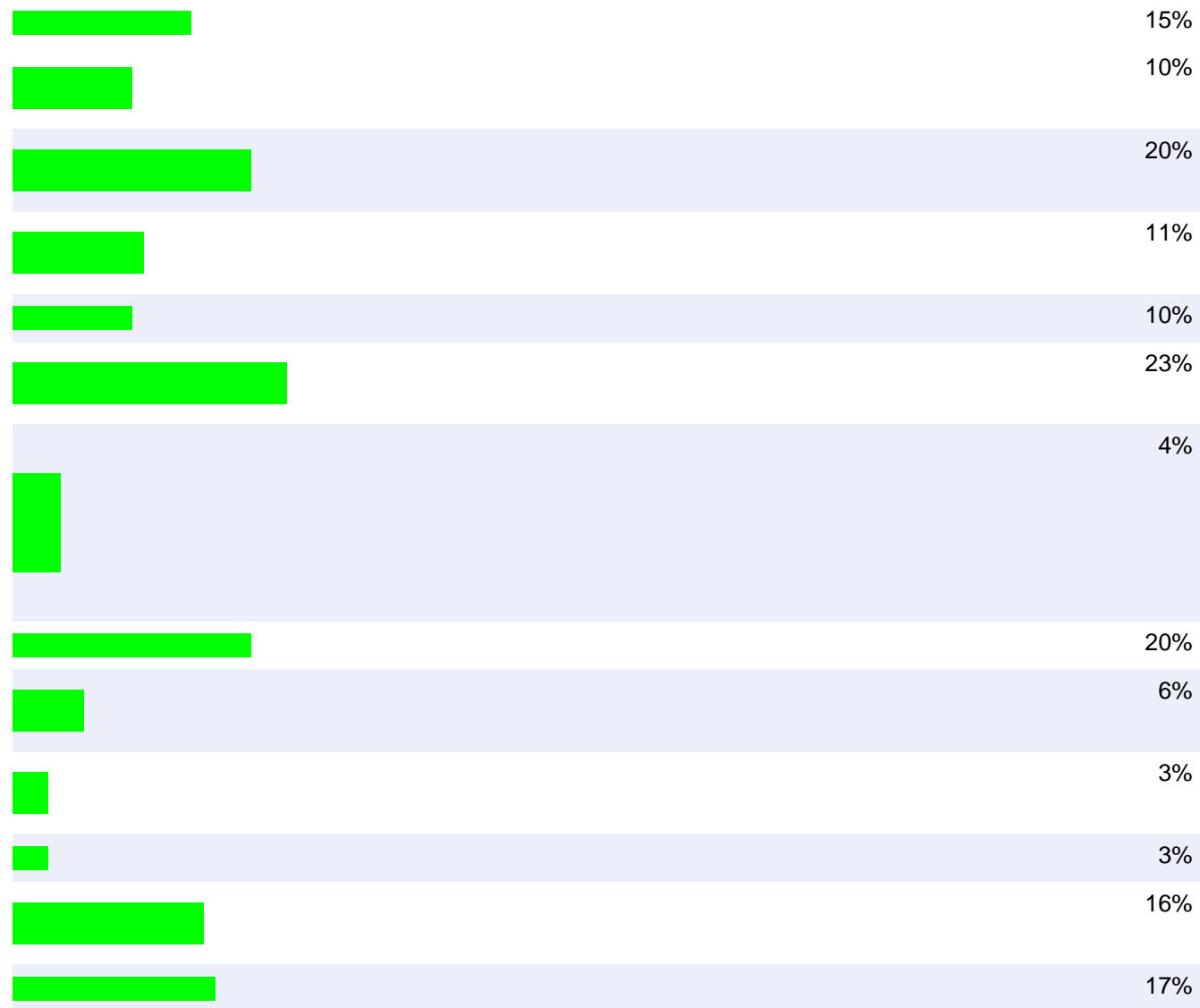
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



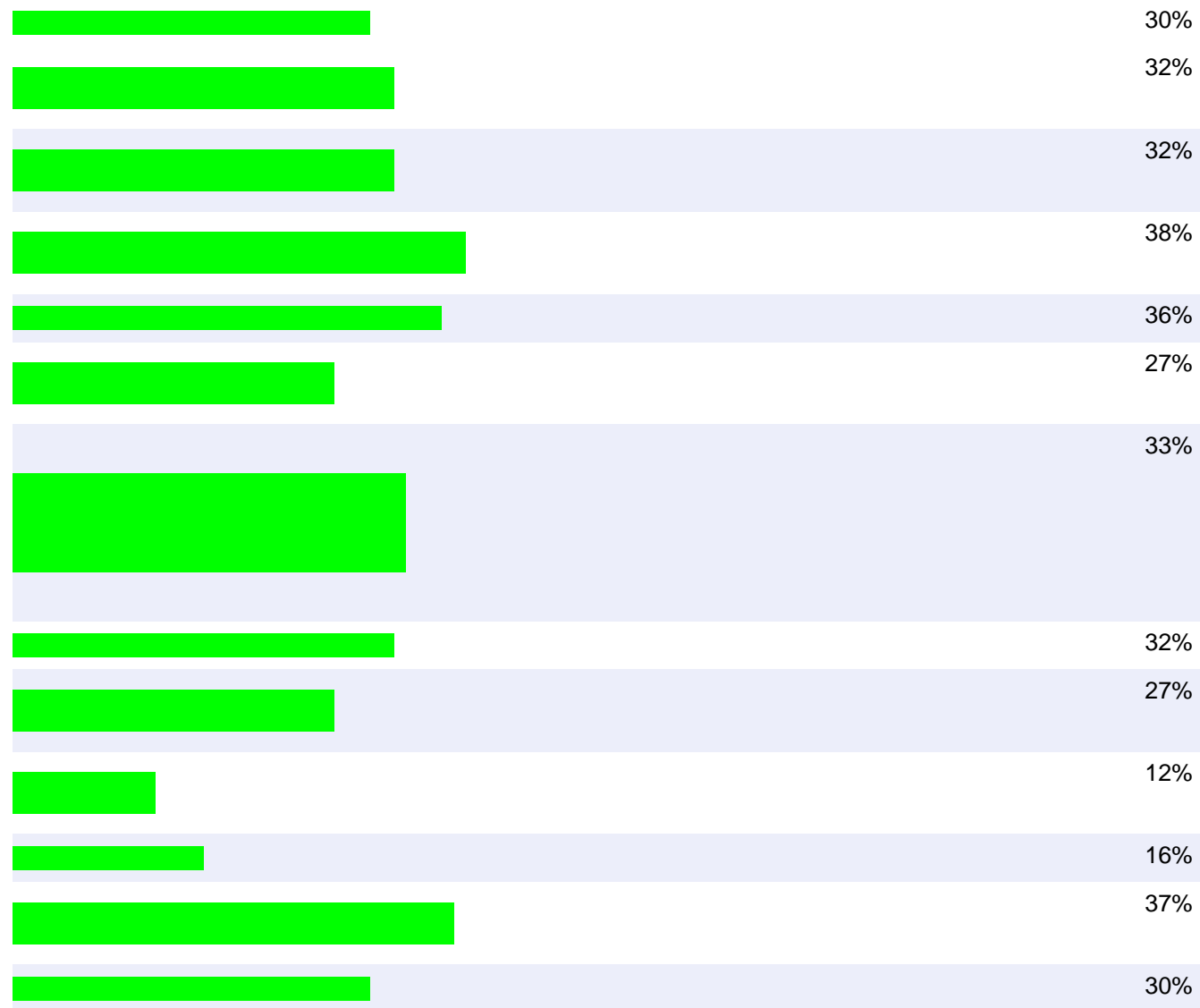
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



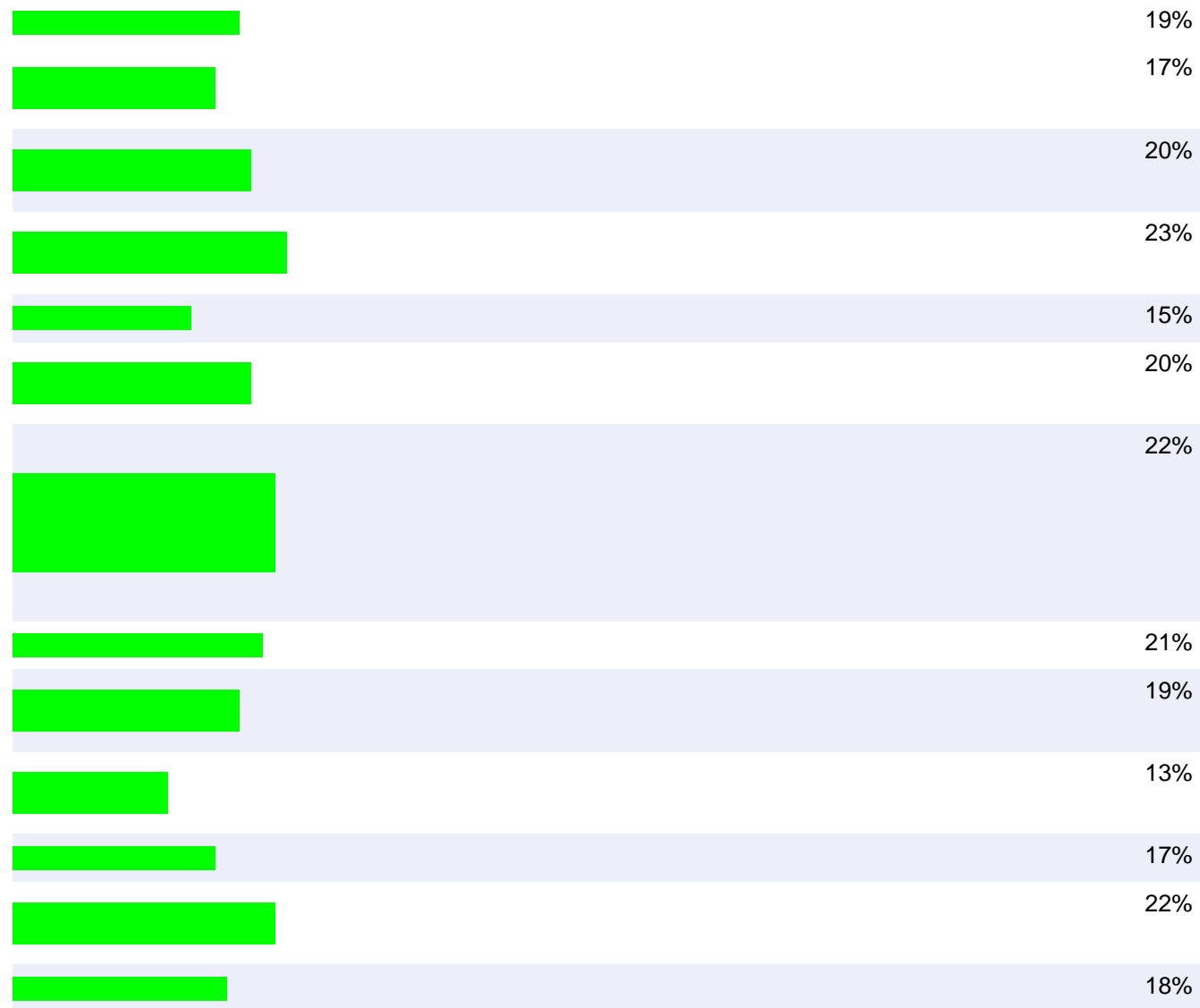
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



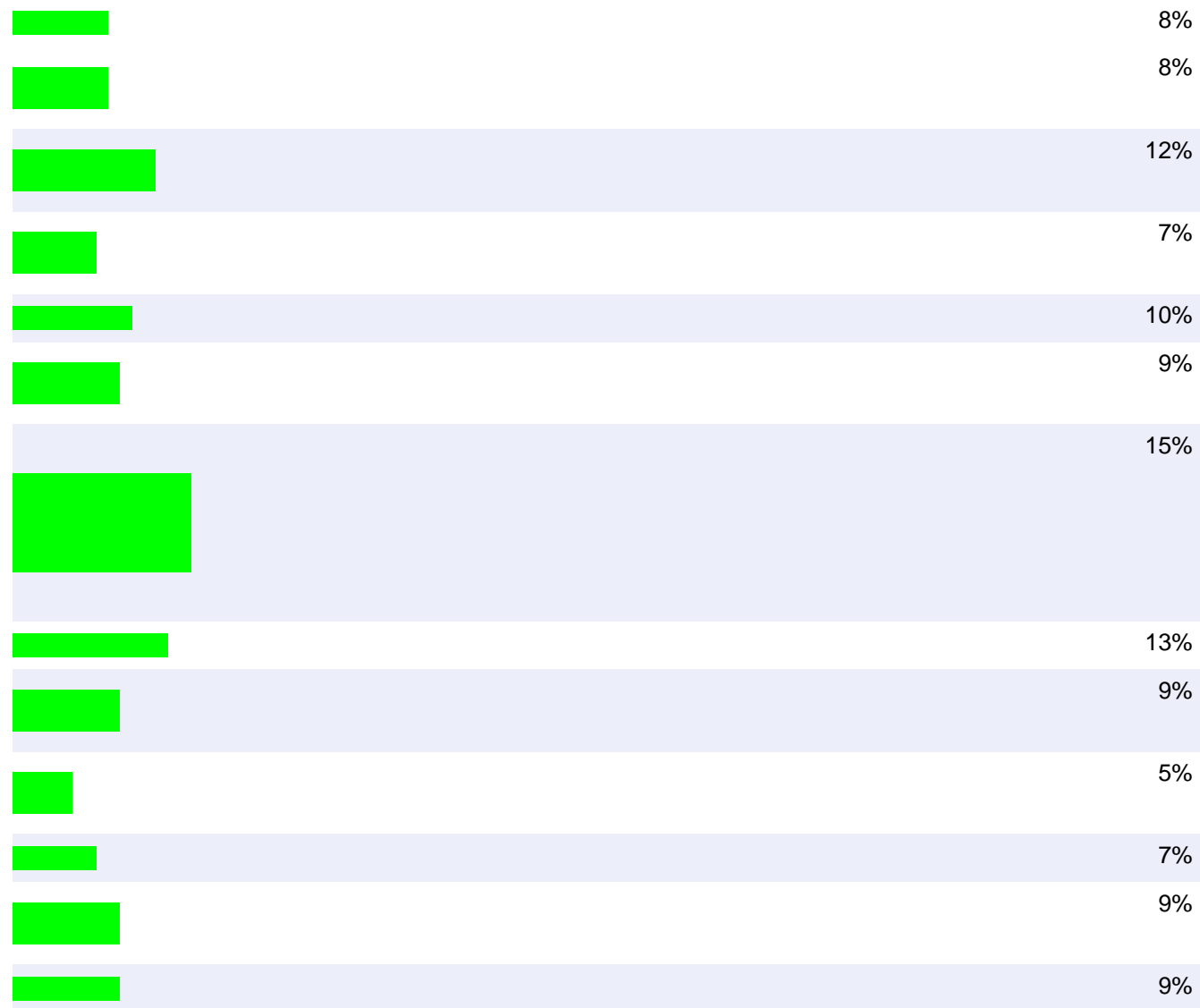
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



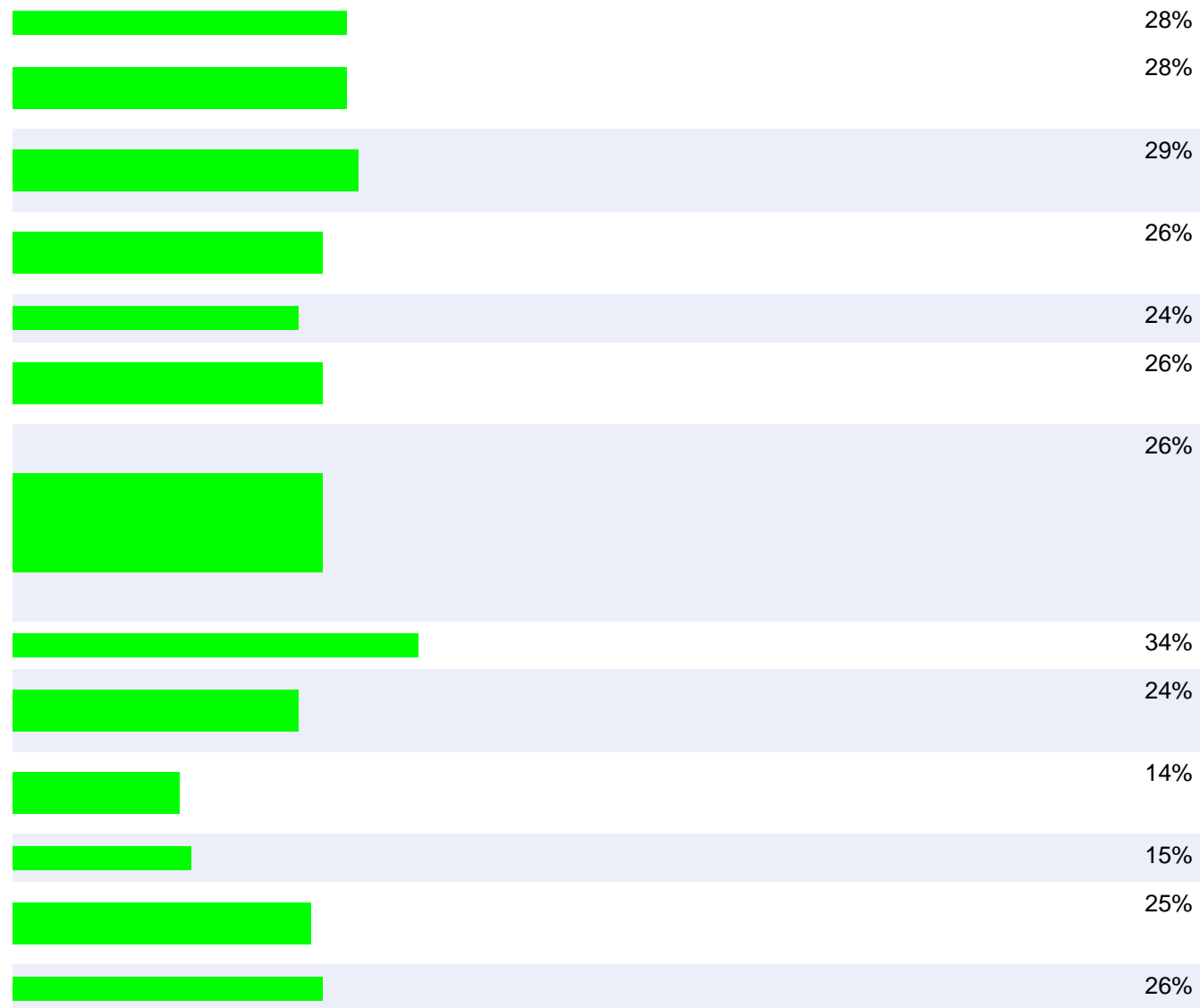
LRH

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LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



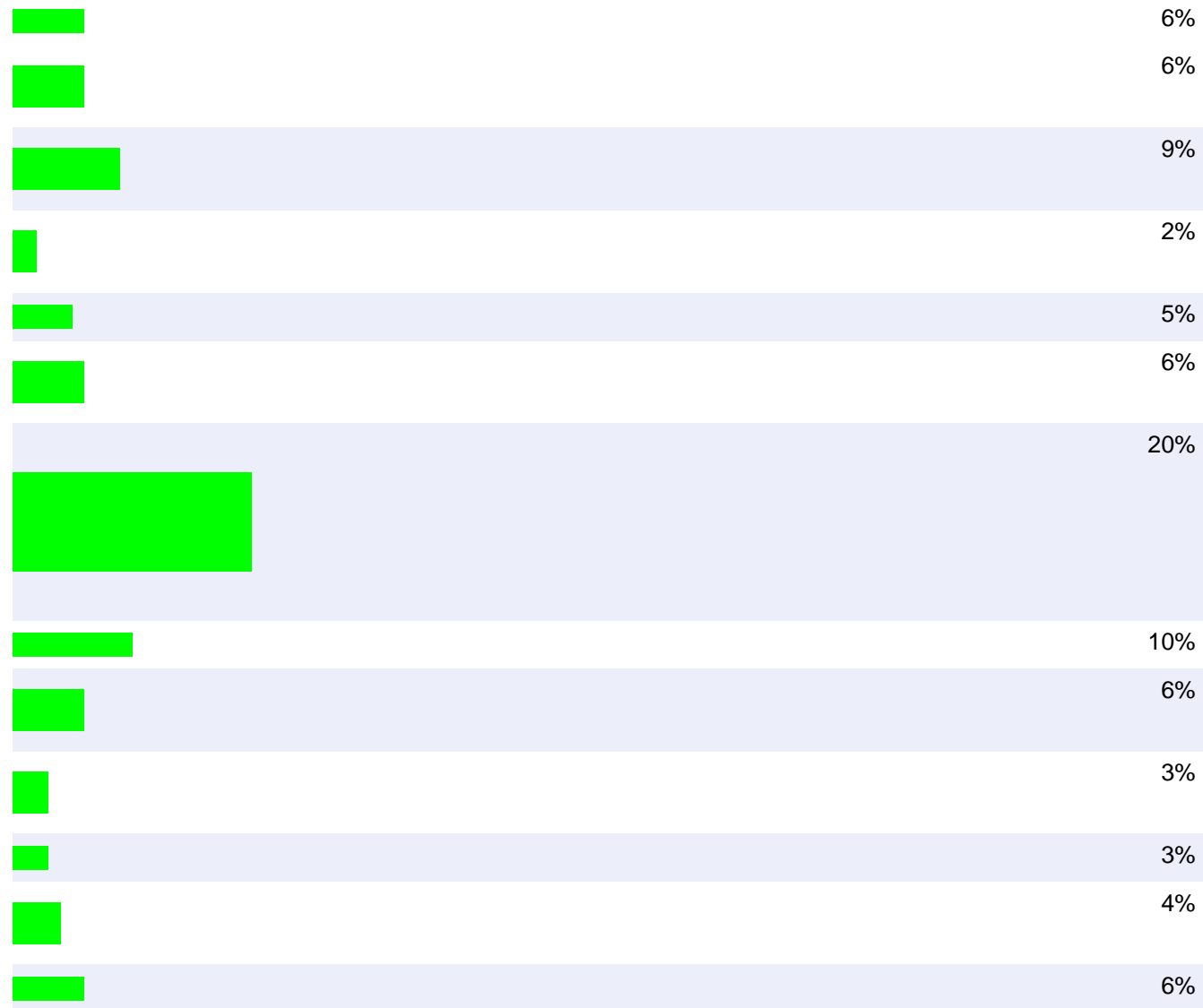
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



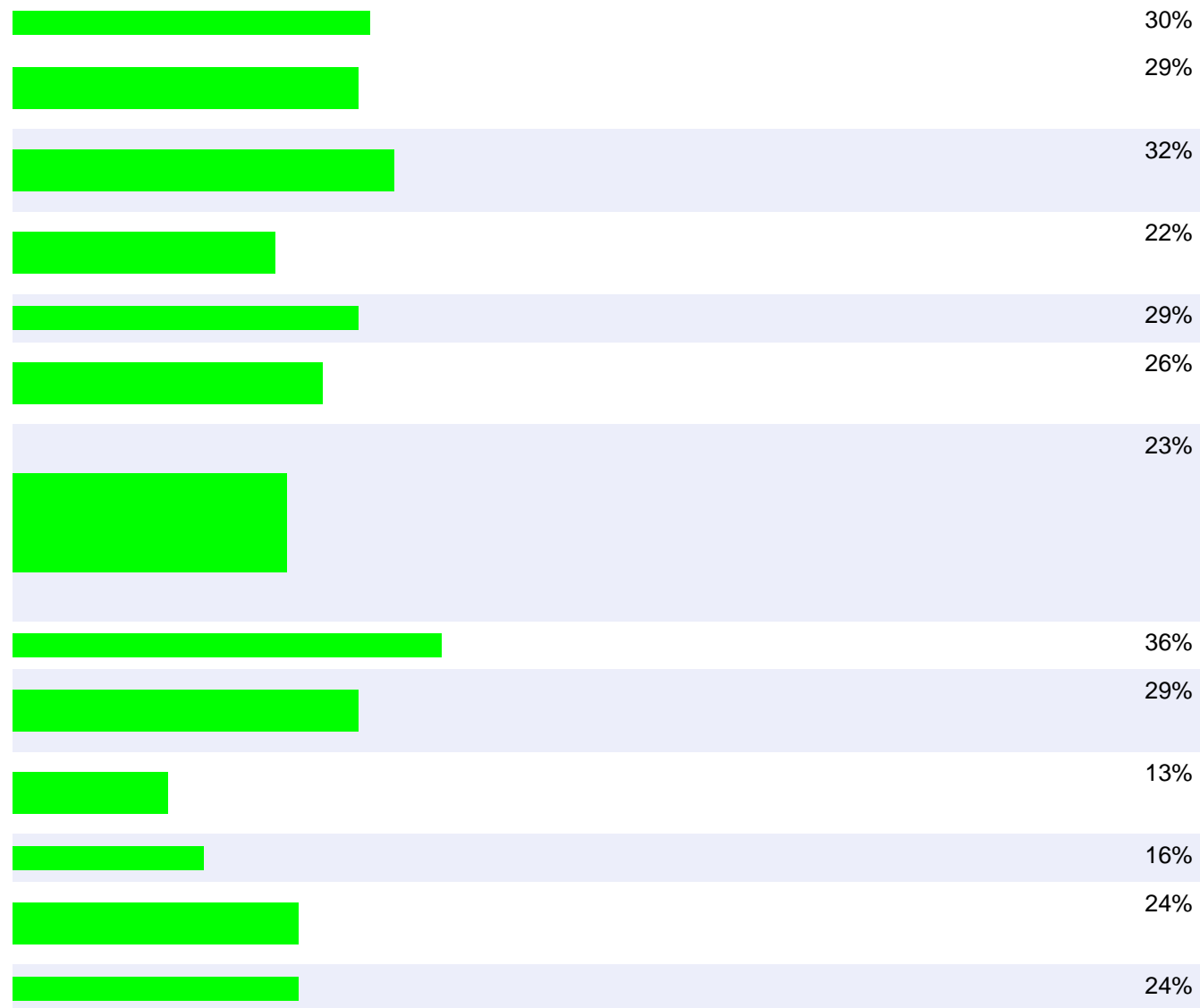
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

Fewer than 100

300 or more

300 or more

300 or more

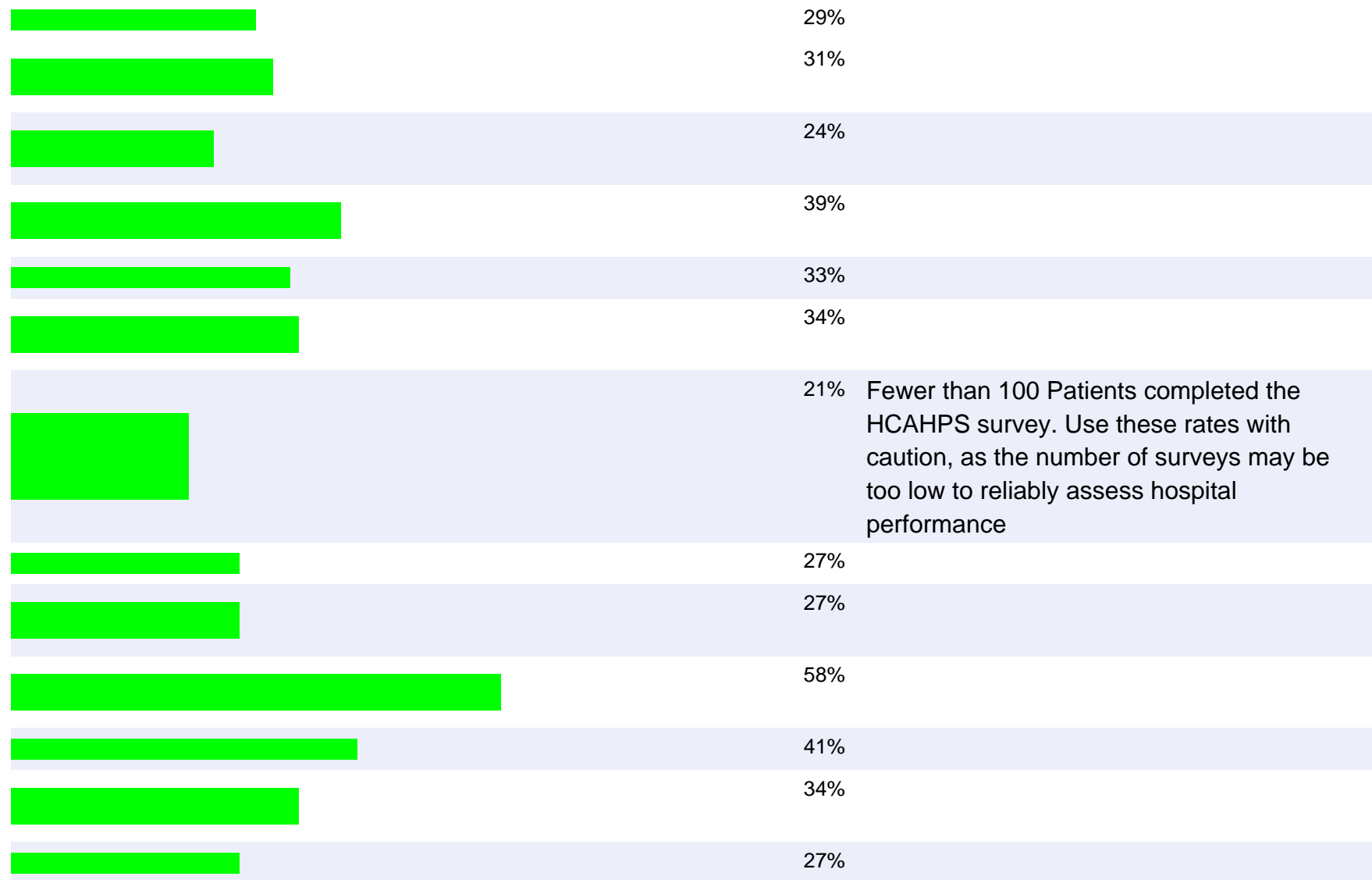
300 or more

300 or more

300 or more

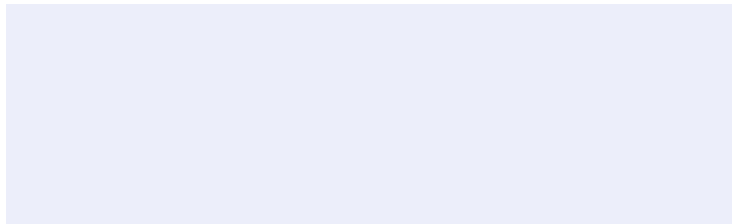
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)

310086	KENNEDY UNIVERSITY HOSPITAL, INC (STRATFORD DIVIS	18 EAST LAUREL ROAD
310029	OUR LADY OF LOURDES MEDICAL CENTER	1600 HADDON AVENUE
040050	OUACHITA COUNTY MEDICAL CENTER	638 CALIFORNIA AVENUE
110146	SOUTHEAST GEORGIA HEALTH SYSTEM- CAMDEN CAMPUS	2000 DAN PROCTOR DRIVE
310119	UMDNJ UNIVERSITY HOSPITAL	150 BERGEN ST
190015	NORTH OAKS MEDICAL CENTER	15790 PAUL VEGA MD DRIVE

LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)

STRATFORD NJ

CAMDEN NJ

CAMDEN AR

SAINT MARYS GA

NEWARK NJ

HAMMOND LA

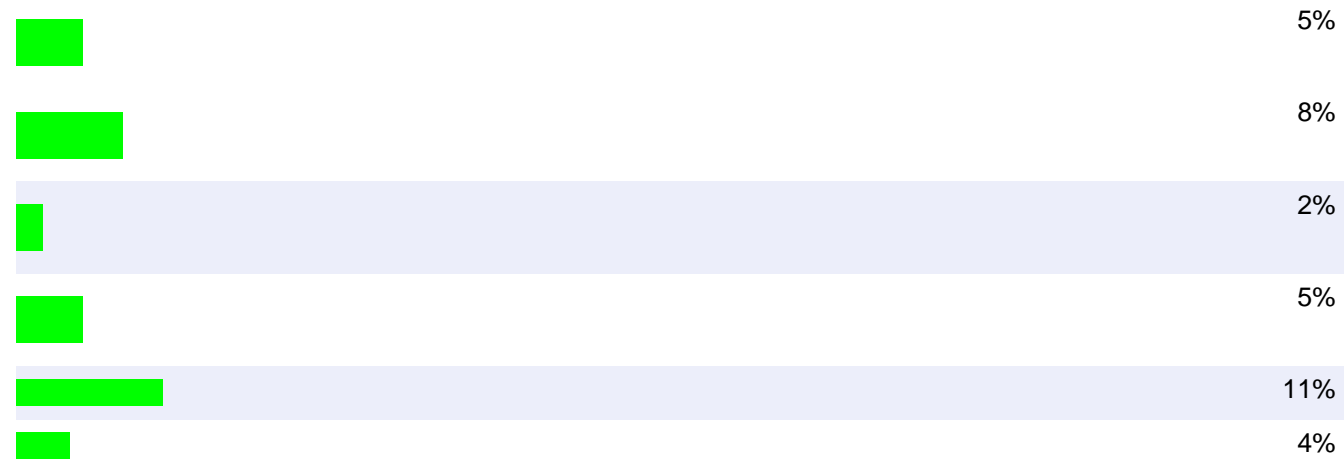
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)

08084	CAMDEN	8563466000
08103	CAMDEN	8567573500
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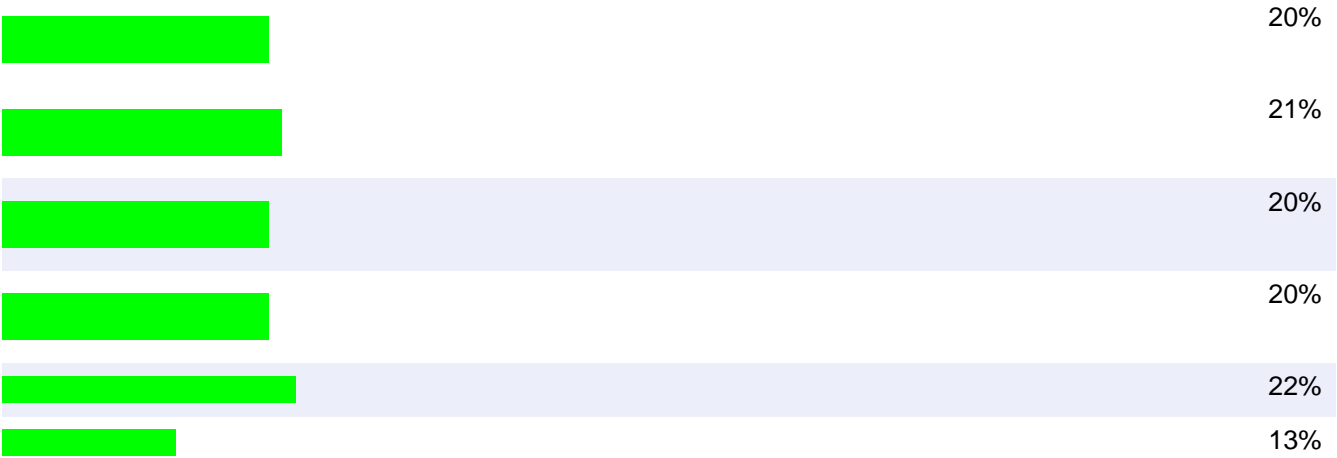
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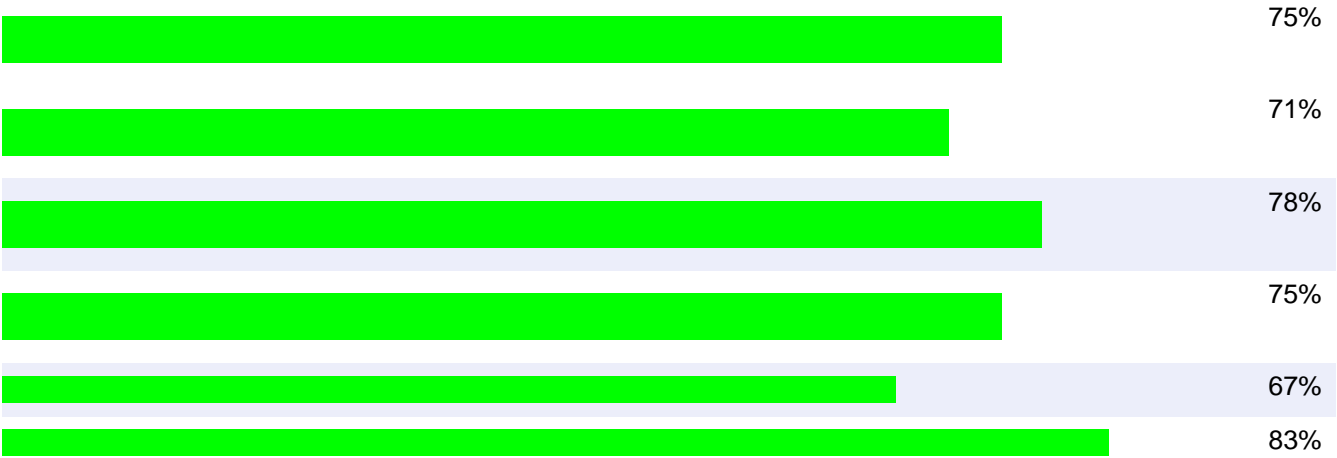
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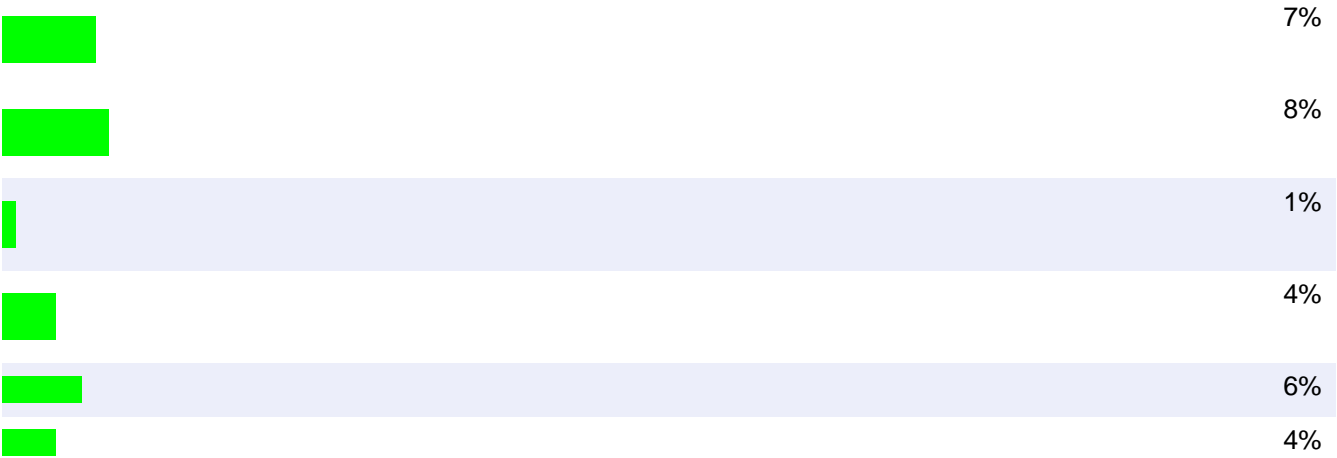
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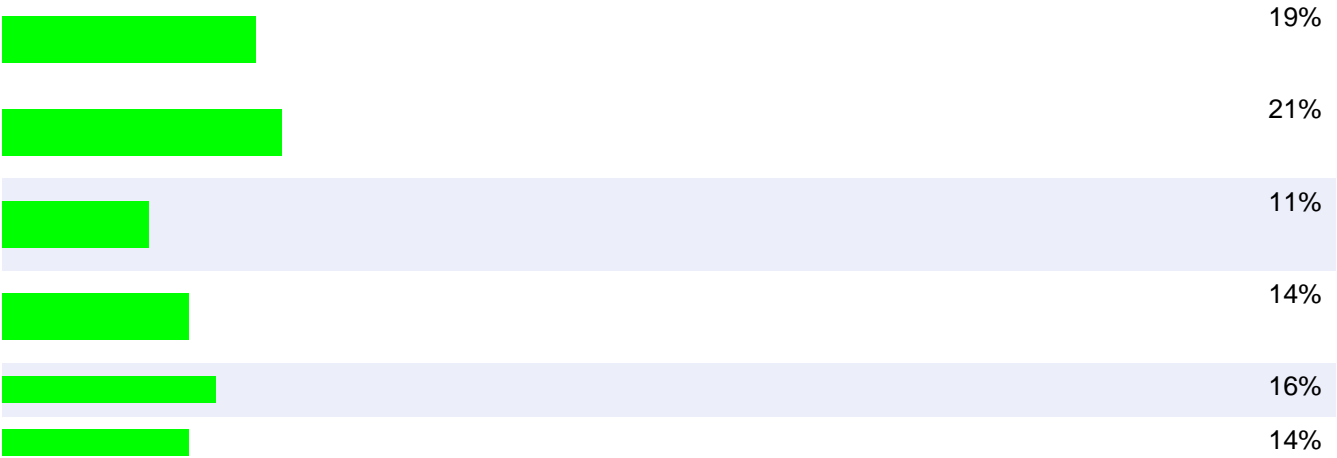
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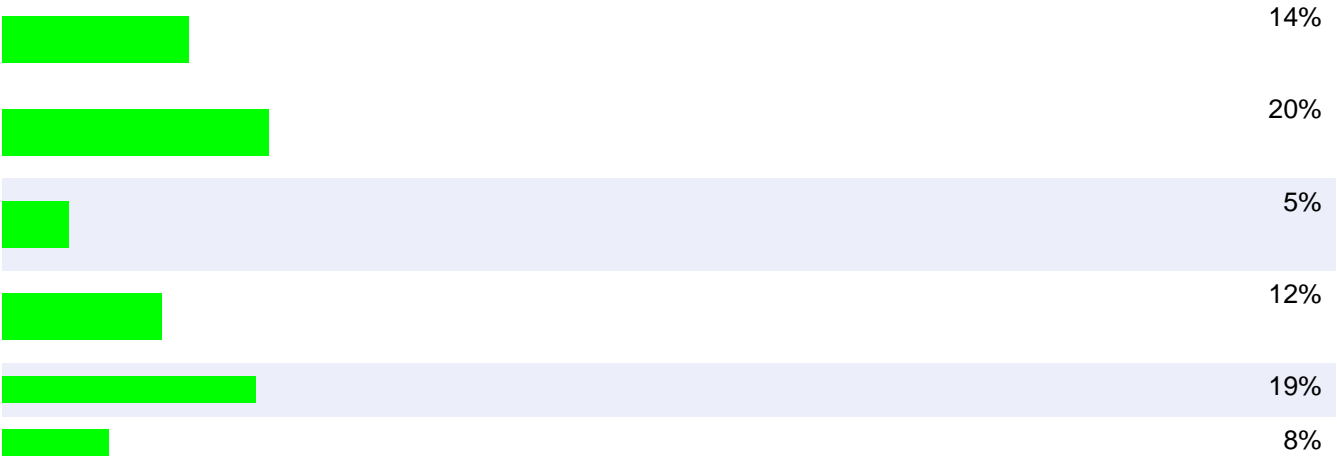
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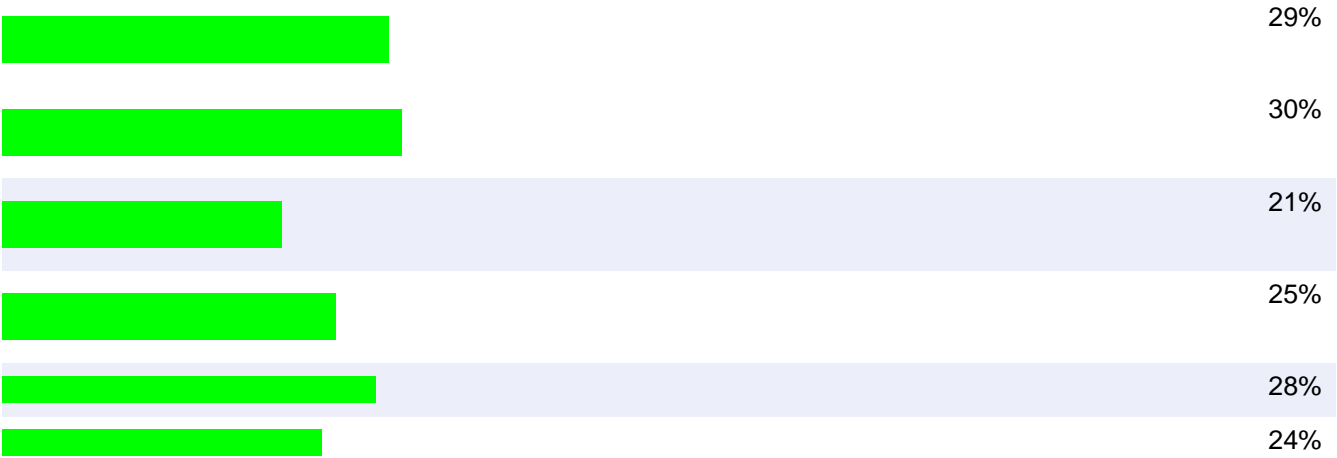
LRH

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LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



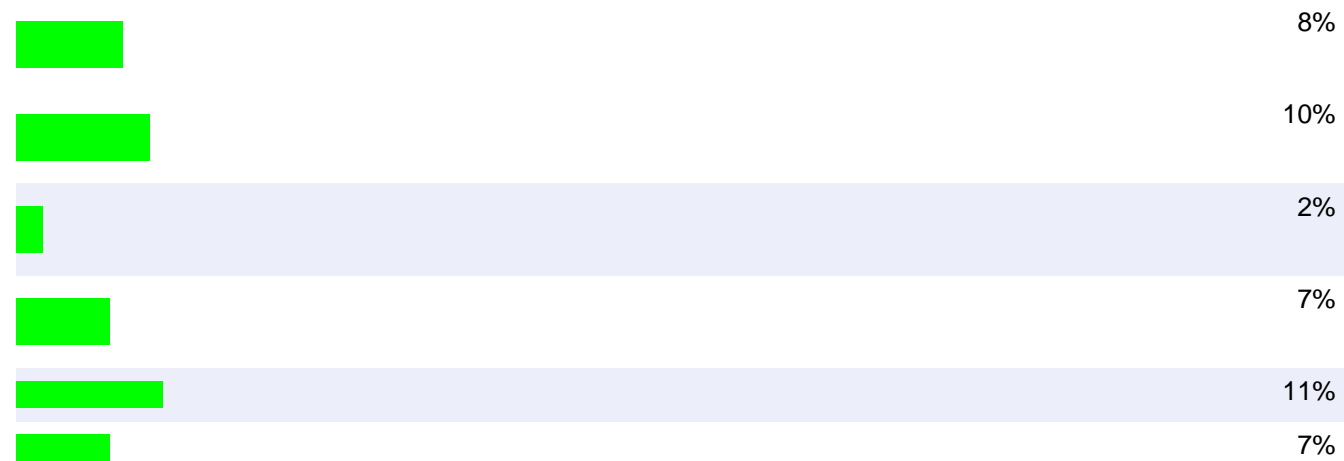
LRH

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



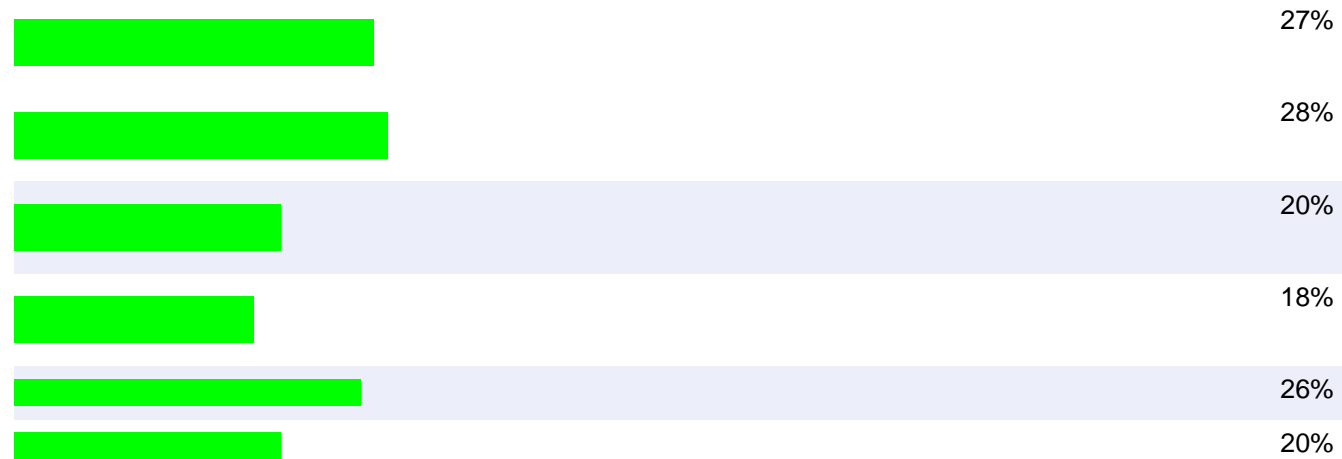
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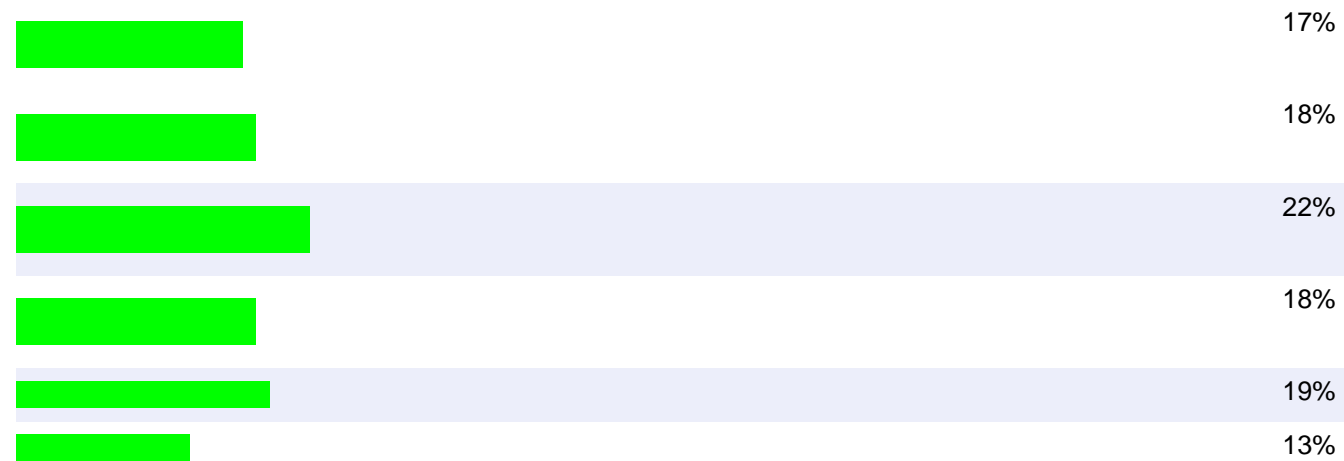
LRH

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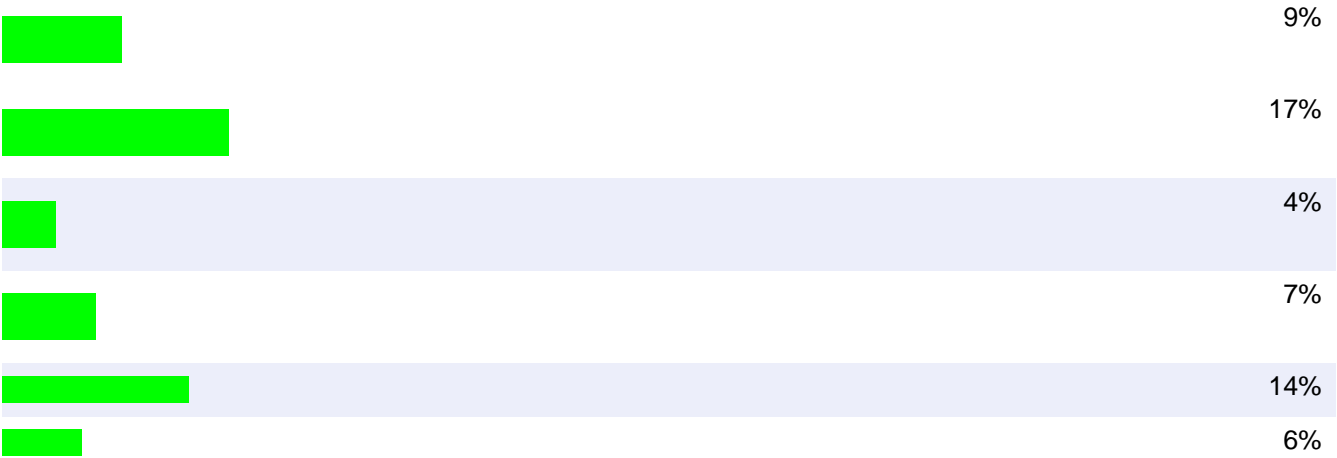
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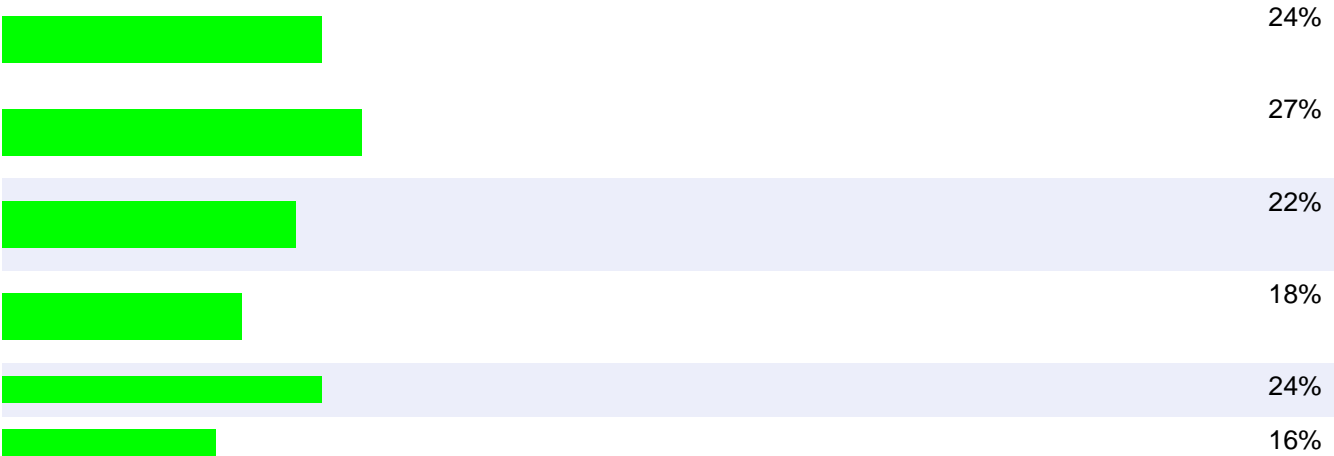
LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

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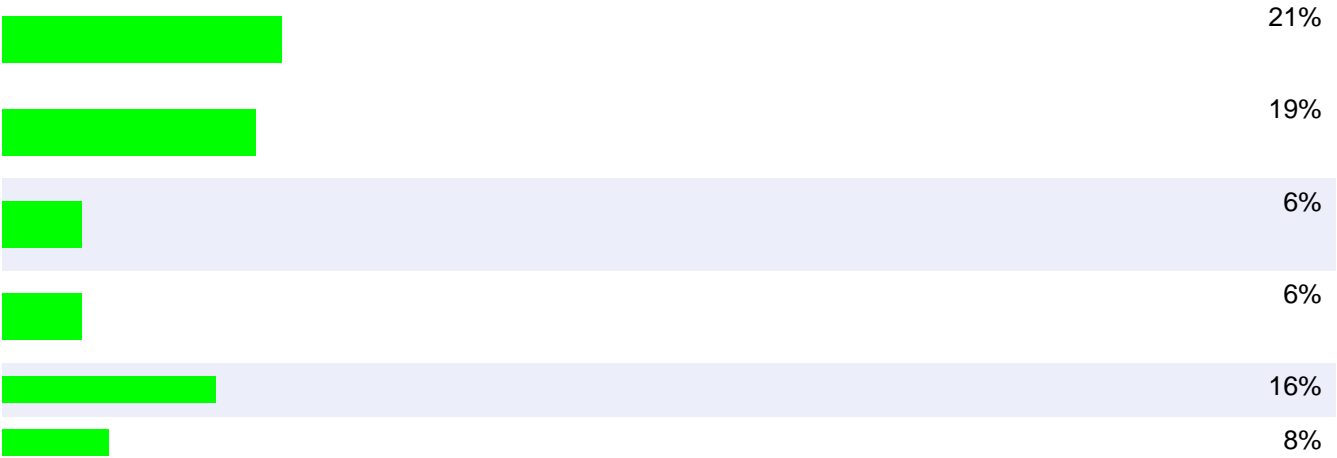
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



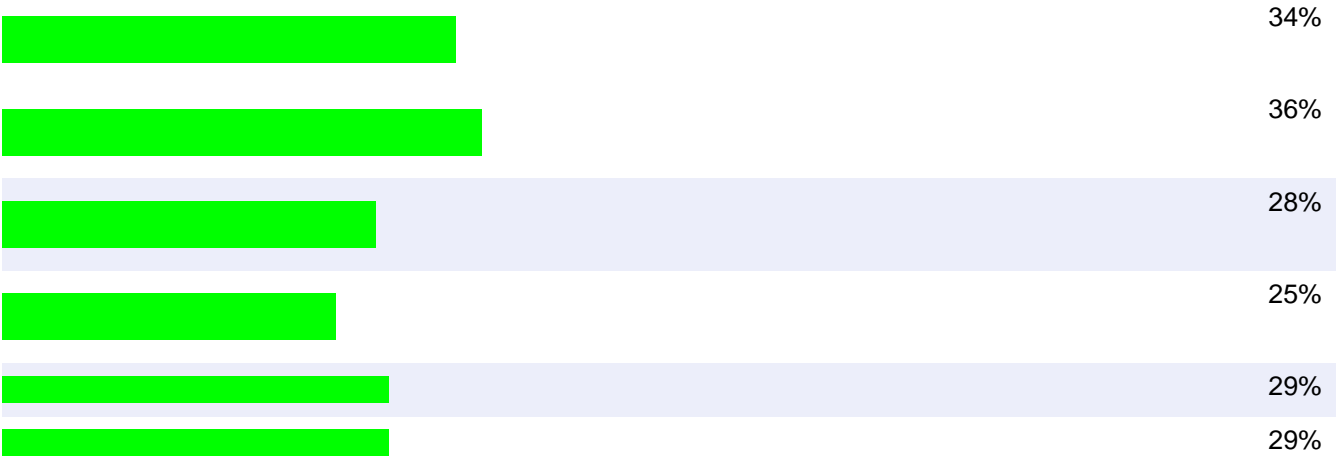
LRH

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LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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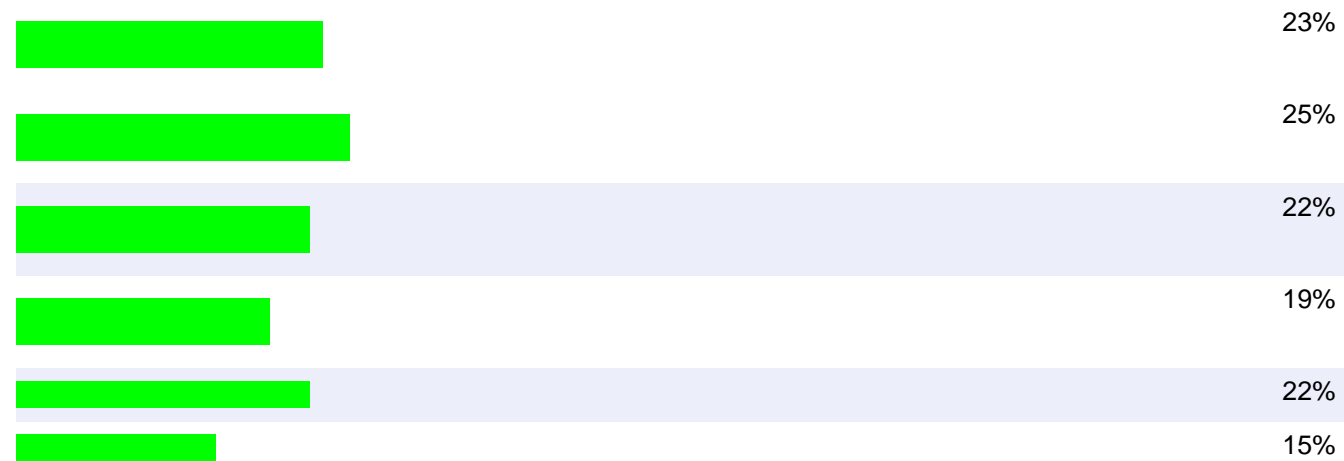
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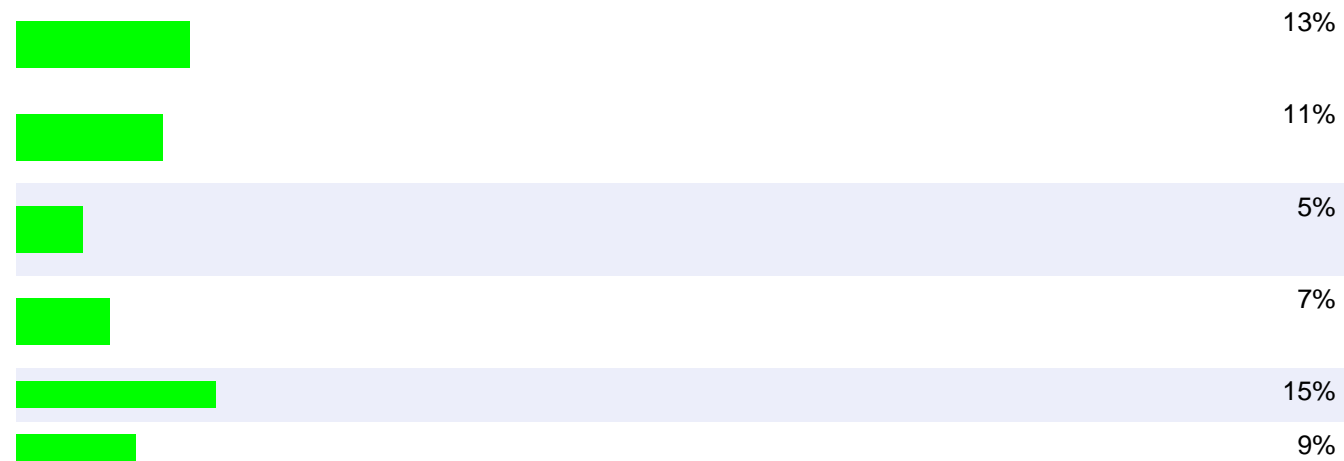
LRH

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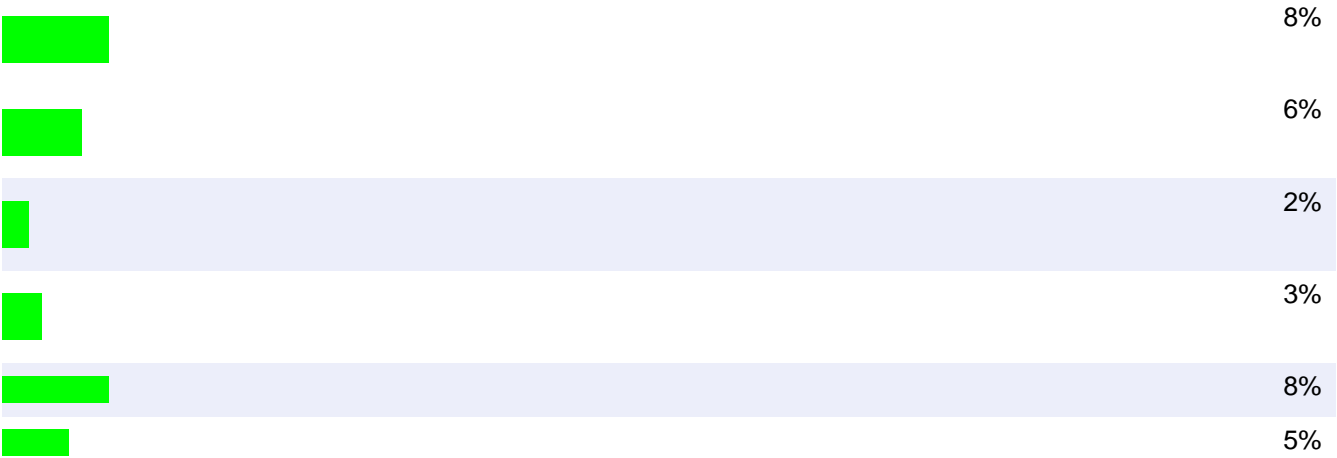
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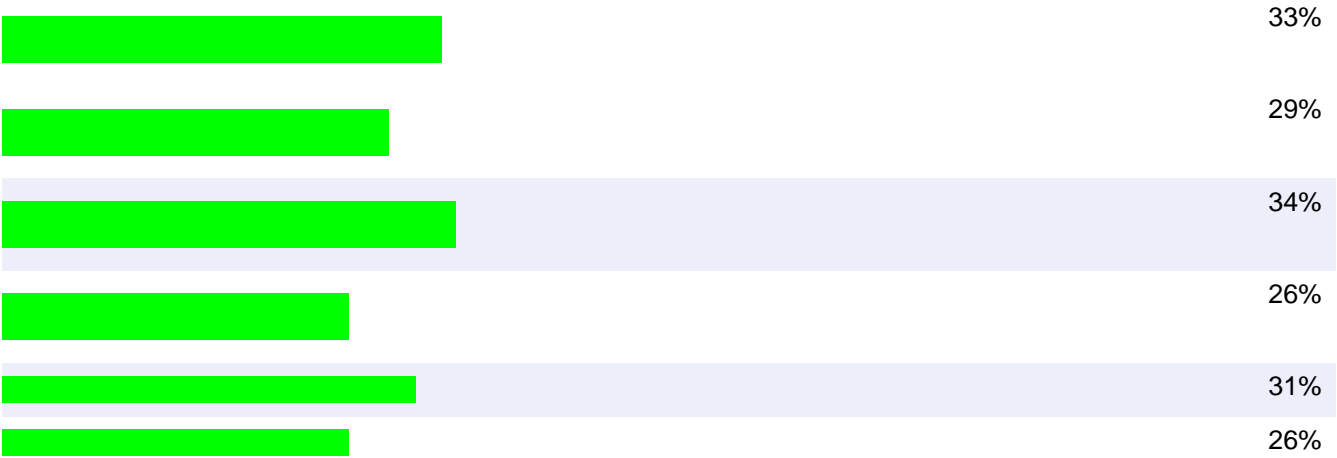
LRH

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

300 or more

300 or more

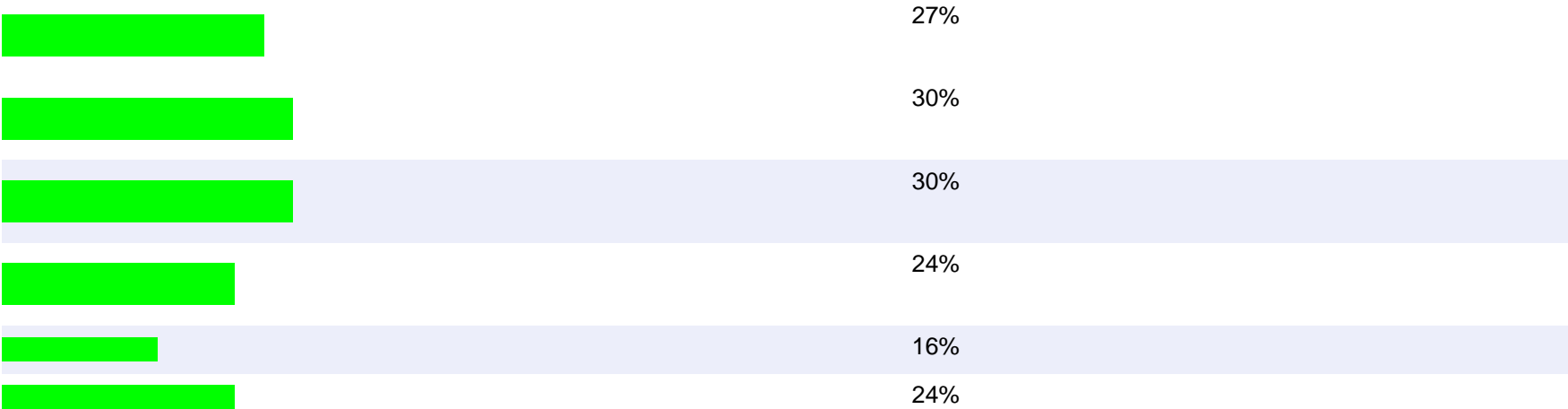
300 or more

300 or more

300 or more

LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)



LRH

Based on Survey of Patients' Hospital Experiences (HCAHPS)

